

ESCO News

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EDI and email Outage

Please be advised that our EDI and email has been restored. Our IT Department will be sending any EDI transactions you should have received during the outage. Please ignore any duplicates you may receive. To ensure that your transactions get processed, please resubmit any files you sent to us during this outage.

Note: To ensure a timely response, please use the retailaccess@coned.com as the main email address for inquiries. Also, please be sure to visit our dedicated website for ESCO as self-service, by clicking on the following link: <https://www.coned.com/en/business-partners/become-a-supply-partner>

If you have any responses, comments or questions, please forward them to RetailAccess@coned.com, unless otherwise noted.