

814 Enrollment Recent Rejection Message

Due to a recent technical issue, which affected a relatively small population of accounts, you may have received rejections for 814 Enrollment submitted on the week of September 4, 2017 stating “**Effective Date After Marketer Expiration Date**”.

Please disregard the rejections with the message above and be advised that this issue has been corrected. You should have received the appropriate responses to your 814 enrollment requests.

Friendly reminder newsletters can be found in our website:

<https://www.coned.com/en/business-partners/become-a-supply-partner/energy-service-company-news>

Note: To ensure a timely response, please use the retailaccess@coned.com as the main email address for inquiries. Also, please be sure to visit our dedicated website for ESCO as self-service, by clicking on the following link: <https://www.coned.com/en/business-partners/become-a-supply-partner>

If you have any responses, comments or questions, please forward them to RetailAccess@coned.com, unless otherwise noted.