Pump Up the A/C Savings!

No matter the air conditioning in your home, Con Edison has rebates and programs that help you save money and energy. Visit conEd.com/rebates for all energy-saving opportunities:

• Manage your energy and costs with a Wi-Fi enabled smart thermostat, and get up to $110 off.
• Want an easy way to upgrade your A/C and slash your electricity bill, and get up to $110 off.
• Remotely control and schedule your room A/C.
• Get a $30 rebate on your purchase for a new ENERGY STAR A/C.
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• Get a $30 rebate on your purchase for a new ENERGY STAR A/C.
• Want an easy way to upgrade your A/C and slash your electricity bill, and get up to $110 off.
• Remotely control and schedule your room A/C.

When you enroll at:

conEd.com/smartAC

Visit

conEd.com/rebates

for all energy-saving opportunities.

SMELL GAS
ACT FAST

CALL US OR 911

CALL 911 OR 1-800-752-6633

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Know the signs of a gas leak:

Smell—an unpleasant odor like rotten eggs.

Sight—a white cloud, mist, fog, or bubbles in standing water.

Sound—roaring, hissing, or whistling.

If you smell gas inside, leave immediately and take others with you. If the odor is faint, open a window before leaving.

If you’re outside, move away from where you think there might be a leak.

DO NOT use a phone; light a match; start a car; turn on or off lights, flashlights, or anything else that could create a spark and cause the gas to explode.

If you smell gas inside, leave immediately and take others with you. If the odor is faint, open a window before leaving.

Once you are safely away from the area, call 911 or 1-800-75-CONED (1-800-752-6633) National Grid customers—call 1-718-643-4050.

Don’t assume someone else has already called. You can report leaks anonymously.

Stay safe by making sure your burners are turned off when you’re not using them. And never store combustible items near gas appliances. Don’t step, sit, lean or place any objects on gas pipes or equipment.

Visit conEd.com/gassafety.

Six Electric Safety Tips

Keep you and your family safe from electrical shock or fire with these simple tips:

1. Check electric cords for worn spots or frayed wires. Don’t mend it, replace it!
2. Don’t place electric cords under carpets or furniture.
3. Never attempt to retrieve an electric product that has fallen in water. Make sure your hands and the plug are dry before unplugging anything. Or, cut off power at the circuit breaker first.
4. Never staple or nail cords to walls or baseboards.
5. Don’t overload outlets or power strips. One in every six home fires is started by overheated wires.
6. Never remove the third prong from a plug to make it fit a two-prong outlet.

For more safety tips, visit conEd.com.

Lights Out? Tell Us!

If you lose electricity, or have partial, dim, or flickering lights, let us know right away. Log on to conEd.com from your computer or smartphone and click “Report an electric service problem,” or call 1-800-75-CONED (1-800-752-6633).

Visit conEd.com/stormcentral to check our outage map, report a problem, or learn more safety tips.

Don’t Fall for Scam Calls

Scammers are calling our customers, threatening to turn off their service unless they pay a pre-paid card or arrange for a transfer via MoneyGram to pay a bill. We don’t accept payments of electric or gas bills this way. Never arrange payment or divulge account information, including debit or credit card information, over the telephone.

Think you’ve been the target of an impostor or a payment scam? Call your local police department, or call us at 1-800-75-CONED.

How to Spot a Real Con Edison Employee

1. Wear a photo ID badge with their name and employee number on it.
2. Will give you their supervisor’s name and ask you to call 1-800-75-CONED (1-800-752-6633) to verify their identity.
3. “Ask for ID. You’re not being rude. You’re being safe.” Share this with your neighbors, friends (especially the most vulnerable), and family.

Visit us at conEd.com.

Customer News

Summer 2017

Weather Watch

Be prepared for severe weather. Here are some tips to stay safe before, during, and after storms:

• Keep your cell phone fully charged.
• Never go near or touch a fallen power line.
• If you see a downed wire, call 1-800-75-CONED (1-800-752-6633) immediately.
• If power goes out, turn off appliances, but leave a light switched on so you’ll know when service is restored.
• Be sure you have your current email address and cell phone number so we can contact you during an outage.
• Sign up for text-message notifications. Visit conEd.com/mobileapp.

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Visit us at conEd.com.

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Help for New Yorkers
Many New Yorkers like you work hard, but still struggle. Fortunately, there are programs that can help:

- Earned Income Tax Credit
- Supplemental Nutrition Assistance Program, formerly known as food stamps
- Women, Infants and Children Program for new moms

Enrolling is easy. Call 311 or visit startbyasking.org.

Summer Bill Outlook
This summer, you may see higher electric bills compared with last year because of rising energy prices. New York City residential customers will likely see a 4.2% increase in summer bills. Westchester residential customers can expect an increase of 1.4%.


Don’t Get Scammed
We would never call, email, or visit your home or business to:

- Demand payment via a pre-paid debit card
- Or ask for your personal information

Don’t pay over the phone unless you are certain you are using Con Edison’s automated system. Scammers also demanded payments for bail, taxes, ransom, and hospital bills.

Visit 1-800-75-CONED to verify that the caller or visitor is from Con Edison. Don’t forget to report scams to your local police department.

Environmental-Disclosure Label
The New York State Public Service Commission requires electricity suppliers to provide periodic environmental-disclosure statements that explain fuel used to generate electricity, air emissions, and how emissions compare to a statewide average. Here are the tables for Con Edison. For more information, visit www3.dps.ny.gov.

Environmental-Disclosure Label for Con Edison
Fuel Sources and Air Emissions to Generate Your Electricity
January 1, 2014 through December 31, 2014

<table>
<thead>
<tr>
<th>Fuel Sources</th>
<th>Biomass</th>
<th>Coal</th>
<th>Gas</th>
<th>Hydro</th>
<th>Nuclear</th>
<th>Oil</th>
<th>Renewable Biogas</th>
<th>Solar</th>
<th>Solid Waste</th>
<th>Wind</th>
<th>Total</th>
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</thead>
<tbody>
<tr>
<td>Less than 1%</td>
<td></td>
<td>2%</td>
<td>56%</td>
<td>5%</td>
<td>31%</td>
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<td>Less than 1%</td>
<td>Less than 1%</td>
<td>Less than 1%</td>
<td>4%</td>
<td>100%</td>
</tr>
</tbody>
</table>

Actual total may vary slightly from 100% due to rounding.

Source: New York State Public Service Commission

Air Emissions Relative to New York State Average

- **SO₂**: 49% of average
- **NOx**: 81% of average
- **CO₂**: 112% of average
- **NYS Average**
- **100%**
- **200%**

Note: Sulfur dioxide and nitrogen oxides are key pollutants that contribute to acid rain and smog. Carbon dioxide contributes to global climate change. Depending on fuel source, site, and location, the generation of electricity may also cause other public, health, environmental, and socio-economic impacts not disclosed above.

Environmental-Disclosure Label

You can choose green power today for a greener tomorrow. Call the New York State Public Service Commission at 1-866-GRN-POWER.