

Adding a Project to Your Profile

- The Project Center Mobile App displays Projects that have your email address as a contact.
 - You can request your representative to add your contact/ email so that it will appear on your list. See instructions below.
 - You are not able to find projects in the Mobile App when your email is not a contact.
 - In case there was a data loading issue, please try to refresh the list when you have a good internet connection.
- To identify yourself (or someone else) as an additional case contact, please follow our preferred method 1.

PREFERRED METHOD: ASK A QUESTION

On Project Center, use the “Ask a Question” feature. Select the “Case Status” inquiry type and be sure to comment with the name, contact type, role, and email address of the contact you wish to add.

ALTERNATE METHOD: EMAIL OR PHONE

Send an email or make a phone call to your case owner or Con Edison representative. Indicate the name, contact type, role, and email address of the contact you wish to add.

- Becoming a case contact allows you to view and progress the project on the Mobile App, which includes scheduling appointments and getting notifications for updates of inspections, submitted documents, or other steps.