

**Consolidated Edison Company of New York, Inc.
Non-Pipes Solutions: Energy Exchange Program**

Program Manual

Version 4

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2. Background

Consolidated Edison Company of New York, Inc. (“Con Edison” or the “Company”) maintains the safety and reliability of the Con Edison gas system through the replacement of pre-1972 gas service lines throughout the gas service territory of the Company as part of the Con Edison Gas Service Replacement Program (the “Gas Service Replacement Program”). The Gas Service Replacement Program improves safety by reducing gas leaks and fugitive methane emissions.

As part of its Clean Energy Commitment,¹ the Company has developed several programs, including a certain Con Edison Energy Exchange Program (the “Energy Exchange Program or the “Program”). The Program (administered by the Company’s Non-Pipes Solutions (“NPS”) team, as part of the NPS team’s Non-Pipes Alternatives (“NPA”) body of programs) achieves the scheduled replacement of aging gas service lines. The Energy Exchange Program incentivizes eligible customers to switch from gas end-use appliances to energy efficient electric alternatives, removing the need to replace aging gas service lines. Participation in the Energy Exchange Program must result in the closing of all related gas service accounts, enabling removal of the associated gas meter(s), and abandonment of the service line.

3. Eligibility

3.3. Customer Eligibility

Program eligibility includes customers connected to pre-1972 gas services, consistent with the overall goal of retiring gas services. Customers connected to post-1972 gas services may also be eligible only if the Company has a planned or scheduled replacement of the post-1972 gas services, and where doing so presents no adverse safety or operational impacts. The Energy Exchange Program provides incentives for Con Edison gas customers to transition natural gas appliances to electric appliances.

Note: Space heating is not incentivized under this Program. Customers seeking to transition space heating to electric are encouraged to participate in the Company’s *Clean Heat Program*.²

Customer eligibility is determined and maintained by the NPS team. The roster of eligible customers may be updated periodically as pre-1972 services are replaced, whether through planned upgrades or emergency work. Because the Energy Exchange Program is designed to minimize service replacements and the associated capital investment, eligibility may change in response to these activities.

Customers eligible to participate in the Energy Exchange Program should understand that:

- a) Electric Service must be adequate to support the new electric load.
- b) Participation **must** lead to the abandonment of the gas service line.
- c) All existing gas end-uses must be converted to electric.
- d) All work must be performed by licensed contractors with all required permits filed.
- e) Project must pass inspection by Con Edison and any local authorities with jurisdiction.
- f) If the existing heating system is gas fired, then the replacement appliance needs to be electrified prior to or in conjunction with this Program.

3.4. Eligible Measures

Appliance Measures:

An Appliance Measure means a measure consisting of the installation, replacement, or upgrade of an eligible end-use appliance under the Program. All utility gas end-use appliances may be eligible except space heating appliances. We recommend going through the Clean Heat Program¹ for space heating.

¹ The Clean Energy Commitment is comprised of various Con Edison initiatives to help achieve New York State’s climate and renewable energy goals. See <https://www.coned.com/en/our-energy-future/our-energy-vision/our-energy-future-commitment><https://www.coned.com/>

² <https://www.coned.com/en/our-energy-future/electric-heating-and-cooling-equipment>

Examples of gas-fired appliances eligible for replacement with electric alternatives include, but are not limited to: clothes dryers, ranges (cooktops and ovens), water heaters, BBQ pits/grills, fireplaces, and pool heaters. Electric clothes washers are also eligible when installed as part of a washer/dryer combination unit replacing an existing gas-fired dryer.

Auxiliary Measures:

To support fuel switching from gas to electric, the Program permits incentives to be used for designated *Auxiliary Measures* or supporting measures. An Auxiliary Measure must directly support the installation or operation of an eligible Appliance Measure. Eligible Auxiliary Measures include fossil fuel (natural gas) equipment removal and electrical make-ready upgrades, such as panels, outlets, and wiring improvements.

Heat Pump Water Heaters should also apply through the Con Edison *Midstream Heat Pump Water Heater (HPWH) Program* to receive a \$1,000 rebate and be deducted from the total project cost.³ The preliminary incentive amount is subject to a reduction equal to the rebate amount provided by the HPWH Program.

Note: The rules of the Con Edison Midstream HPWH Program must be followed to receive the rebate, including tank size up to 120 gallons, and a current rating ≤24 amps and voltage ≤250 volts that meet or exceed ENERGY STAR Residential Water Heater requirements. Units larger than 120 gallons (Commercial) must be vetted and approved by the Program team prior to implementation.

All eligible appliances must be ENERGY STAR listed. Any exception would need the approval of the appropriate Con Edison program manager prior to installation.

3.4.4. Customer Segment Incentive and Participating Contractor Incentive

Customer Segment	Base Incentive	Enhanced Incentives for Disadvantaged Communities ⁴	Participating Contractor Incentive
Residential: Single-Family	Up to \$10,000	Up to \$15,000	Up to \$3,000
2+ Dwelling	Up to \$15,000	Up to \$20,000	Up to \$5,000
Small Businesses & Nonprofit	Up to \$10,000	Up to \$15,000	Up to \$3,000
Commercial & Industrial	Up to \$10,000	Up to \$15,000	Up to \$3,000

3.4.5. Incentive Cap

In all cases, *Customer* and *Participating Contractor* incentives are capped at the specific customer segment threshold per the table above. Material and labor costs submitted are subject to review by the Program team and may be capped for incentive calculations at their discretion. Unless otherwise specified, project cost is limited to the equipment cost and labor cost. Other costs such as internal labor costs, shipping, training, administrative costs, or similar costs will not be included with total project cost when calculating incentive caps.

Sample Project: Residential: Single-Family (Non-DAC)

Existing Gas Appliances:

Gas stove, gas hot water heater

Proposed Measures:

³ <https://www.coned.com/en/save-money/rebates-incentives-tax-credits/rebates-incentives-tax-credits-for-residential-customers/electric-heating-and-cooling-technology-for-renters-homeowners/swap-your-water-heater-and-save>

⁴ Disadvantaged Communities (“DAC”) are defined by the New York State Climate Justice Working Group. See <https://www.nyscrda.ny.gov/ny/Disadvantaged-Communities> for more information.

Measure 1: Electric Stove | Cost (\$2,000)

Measure 2: Electric Heat Pump Water Heater | Cost (\$2,600) less Midstream HPWH Program rebate

Auxiliary Measures: Electrical Make Ready (\$3,000), Fossil Fuel Equipment Removal (\$700)

NPA Incentives:

Customer Incentive: \$8,300

*Participating Contractor Incentive: \$2,000 (\$1,000 per gas appliance converted; **does not include Auxiliary Measures or space heating measures**)*

Total NPA Project Incentive: \$10,300

3.5. External (Non-Con Edison) Programs

Projects applying for incentives through multiple programs—such as NYSERDA’s Comfort Homes, EmPower+, or Appliance Upgrade Program—must be disclosed to the Company and included in the proposal. This ensures incentives are applied fairly and effectively across programs.

Failure to disclose such information, particularly if determined to be deliberate, may result in disciplinary action, up to and including removal from the Program and other remedies as deemed appropriate.

If a gas end use appliance is being fully funded by another program, the Participating Contractor incentive will not be awarded for that specific appliance.

3.6. Participating Contractor Eligibility

The Energy Exchange Program is available to all qualified contractors and project coordinators. To become an approved Participating Contractor, interested parties must complete and submit the Interest Form (PDF) located on the Energy Exchange Contractor website⁵ to dl-EnergyExchange@coned.com.

Upon receipt, a Program Team representative will contact the applicant to provide an overview of the Program. If the contractor elects to proceed with onboarding, an interview will be scheduled to review skills and qualifications. Approval to participate in the Program is contingent upon a successful interview. Once approved, contractors must submit all required documentation as outlined below.

Note: Participating Contractors will be listed on the Program’s official website following the successful completion of their initial project. To maintain active status and remain in good standing, contractors must complete a minimum of one (1) project per calendar year. Failure to meet this requirement will result in removal from the Program.

Under the Energy Exchange Program, incentive payments from Con Edison will be issued exclusively to the Participating Contractor of record, and only after the Participating Contractor has applied an instant discount to the customer for eligible Program measures. Under no circumstance will Con Edison issue incentive payments directly to customers. All completed documentation should be sent to dl-EnergyExchange@coned.com.

Applicable documents for Program participation:

- Participation Contractor Agreement
- IRS Form W-9 (current version)
- Voided Company Check
- Certificate of Insurance
- Customer References

Note: An updated certificate of insurance must be submitted to the Program Team upon expiration of the current certificate. Failure to provide a valid certificate will result in removal from the Program.

⁵ <http://coned.com/ExchangeContractors>

3.6.4. Certificate of Insurance, Warranty and Liability

Certificate of insurance policy required with General Liability for a minimum \$1 Million. Certificate of insurance policy must list the following as certificate holder: ([See Sample](#))

Consolidated Edison Company of New York, Inc.
4 Irving Place
New York, New York 10003

The Participating Contractor is required to include 18 months of parts and labor warranty for work contracted through the Energy Exchange Program. Third-party installers must meet licensing and insurance requirements and may be required to also provide an 18-month parts and labor warranty consistent with the 18-month parts and labor warranty provided by the Participating Contractor. Selection of a third-party installer is at the discretion of the Participating Contractor. When a third-party installer is engaged in a project, the Participating Contractor is still responsible and liable for insuring proper installation and functionality.

Note: Participating Contractors shall be responsible for addressing and resolving any customer refusals related to installation requirements, including but not limited to the installation of anti-tip brackets. In such instances, Con Edison shall not be identified or treated as a released or liable party. For the avoidance of doubt, Con Edison functions solely in an administrative and oversight capacity and does not perform, direct, or supervise installation activities.

3.7. Participating Contractor Participation Requirements

An important Con Edison Program goal is to verify that projects meet Program requirements and that customers are satisfied with the performance of Participating Contractors.

Disciplinary Procedure

Based on the findings that result from inspection activities, Program personnel will document and inform Participating Contractors of any deficiencies and any corrective actions that need to be taken. Participating Contractors that deliver results inconsistent with Program requirements will be considered by Con Edison for warnings, probations, suspensions, or expulsions. The following is the Program's disciplinary policy:

- 3.7.4.** Participating Contractors are subject to warnings, probations, suspensions, and finally, expulsions. Notifications will be in writing and comprised of information and details, including outlining deficiencies, the nature and extent of warnings, probations or suspensions, and any corrective actions that the Participating Contractor must take to be reinstated to full participation status, if warranted. In general, a warning is a notice to the Participating Contractor of required corrective action with the ability of the Participating Contractor to continue to participate in the Program. A probationary period is more serious than a warning and results in the temporary removal of a Participating Contractor from Program participation.
- 3.7.5.** If a Participating Contractor does not perform the corrective actions outlined in a warning or a notification of probation, then such Participating Contractor is subject to Program suspension or expulsion, depending on the nature of the Program infraction. Without limitation, if a Participating Contractor receives a second notice of probation in any twelve-month period, and/or is determined to have engaged in serious misconduct, then such Participating Contractor may be subject to immediate Program expulsion without the need first for Program suspension. Program reinstatement is not guaranteed and is subject to the discretion of Con Edison.
- 3.7.6.** If a Participating Contractor is placed on a disciplinary status resulting from participation in another Con Edison program, then, subject to the discretion of Con Edison, such Participating Contractor may as a result be subject to disciplinary status in the Program until the issue in the other Con Edison program is resolved.
- 3.7.7.** The expulsion of a Participating Contractor results in permanent removal from the Program, with all the privileges of Program participation revoked, including, without limitation, the use of all Program marketing

materials.

- 3.7.8.** If following a warning a Participating Contractor has not made improvements or changes to resolve the warning, then, in addition to other remedies, the Program team may pause on future customer referrals until satisfactory improvements are made.

3.8. Scope Change

Once a customer or Participating Contractor has determined that the scope of work has changed from the original application, Con Edison must be notified so that Con Edison can confirm that the revised scope is still eligible for incentives. The Customer or Participating Contractor should complete and submit the scope of work change form detailing the new scope of work. All relevant information such as updated cutsheets, costs, etc. should be included with the scope change submission package.

4. Program Process

To get started, determine your project's eligibility. This can be done by submitting an Interest Form at <http://www.coned.com/EnergyExchange>. Another method is to email dl-EnergyExchange@coned.com with your site address and a team member will be in touch to confirm eligibility. Once eligibility is confirmed, the customer will be assigned a dedicated Account Manager to guide you through the process and answer any questions. The customer will receive a free home assessment and upgrade recommendations.

The customer may select a Participating Contractor to manage their project, or one may be assigned for them. The Participating Contractor will handle the project from application to installation on the customer's behalf. See below for detailed Program Process.

4.3. Verify Site Eligibility

Customers can confirm their site eligibility by submitting an Interest Form located on the Program website (<http://www.coned.com/EnergyExchange>) or by sending an email to dl-EnergyExchange@coned.com with the site address. A team member will be in touch to confirm eligibility.

- a. Once preliminary eligibility is confirmed, customers will each have 6 weeks to select a Participating Contractor and have them submit an *Application Package*.

***Note:** If an application is submitted within the 6-week period, then the Company is committed to offering incentives. Should an emergency condition⁶ occur that leads to the replacement of the service line before electrification occurs, the NPA will still proceed, and Con Edison will pay out the incentives.*

- b. If the Application Package is received after 6 weeks (of a determination of eligibility by the Company), then the Company is no longer obligated to accept the application (and so no eligibility by customer for incentives); and, also, no obligation on the part of the Company to accept a new or re-submitted application if the customer is deemed ineligible after another eligibility review by the Company.

4.4. Participating Contractor Site Survey

Once a customer has been deemed eligible and decides to proceed with a Participating Contractor, the Participating Contractor should perform a site survey to capture the existing conditions, including gas line connected to appliances, and a picture of the electrical breaker panel. All pictures are to be timestamped, zoomed in to capture nameplate details

⁶ Examples of emergency conditions include damage to a gas main or service, a water main break undermining a cast iron gas main that feeds an eligible service, conditions resulting from a municipality announcing a new road paving schedule that affects natural gas infrastructure, or conditions resulting from a main or service replacement that is required to eliminate an active leak.

and zoomed out to reasonably capture the surrounding space. The Participating Contractor is also responsible for gathering estimates from supporting funding programs such as the Clean Heat Program, the Weather Ready Program, and any NYSERDA or other programs not administered by Con Edison (if applicable).

After a site survey, the Participating Contractor should provide the project cost proposal to the Program Team prior to presenting it to the customer. The Program team will review the proposal, provide feedback for consideration (if any). Once the scope is approved, the Program team will notify the Participating Contractor via email, then the proposal may be sent to the customer. Con Edison reserves the right to contact customers to confirm their satisfaction with the proposed scope and cost.

4.5. Submit Application Package

Before a formal application is submitted, the Participating Contractor/Electrician needs to submit an *Electric Service Adequacy Request* to Con Edison via the Con Edison Project Center portal⁷; the resulting Master Case Identification Number (MCID#) should be entered on the Program application. A service ruling is not required prior to submitting the Application Package. A *Preliminary Incentive Offer Letter* (PIOL) may be issued if service and/or secondary reinforcement is needed, under the condition that the new appliances are not connected until upgrade has been performed and interconnection cleared by Con Edison. In these circumstances, the Electrical Contractor may run circuits in preparation for inspections.

Submit the following to the Contractor assigned Sharepoint Drive or dl-EnergyExchange@coned.com:

- Completed Program Application
- Project Cost Estimates
- Existing (*if available*) and Proposed Equipment Cutsheets
- *Pre-Install Photos* (existing appliances, gas *line* connections, and electrical breaker panel)

Note: Please refer to Appendix A for the Photo Submission Guide.

4.6. Documentation Review

The Program team will review the Application Package and Pre-Install Photos for completeness. If needed, a virtual pre-inspection video call may be scheduled. The assigned inspector will confirm existing site conditions against the application documents. Following the successful pre-inspection, the Program team will determine preliminary incentives based on the documentation provided and equipment eligibility.

4.7. Sign Preliminary Incentive Offer Letter

Once all the requirements are satisfied (including Service Adequacy Determination) and the pre-inspection is complete, a PIOL will be issued, which should be signed and returned within 30 days. If in the event the customer's electrical service is not adequate to facilitate the additional electrical load, a PIOL will not be issued until the service upgrade is complete.

4.8. Notice to Proceed

Once Con Edison receives the signed PIOL, an email response will be sent confirming receipt, in addition to a blank *Completion Certificate, Installation Checklist, and Gas Termination Letter Template* (to be completed and returned once the project is complete). This will be your indication to proceed with the installation.

Note: The Gas Termination Letter should be signed, notarized, and returned to the Program team after install is completed and before submitting the *Gas Demolition Request*. The Program team will work with the Company's customer service team to properly close the gas account.

4.9. Installation of Project Measures, Completion Certificate, and Invoices

⁷ www.coned.com/es

After installation is complete, please submit to Contractor assigned Sharepoint Drive or dl-EnergyExchange@coned.com:

- Signed Completion Certificate (which must include):
 - Applicable checkbox confirming closure of customer's gas account
- *Final Project Invoice* (receipts should be kept and available upon request)
- *Post-Install Photos* (should clearly capture all new equipment and applicable name plates and the upgraded electrical panel, if applicable)
- Installation Checklist
- Gas Termination Letter (signed & notarized)

Note: Please refer to Appendix A for the Photo Submission Guide and Appendix B for Installation Best Practices

4.10. Project Costs and Invoicing Requirements

Applicants shall submit a Final Project Invoice, which is an invoice that documents actual material and labor costs for the installation. The Final Project Invoice must include all the information listed in the sample invoice below to meet the documentation requirements. The Final Project Invoice must be labeled as an invoice and cannot be labeled as a proposal.

Material and labor costs submitted to the Program are subject to Con Edison review and may be capped for incentive calculations at the Company's sole discretion. Internal labor costs and tax will not be included with total project cost when calculating incentive caps. When submitting an invoice, a Participating Contractor must provide Con Edison with details identifying the following fields as illustrated below and in the sample invoice.

1. Participating Contractor name and address
2. Participating Contractor contact information
3. Invoice Number
4. Installation date/ date of service
5. Customer name and address
6. Con Edison Non-Pipes Solutions address
7. Site address for the scope or work
8. Itemized description of equipment installed – Make and model number(s) are required in both cost proposal and the Final Project Invoice; each line item must include a brief description (e.g., include measure type as well as make and model)
9. Itemized labor and material costs for all installed equipment
10. Non-Pipes Solutions Energy Exchange Program incentive (to be deducted from the total cost , along with any applicable complementary external incentives
11. Non-Pipes Alternatives Participating Contractor Incentive should be listed
12. The invoice should clearly state cost due from Con Edison Non-Pipes Solutions



INVOICE

Vender Name
 123 Main Street
 New York, NY 10001
 1(800)888-1234
info@vender.com

INVOICE #	Date Of Service
#0001	1/5/2026

Bill Copay To:
 John Doe
 123 Street
 New York, NY 10001

Service Location
 Building A
 456 Street
 New York, NY 10001

Bill NPA Incentive To:
 Con Edison Non-Pipes Solutions
 4 Irving Place
 New York, NY 10003

Description	QTY	Unit	Total
Induction Stove: LG LSIL633TFE	1	\$ 1,101.00	\$ 1,101.00
Heat Pump Water Heater: Rhem XE65T10H545U1	1	\$ 2,100.00	\$ 2,100.00
Heat Pump Dryer: Samsung DV45DG6000HW	1	\$ 1,499.00	\$ 1,499.00
Electrical Work	1	\$ 3,800.00	\$ 3,800.00
<i>Description/list of Electrical Scope of work (Varies per location)</i>			
Plumbing Work		\$ 2,500.00	\$ 2,500.00
<i>Description/list of Plumbing Scope of work (Varies per location)</i>			
Con Edison Rebates			
Midstream Program HPWH Instant Rebate	1		\$ (1,000.00)
Non-Pipes Alternative Instant Discount	1		\$ (10,000.00)
PC Incentive	3	\$ 1,000.00	\$ 3,000.00
Total			\$ 11,000.00
Rebate			\$ (11,000.00)
Customer Copay			\$ -
Due From Con Edison Non-Pipes Solutions		Total	\$ 13,000.00

Figure 1: Sample Invoice

4.11.Final Review

The Program team will review the *Final Documents* and Post-Install Photos for completeness. If needed, a virtual post-inspection video call may be scheduled. Following a successful *Final Review*, the Program team will determine the final project incentive.

4.12.Incentive Payment

An ACH payment will be sent to the Participating Contractor once the final review is complete.

4.13.Quality Assurance and Quality Control (QAQC) Inspections

The third party QAQC team will be selecting projects for QAQC inspection. Every Participating Contractor will have a minimum of one (1) inspection performed. Inspections will be performed on a sampling basis with a minimum target of 10% of projects. Unless the Participating Contractor is in disciplinary status, Con Edison will not be withholding incentive payments for projects selected.

A project subject to inspection may be assigned a status of Pass, Flag, Fail, or Cured. If a project is assigned a Flag or Fail status, the Participating Contractor is required to rectify any issues, document, and report resolutions to the third-party QAQC team. Failure to rectify may result in a warning and/or disciplinary status.

4.14. Non-QAQC Customer Survey

Con Edison's Program team will be conducting non-QAQC surveys on every customer, irrespective of whether they have been selected by the formal QAQC process. This allows for Program, contractor and appliance feedback while illustrating a customer's willingness to participate in future testimonials and other marketing initiatives deemed relevant.

5. Program Forms

See below for the list of Energy Exchange Program forms. The Participating Contractor is often responsible for the preparation of these forms on behalf of those participating in the Energy Exchange Program. Adobe E-sign is the preferred method to execute Program documents.

5.3. Incentive Application

The Program application document should be filled out in its entirety.

Note: Applicant name must match name of Con Edison account holder.

5.3.4. Service Adequacy Request

Projects are required to be reviewed by and receive an *adequate* electric service ruling from *Con Edison Energy Services*. An MCID# will be issued by Con Edison Energy Services when the project is submitted for review. The MCID# shall be included in the Incentive Application. If service is not deemed adequate or other reinforcement work is required, then work should pause until Con Edison's upgrades are completed.

When entering an electric service adequacy case in Project Center, please ensure you are selecting "Add Load to Existing Service" from the Request type dropdown. All Project Center submissions for electric service adequacy must be accompanied by adding the associated kW demand for the newly added appliances.

Note: A full building load letter is not required, only the kW load for the additional appliances.

5.4. Preliminary Incentive Offer Letter (PIOL)

After receiving a service adequate ruling and following the review of the Application Package, eligible projects may receive a PIOL stating the estimated incentive amount. Work shall not begin until the signed PIOL is returned to the Program team and contractor is issued a Notice to Proceed email, which is a formal notification email to proceed with the project.

5.5. Completion Certificate

A blank Completion Certificate with an assigned project number will be issued and sent via email indicating a notice to proceed with the installation. The Completion Certificate must be filled out completely including *As-built* quantities, make, model and associated cost.

5.5.4. Service Demolition Request

Participating Contractors are to ensure proper submission of the Gas Demolition Request. When submitting a Gas Demolition Request via the Con Edison Project Center portal, Participating Contractor should be aware of what needs to be done prior to submitting a Demolition Request.⁸ Without limitation, this includes submitting the notarized demo letter to the Program team or by calling Con Edison (1-800-752-6633) to close the gas account and ensuring

⁸ <https://www.coned.com/en/small-medium-size-businesses/gas-and-electric-service-update-guide>

that the account has a zero balance (overpayment will not close your account).

5.6. Scope of Work Change/Cancellation

If any scope of work must be changed after the Application Package has been submitted, then a scope of work change form must be submitted and is subject to approval by the Program team. The Program team shall review change requests and approve or decline such change requests based on eligibility requirements. The scope of work change form may be found on the contractor resource page⁹.

6. Program Contact

General NPA Inquiry: NPA@coned.com

General Energy Exchange Inquiry: dl-EnergyExchange@coned.com

⁹ <http://coned.com/ExchangeContractors>

Appendix A: Pre- and Post- Install Photo Submission Guide

Pre-Inspection Photo Submission Requirements:

Participating Contractors must provide clear photo evidence of existing equipment.

Note: For this Program, **it is required to submit timestamped photos.**

- Zoomed out photos of equipment and surrounding area
- Nameplate photos with serial numbers (if applicable)

Example Photos



Apr 19, 2024, 4:10 PM



Apr 19, 2024, 4:09 PM



Apr 19, 2024, 4:29 PM



Apr 19, 2024, 4:30 PM

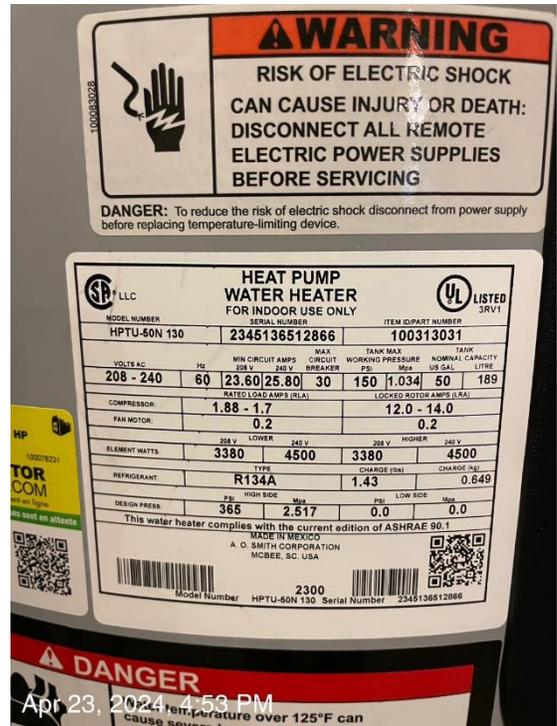


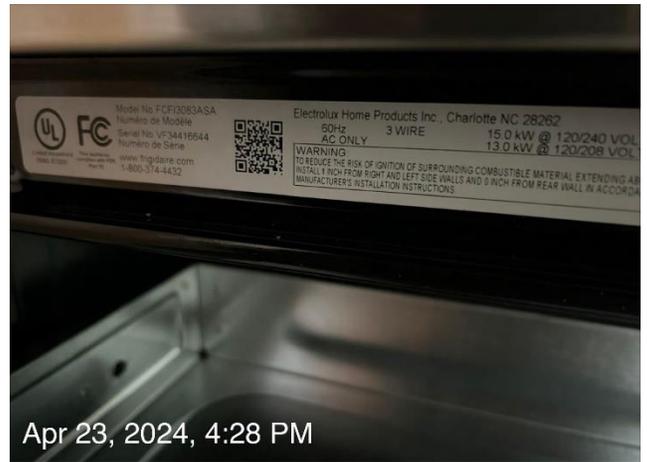
Post-Install Photo Submission Requirements:

Participating Contractors must provide clear photo evidence of installed equipment. Zoomed out photos of equipment and surrounding area

- Nameplate photos with serial numbers (if applicable)

Example Photos





Appendix B: Installation Best Practices

- a. If applicable to the appliance, seal vent previously utilized by the gas appliance (e.g., clothes dryer vent should be properly sealed if not being reused)
- b. Installation of *Anti-Tip Brackets* per manufacturer’s installation instructions, with picture evidence to ensure that appliances are properly leveled per manufacturer’s instructions.

<p>Stove Anti-Tip Bracket</p>	
<p>Stove Leveling</p>	

Dryer Leveling



Dryer Vent Seal

