



# Securing Savings and Sustainability by Switching to a Heat Pump

## Overview

Lauren N. a Con Edison customer, relied on her oil-fueled furnace to heat her Bronx, New York home. However, she grew weary of contacting multiple suppliers for fuel delivery and cleaning her basement weekly. After a conversation with her neighbor—a heating and cooling contractor within Con Edison's Clean Heat Program—Lauren was prompted to learn more about heat pump technology, and how it could heat and cool her home effectively and efficiently.

"I was initially hesitant to convert, because I had the oil system for so many years," says Lauren. Through research, she discovered valuable financial incentives, and ultimately decided to make the upgrade. Lauren worked with her contractor, who installed five indoor units and two outdoor heat pumps at her home. He also helped Lauren receive instant savings through the Con Edison Clean Heat Program.



## Project Profile

**Equipment Installed:** Air-source heat pump: Mitsubishi Hyper Heat Pump

**Customer's Final Cost:** \$5,000\*

\*Customer costs vary by project size and home details.

# Con Edison Offers Financial Incentives on Qualifying Heat Pumps

## Outcome

Now, Lauren enjoys convenient, consistent comfort from an electric heating and cooling system. "The process was seamless, and I ended up paying only about \$5,000," says Lauren. She's saving on energy and operational costs at home, while also contributing to sustainability efforts in her neighborhood.

*"If you're considering a heat pump, it's a no brainer. The system turns on right away, and it's a much cleaner way to heat and cool your home than using gas or oil. Heat pumps are the future of heating and cooling."*

— Lauren N., Bronx, New York

## Benefits of Heat Pumps

- Can be three to five times more efficient than oil- and gas-fueled systems
- Provide both heating and cooling
- Offer greater comfort control
- Typically incur lower maintenance costs than other systems
- Run whisper quiet
- Reduce harmful carbon emissions
- Have air filtration and dehumidification capabilities



Learn more about different heat pump options at [conEd.com/CleanHeat](http://conEd.com/CleanHeat).

