

# Success Story: Boosting Home Efficiency & Savings

Customer  
**Victoria Augustine**

Participating Contractor  
**Phoenix Home Consultants**

Location  
**Queens, NY**

## Testimonial

My home, now 80 years old, has been mine since 1984, when I was 25. I've always dreamed of switching to electric appliances, moving away from gas, and embracing modern technology, but financing the project alone wasn't possible. When I discovered **Con Edison's Energy Exchange Program**—which covered 100% of the project cost—I knew I had to take advantage.

Working with **Phoenix Home Consultants**, I upgraded to a heat pump water heater, an induction range, and a ventless electric dryer. The installation was smooth, and communication with the contractors was easy.

The results have been amazing. Closing my gas account and adopting the heat pump technology has cut my bill nearly in half. The ventless dryer's wrinkle-free feature means I no longer have to use dryer sheets, which is better for my clothes and the environment. My husband—who once believed gas was the only way to cook—now loves his induction stove because it heats faster than gas. And our heat pump water heater gives us hot water 24/7.

I've been recommending the program to neighbors and plan to invite them over to see the upgrades in person. Seeing is believing!

—**Victoria Augustine**

## Upgrades Installed



**Electric Induction Stove**



**Heat Pump Water Heater**



**Electric Dryer**

## Improvements Included

- Induction Stove
- Heat Pump Water Heater
- Electric Dryer

## Get Started

To learn more about the Energy Exchange Program, visit [conEd.com/EnergyExchange](https://conEd.com/EnergyExchange), email [NPA@conEd.com](mailto:NPA@conEd.com), or scan the QR code.

