

Energy Exchange Program

Success Story: Better Home Efficiency & Air Quality

Customer
Gem Lucas

Participating Contractor
Phoenix Home Consultants

Location
The Bronx, NY

Testimonial

Our century-old home in the Bronx, NY, was experiencing frequent power loss, and we wanted to make it more energy efficient while improving indoor air quality. I discovered Con Edison's **Energy Exchange Program**, which offered a healthier, safer, and more environmentally friendly way to improve our home—all at minimal cost.

At first, it seemed too good to be true, but the entire process was seamless. The program sent a representative who was very knowledgeable and responded diligently to all our questions. After a detailed survey of our home, he gave us clear, step-by-step instructions on what would happen next, and everything went exactly as he described.

The installation coordination was remarkable. Contractors from three different companies worked together seamlessly on the home, all focused on completing their tasks efficiently. I was genuinely impressed by the craftsmanship each of them displayed, and we didn't have to lift a finger.

Now, we have mini-splits that provide both heating and cooling, eliminating the need for separate systems. We've also switched to an induction stove, which heats faster, offers precise temperature control, eliminates possible gas leaks, and keeps our air healthier by removing toxins like carbon monoxide and nitrogen dioxide produced by gas stoves. Plus, we received a high-efficiency clothes dryer and no longer have issues with our electrical panel.

The most exciting overall benefit has been the increased energy efficiency and electrical reliability, which boosted our home's value, making it even more attractive to future buyers.

—**Gem Lucas, Homeowner**

Improvements Included

- Induction Stove
- Mini-Splits*
- Heat Pump Water Heater
- Electrical Panel
- Electric Dryer

*Offered only through the Clean Heat Program

Upgrades Installed



Electric Induction Stove



Electrical Panel



Heat Pump Water Heater



Electric Dryer

Get Started

To learn more about the Energy Exchange Program, visit conEd.com/EnergyExchange, email NPA@conEd.com, or scan the QR code.

