



Consolidated Edison Make-Ready Program Customer Guide

Version 1

December 18, 2025

About this document:

This document serves as a guide to participants and installers in the EV Make-Ready Program. It documents process sets and requirements to successfully navigate the Make-Ready Program (MRP) process. Additionally, it contains helpful information about advisory services, self-serve tools, and dispute resolution.

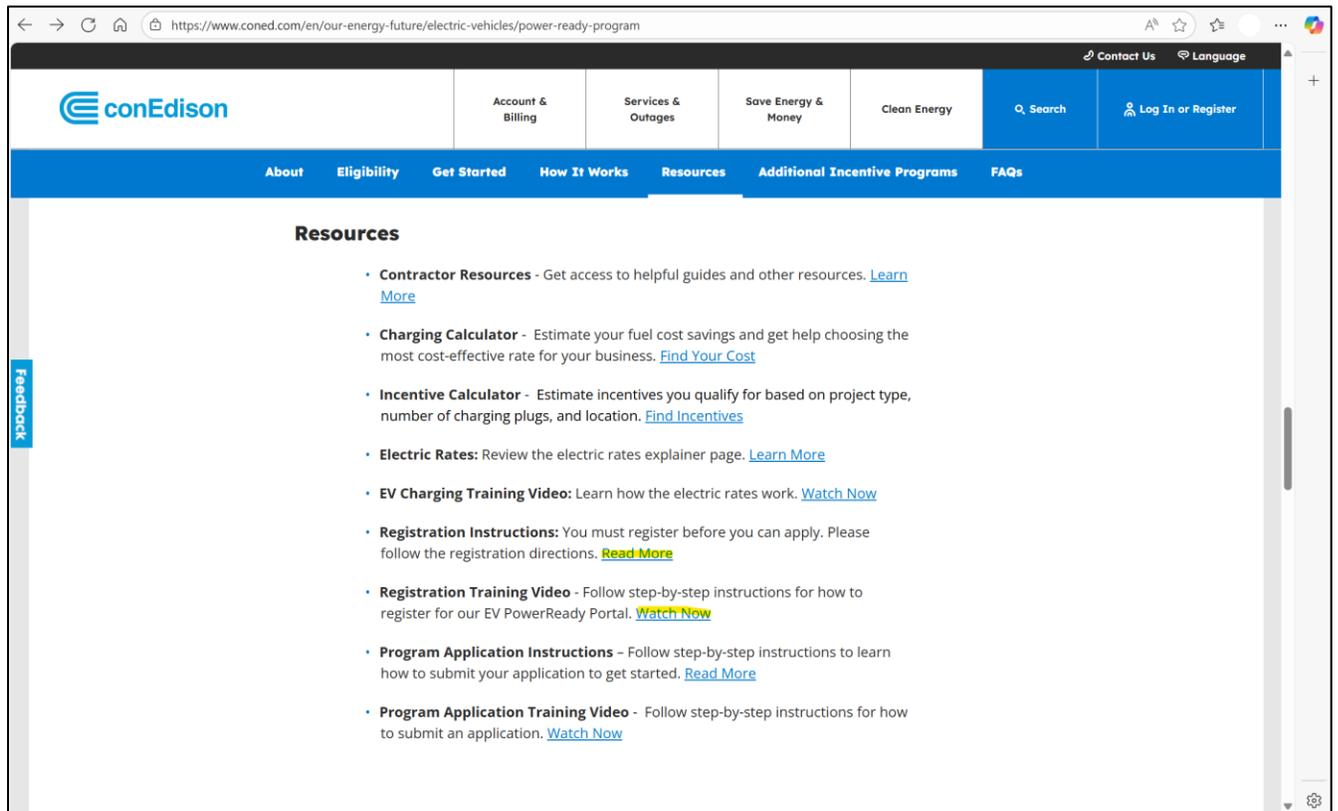
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Step 1 – Register for a PowerReady Account

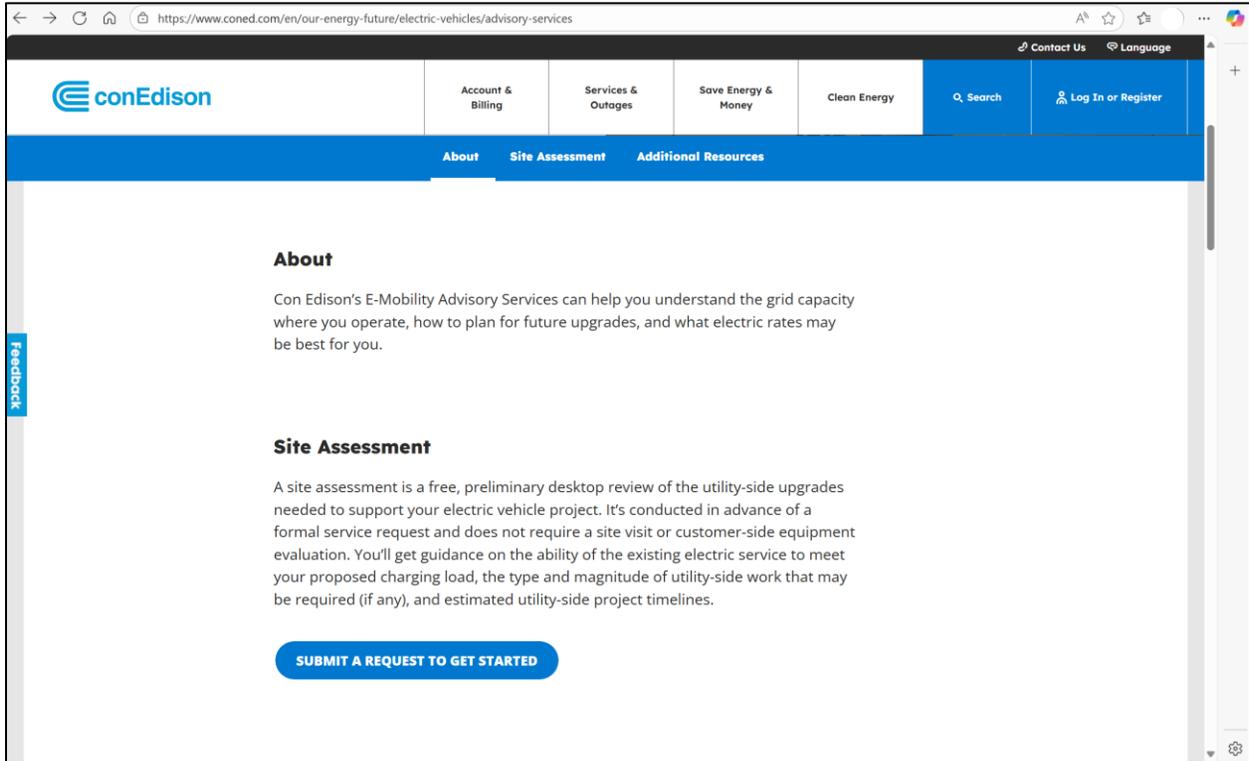
Follow the registration instructions [here](#) and/or view an [instructional video](#).

Please see this [link](#) and the screenshot below on where to access these resources on Con Edison's website:



Step 1.1 (Optional) – Advisory Services

Con Edison offers free E-Mobility Advisory Services to all prospective applicants to help understand the grid capacity at your site. Submit a request [here](#) if interested.



The screenshot shows a web browser window displaying the Con Edison website. The URL in the address bar is <https://www.coned.com/en/our-energy-future/electric-vehicles/advisory-services>. The page features a navigation menu with the Con Edison logo and links for Account & Billing, Services & Outages, Save Energy & Money, Clean Energy, Search, and Log In or Register. A secondary navigation bar includes links for About, Site Assessment, and Additional Resources. The main content area is titled "About" and describes the E-Mobility Advisory Services. Below this, there is a "Site Assessment" section that explains the service's purpose and process. At the bottom of the page, there is a prominent blue button labeled "SUBMIT A REQUEST TO GET STARTED".

About

Con Edison's E-Mobility Advisory Services can help you understand the grid capacity where you operate, how to plan for future upgrades, and what electric rates may be best for you.

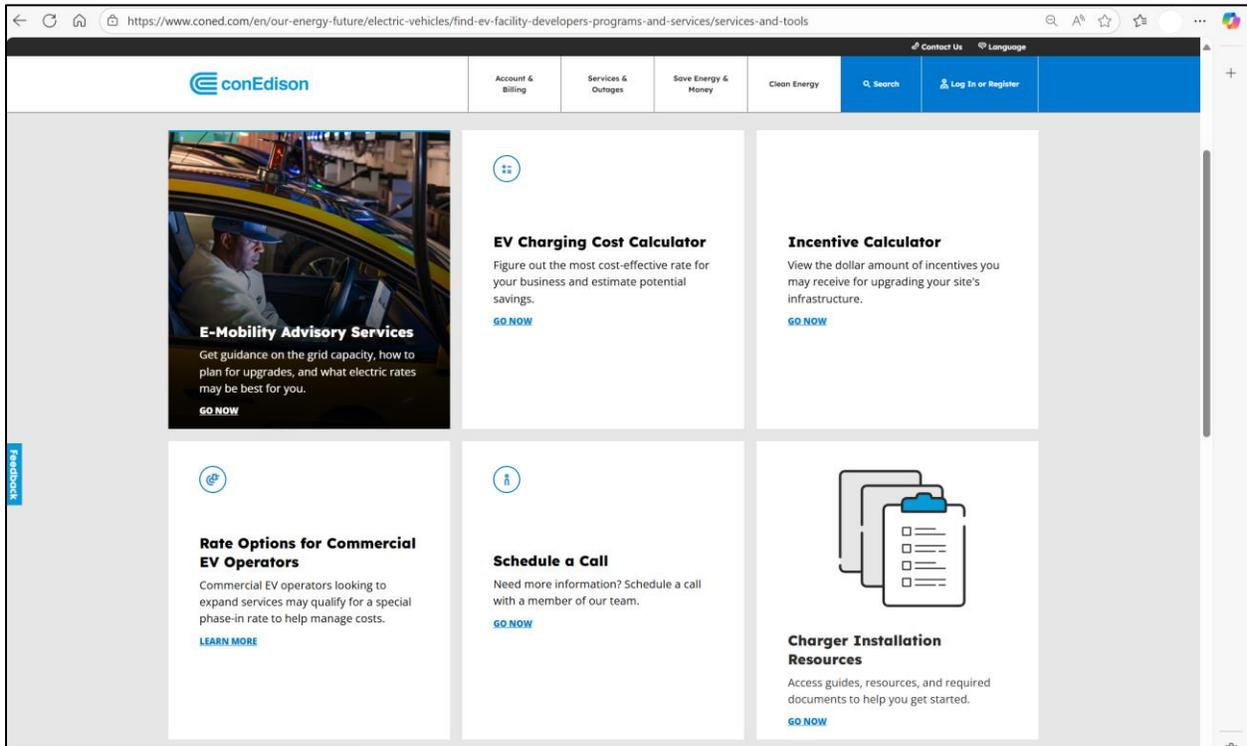
Site Assessment

A site assessment is a free, preliminary desktop review of the utility-side upgrades needed to support your electric vehicle project. It's conducted in advance of a formal service request and does not require a site visit or customer-side equipment evaluation. You'll get guidance on the ability of the existing electric service to meet your proposed charging load, the type and magnitude of utility-side work that may be required (if any), and estimated utility-side project timelines.

[SUBMIT A REQUEST TO GET STARTED](#)

Step 1.2 (Optional) – Utilize Self-Service Tools

In addition to Advisory Services, there are additional tools a prospective applicant can use to develop a more complete application. Access them [here](#).



The screenshot displays the ConEdison website's 'Services and Tools' page for electric vehicles. The page features a navigation bar with the ConEdison logo and links for Account & Billing, Services & Outages, Save Energy & Money, and Clean Energy. A search bar and 'Log In or Register' button are also present. The main content area is divided into six cards:

- E-Mobility Advisory Services:** Get guidance on the grid capacity, how to plan for upgrades, and what electric rates may be best for you. [GO NOW](#)
- EV Charging Cost Calculator:** Figure out the most cost-effective rate for your business and estimate potential savings. [GO NOW](#)
- Incentive Calculator:** View the dollar amount of incentives you may receive for upgrading your site's infrastructure. [GO NOW](#)
- Rate Options for Commercial EV Operators:** Commercial EV operators looking to expand services may qualify for a special phase-in rate to help manage costs. [LEARN MORE](#)
- Schedule a Call:** Need more information? Schedule a call with a member of our team. [GO NOW](#)
- Charger Installation Resources:** Access guides, resources, and required documents to help you get started. [GO NOW](#)

Step 1.3 (Optional) – View Remaining Incentive Funds

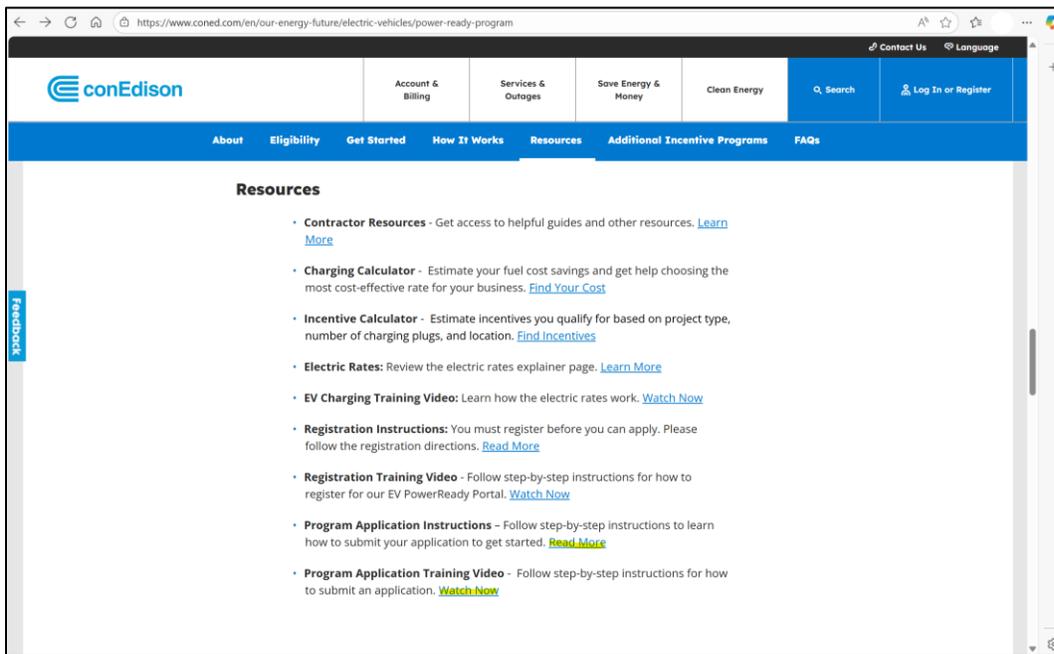
In addition to the Joint Utilities' [website](#) showing plug and budget progress, Con Edison also has its own incentive dashboard, located [here](#).

Budget Pipeline (\$M)	INSTALLED COMPLETE	INSTALLED VALIDATION	COMMITTED* IN PIPELINE**	ESTIMATED IN PIPELINE**	NOT YET APPLIED***	2025 BUDGET
L2 FUNDS	\$136.90	\$6.70	\$49.20	\$101.80	\$0.00	\$237.80
UP TO 50%	\$54.60	\$3.60	\$18.50	\$47.20		
UP TO 90%	\$44.30	\$1.10	\$25.10	\$54.50		
UP TO 100%	\$37.80	\$1.90	\$3.60	\$0.00		
MIXED TIER	\$0.30	\$0.00	\$2.10	\$0.00		

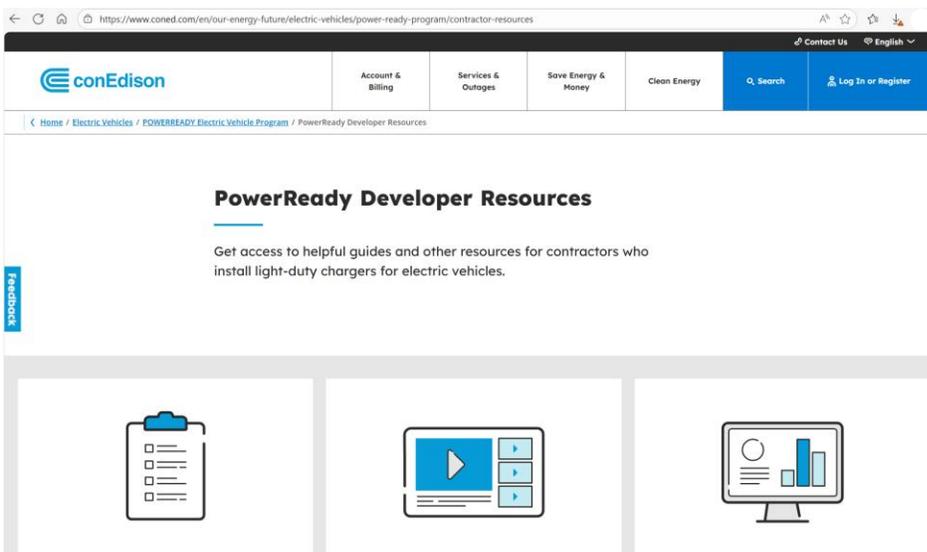
Step 2 – Application

After you are ready to apply, please follow the instructions [here](#) and/or view an instructional [video](#).

Please see [here](#) and the screenshot below on where to access resources pertaining to the pre-requisites of the application.



Con Edison recommends starting with the “Developer Resources” [link](#) to access example documents and other resources.



Once project eligibility is determined, and if eligible, then upload the project documents to the PowerReady Portal: Site Plan, Single Line Diagram, Cut Sheets, Load Letter, and Letter of Authorization. Please use this [link](#) to access additional information on the application and example documents.

Application Form: Acknowledgements & Submittal

The screenshot shows a form section titled "Acknowledgements" with three checked checkboxes and their corresponding document names. Below this is a dropdown menu for the Business Development Representative name, currently set to "N/A". A "Next" button is circled in red. Three blue callout boxes provide instructions: one points to the checkboxes, another to the dropdown menu, and a third to the "Next" button.

Acknowledgements

- I acknowledge that I have read and understood the Urgent Notification of Worker Safety Working Near Overhead Lines **
This document can be found below:
[Urgent Notification of Worker Safety](#)
- I acknowledge that I have read and understood Con Edison's "No Gifts" Policy **
This document can be found below:
[No Gifts Policy](#)
- I acknowledge that I have read and understood the Call Before You Dig Requirement **
This document can be found below:
[Call Before You Dig](#)

Please enter the name of the Business Development Representative from ConEd who you have been communicating with (if applicable)

N/A

Please select "Next" to either save or submit your application, depending on how much information you completed.

Make sure you click each of the hyperlinks and then check the box

Select the Business Development Rep you work with

Click on "Next" button to submit the initial application

IMPORTANT NOTE: For an application to be considered completed, you must also upload project documents (Site Plan, Single Line Diagram, Cut Sheets, Load Letter, and Letter of Authorization) on the project page in the PowerReady portal.

Step 3 – Post-Application

After you apply, please work with your assigned utility partner through the following project stages: service determination, engineering review, construction, work verification, final incentive payment, and project closeout. To learn more about the estimated timeline for these steps, please [reach out](#) to Advisory Services as directed in Step 1.1.

For additional questions or comments please reach out to your associated project manager or contact EVMRP@coned.com.

Please see the following pages for additional resources to leverage throughout the project.

Track Status in PowerReady Participant Portal

The screenshot displays the PowerReady Participant Portal interface. At the top left is the conEdison logo. A search bar is located at the top right. Below the header is a navigation menu with links for Home, Projects, Inquiries, Site Assessment, and Guidelines. The main content area features a 'Recently Viewed' section with a dropdown arrow and a table. The table has five columns: 'Not Submitted (0)', 'Eligibility (1)', 'Engineering (0)', 'Program Agree... (0)', and 'Construction (0)'. The 'Eligibility (1)' column contains a single row with a redacted ID and a dropdown menu. To the right of the table are several blue buttons: 'Apply for Micromobility', 'Apply for EV PowerReady', 'Apply for Medium Heavy Duty', 'Request a Site Assessment', 'EV PowerReady Batch Upload', and 'Micromobility Batch Upload'. A 'Show more details' tooltip is visible over the 'Apply for Micromobility' button. At the bottom right, there is a link for 'Step-by-step EV PowerReady Application Process Overview'.

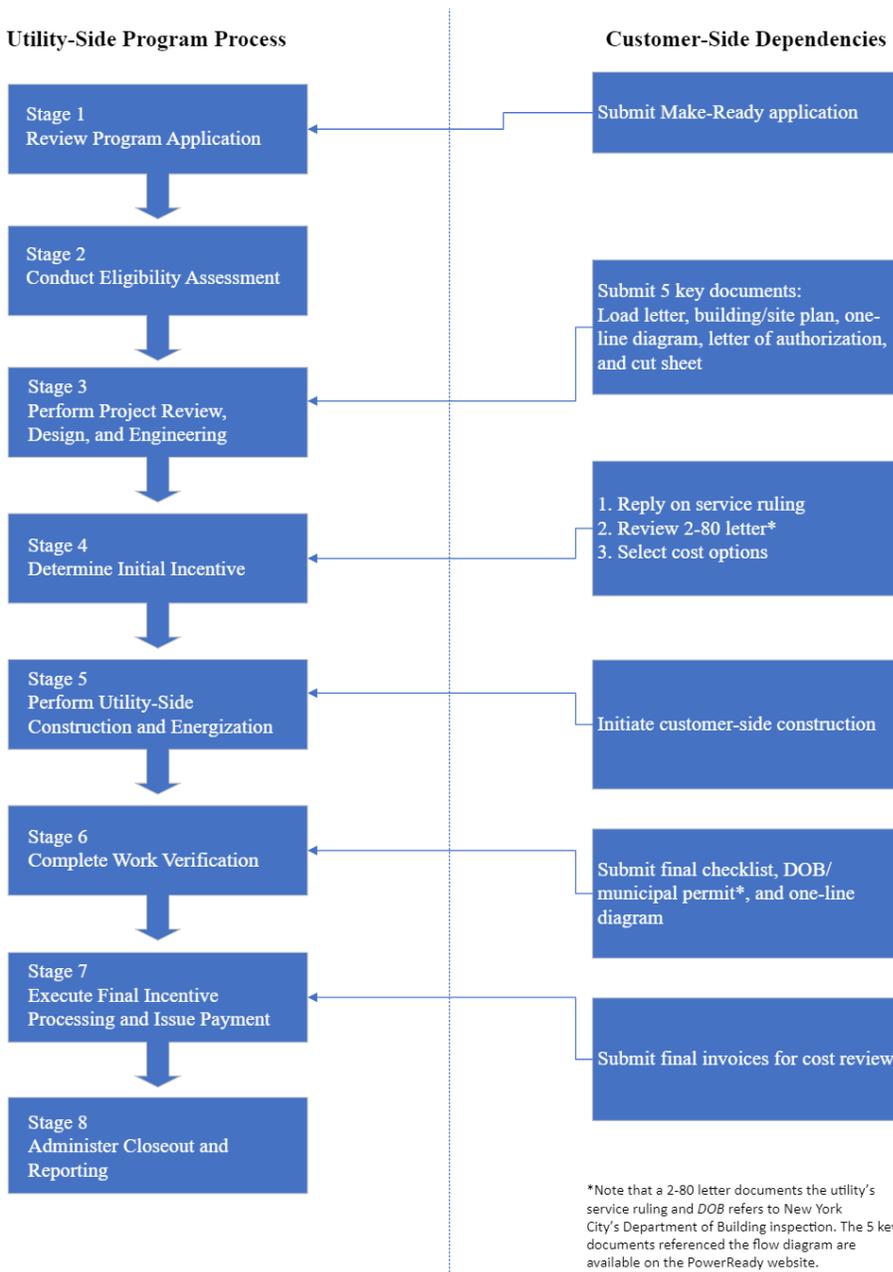
Provide Participants with Education Opportunities for Program Updates

In addition to the PowerReady [resources page](#) referenced in Step 1, Con Edison hosts Trade Ally calls that provide additional program updates. To join the invite list for these calls, please email russoc1@coned.com.

Please continue to monitor your email for communications from program Staff regarding invitations to in-person forums, waitlist updates if incentives are oversubscribed, changes to eligibility criteria, and additional incentive information.

Flow Diagram Indicating Steps Owned by Participant vs Utility

The diagram below depicts the Make-Ready Program flow for Participants active in the Downstate Utilities' service territories. For V1G projects that do not apply for the Make-Ready Program, several steps would no longer be relevant. The program application stages 1 and 2 would not occur, and the project would start with stage 3. For stage 4, the Participant-side dependencies would still apply, but the Utility would not provide an incentive estimate. Finally, Stages 7 and 8 (incentive payment and closeout) would also be removed from the process.



Dispute Resolution

If you have any disputes regarding your project, please use this [link](#) and contact the relevant individual below.

	Account & Billing	Services & Outages	Save Energy & Money	Clean Energy	Q Search	Log In or Register
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Electric Vehicle Projects

In Brooklyn, Queens, or Staten Island:

- [Jackie Wong](#)
- [General Inquiries](#)
- [Specialists](#)

In Bronx, Westchester, or Manhattan:

- [Suzanne Koch](#)
- [General Inquiries](#)
- [Specialists](#)

[Full list of Distribution Energy Service Managers](#)

Feedback