



Consolidated Edison Company  
of New York, Inc.  
4 Irving Place  
New York NY 10003  
conEd.com

Dear Steam Customer,

We want to help you run your steam system safely. The steam valves in your meter room are tagged and wire-sealed to prevent injury and property damage.

To protect your safety and prevent damage, only Con Edison employees are allowed to close Con Edison tagged and sealed valves.

When we find a broken seal, the following charges will now apply:

- \$388 for an investigation conducted during business hours (Monday through Friday, 7:30 a.m. to 3 p.m., excluding holidays)
- \$431 for an investigation begun or completed after business hours or on holidays
- \$19.12 for each new seal

The trap inlet and outlet valves on steam traps, which are upstream of the Con Edison meters, must remain open to avoid the accumulation of condensate, which can lead to a water hammer condition. To prevent unauthorized use, we have installed yellow warning tags on each valve and wire-sealed the valves.

The steam Inside Service Valve, which is the first valve in the building, can be closed only in the event of an emergency. Please call 1-212-894-9540 immediately if you closed this valve for an emergency. To prevent unauthorized use, we have installed a red caution tag and wire-sealed the valve.

Please read these yellow and red tagged valves in your steam room for specific instructions about when these valves can be operated.

To learn more about operating your steam system safely, visit [conEd.com/Steam](http://conEd.com/Steam) and click Steam Safety Brochure, or come to one of our free monthly seminars. To register, call us at 1-212-460-1216.

If you see a problem with any of your valves or tags, call us immediately at 1-800-75-CONED (1-800-752-6633).

Thank you for choosing Con Edison steam.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Charles Viemeister'.

Charles Viemeister  
Section Manager, Steam Operations