

## Application for Telecommunications Service FAQ's

### What do you need to apply to TeAM?

- ❖ You need to have a completed and signed Application for Telecommunications Service.
- ❖ You need to have a sketch of the desired route, outlined on the Service Agreement's Exhibit 'A', Route Request.
- ❖ You need to know the number of inner ducts you require.

### How do you apply to TeAM?

- ❖ You can find an online Application for Telecommunications Service. here. ⇒ [Application For Telecommunications Service](#)
- ❖ You can e-mail for a Work Request Application to TeAM at
- ❖ [DL-TeAM1@coned.com](mailto:DL-TeAM1@coned.com) send application to:  
Con Edison – TeAM Department  
4 Irving Place, 9<sup>th</sup> Floor, Mail Box #16  
New York, NY 10003
- ❖ You can call TeAM at (212) 780-6450.

### How long does it take to get a response?

A TeAM Project Specialist will call as soon as they receive an e-mail, application, or regular mail, to discuss your request. You will be informed of any additional information that is required and the cost associated with developing a route for your cable. Once your payment is received, TeAM will develop your route and, within 45 days, advise you of the route availability or offer you an alternate route.

What functions will TeAM perform for you?

Engineering

Training

Application processing

Manhole construction

Manhole Point-of-Entry access

Manhole inspections

Obstruction correction

Route development

Managing contractors

Other construction services including construction management or contractor inspection/supervision

What else can TeAM do for you?

TeAM has formed a special unit to make it easy for you to reach your installation goal. The new unit is staffed with engineers and specialists who will assist you in all or parts of the installation process. TeAM Specialists are eager to make each step of the process effortless so you can concentrate on developing your business. We take pride in saying that we can effectively perform any and all of the functions you need.