Service Agreement FAQ's

What do you need to apply to TeAM?

- ❖ You need to have two completed and signed Service Agreement.
- ❖ You need to have a Franchise Agreement or the appropriate governmental authorization prior to installing "Fiber Optic Cable" in Con Edison's Service Territory.
- ❖ You need a certificate of Liability Insurance.
- ❖ You need to know the length of cable you want installed.
- ❖ You need to have a sketch of the desired route, outlined on the Service Agreement's Exhibit 'A', Route Request.
- ❖ You need to know the number of inner ducts you require.

How do you apply to TeAM?

- ❖ You can find an online Service Agreement. here. ⇒ Service Agreement
- ❖ You can mail the two the Service Agreement copies to:
  Con Edison – TeAM Department
  4 Irving Place, 9th Floor, Mail Box #16
  New York, NY 10003
- ❖ You have questions, you can call TeAM at (212) 780-6450.

How long does it take to get a response?

A TeAM Project Specialist will call as soon as they receive the Service Agreement to discuss your request. You will be informed of any additional information that is required and the cost associated with developing a route for your cable. Once your payment is received, TeAM will develop your route and, within 45 days, advise you of the route availability or offer you an alternate route.

What functions will TeAM perform for you?

Engineering
Training
Application processing
Manhole construction
Manhole Point-of-Entry access
Manhole inspections
Obstruction correction
Route development
Managing contractors
Other construction services including construction management or
contractor inspection/supervision

What else can TeAM do for you?

TeAM has formed a special unit to make it easy for you to reach your
installation goal. The new unit is staffed with engineers and
specialists who will assist you in all or parts of the installation
process. TeAM Specialists are eager to make each step of the process
effortless so you can concentrate on developing your business. We
take pride in saying that we can effectively perform any and all of
the functions you need.