

## **Retail Access Information System (RAIS) – Maintenance (11/02/2017)**

Con Edison will perform maintenance on Retail Access Information System (RAIS), which is accessible via the web ([www.coned.com/retailaccess](http://www.coned.com/retailaccess)) on November 2, 2017 Thursday from 08:00PM until 09:30PM Eastern Time.

The system (RAIS)/website will not be available during this time.

*Please note that this will **NOT** affect Transportation Customer Information System (TCIS).*

**Friendly reminder newsletters can be found in our website:**

**<https://www.coned.com/en/business-partners/become-a-supply-partner/energy-service-company-news>**

Note: To ensure a timely response, please use the [retailaccess@coned.com](mailto:retailaccess@coned.com) as the main email address for inquiries. Also, please be sure to visit our dedicated website for ESCO as self-service, by clicking on the following link: <https://www.coned.com/en/business-partners/become-a-supply-partner>

**If you have any responses, comments or questions, please forward them to [RetailAccess@coned.com](mailto:RetailAccess@coned.com), unless otherwise noted.**