

PSC Order Regarding the Provision of Service to Low-Income Customers by Energy Service Companies

As per the Public Service Commission's (PSC) December 16, 2016 Order Adopting a Prohibition on Service to Low-Income Customers by Energy Service Companies, we have placed blocks on customers who are no longer eligible to be enrolled with ESCOs. Please refer to your Retail Access Information System (RAIS) (www.coned.com/retailaccess) or Transportation Customer Information System (TCIS) (www.coned.com/TCIS) sync list to determine which accounts are no longer eligible to be served by you.

Friendly reminder newsletters can be found in our website:

<https://www.coned.com/en/business-partners/become-a-supply-partner/energy-service-company-news>

Note: To ensure a timely response, please use the retailaccess@coned.com as the main email address for inquiries. Also, please be sure to visit our dedicated website for ESCO as self-service, by clicking on the following link: <https://www.coned.com/en/business-partners/become-a-supply-partner>

If you have any responses, comments or questions, please forward them to RetailAccess@coned.com, unless otherwise noted.