

## Recent EDI Technical Issues

Please disregard the 867MU that was sent on Thursday July 27, 2017. On Friday, you should have received a revised 867MU replacing the original 867MU sent on Thursday, in addition to the regularly scheduled 867MU.

In addition, in some instances, you may have not received a response for 814 transactions, we are currently investigating this issue and addressing it accordingly. We apologize for the inconvenience.

**Friendly reminder newsletters can be found in our website:**

<https://www.coned.com/en/business-partners/become-a-supply-partner/energy-service-company-news>

Note: To ensure a timely response, please use the [retailaccess@coned.com](mailto:retailaccess@coned.com) as the main email address for inquiries. Also, please be sure to visit our dedicated website for ESCO as self-service, by clicking on the following link: <https://www.coned.com/en/business-partners/become-a-supply-partner>

**If you have any responses, comments or questions, please forward them to [RetailAccess@coned.com](mailto:RetailAccess@coned.com), unless otherwise noted.**