

**PSC Order Regarding the Provision of Service to Low-Income Customers  
by Energy Service Companies**

As per the order issued by the New York State Public Service Commission dated July 15, 2016, customers participating in low income assistance programs will no longer be eligible to be served by ESCOs as of September 13, 2016.

Consolidated Edison will provide a list of customers who are no longer eligible to be served by ESCOs no later than close of business September 13, 2016, via encrypted email. The list will contain customer account number, name and service. As per the order, ESCOs will be responsible for dropping customers deemed ineligible at the end of their contract with each customer. Any further questions regarding these requirements should be directed to your regulatory department.

For a rolling list of customers who are no longer eligible, we direct you to your account sync lists on the RAIS (electric) ([www.coned.com/retailaccess](http://www.coned.com/retailaccess)) and TCIS (gas) ([www.coned.com/tcis](http://www.coned.com/tcis)) websites, where a new field has been added to indicate if a customer is ineligible. If you require a username, please contact us at [retailaccess@coned.com](mailto:retailaccess@coned.com) for RAIS (electric) or at [tcis@coned.com](mailto:tcis@coned.com) for TCIS (gas).

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**If you have any responses, comments or questions, please forward them to [retailaccess@coned.com](mailto:retailaccess@coned.com), unless otherwise noted.**

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