

Unaccounted For Energy Factors

In its April 24, 2009 order, the Public Service Commission directed the Company to supply to ESCOs hourly "unaccounted-for-energy" (UFE) factors for each load zone in Con Edison's service territory and to amend its Retail Access Implementation Plan and Operating Procedure to reflect that requirement. The Company previously supplied average monthly UFE factors for each zone.

Please see the attached spreadsheet for January 2013 hourly UFE factors.

Update Your Contact Information

In order to better serve you and keep you properly informed, we are requesting that you provide us with updated contact information for your Officers and daily operations folks.

Please send to Grisel Garcia (garciag@coned.com) the name, title, mailing address, phone number, and email address for your **corporate officers** as well as those folks we need to contact for normal business operations such as EDI, billing and payment purposes by **Tuesday, April 30, 2013**.

CUBS and RAIS Refresher Training

Consolidated Utility Billing System (CUBS) and Retail Access Information System (RAIS) refresher training is now available! This is a great opportunity to ask questions and train new personnel within your organization.

The training will be held on May 3rd 10am-12pm via teleconference. If you or someone in your organization is interested in attending, please email Felix Cancell at cancell@coned.com.

POR Discount Rate

Last month we made you aware of an error in the POR discount rate applied to all electric and gas accounts receivables effective January 1, 2013. The correct discount rates have been applied effective April 1, 2013 and we have since recalculated the POR fees for January 1 – March 30, 2013 using the correct POR discount rate. We will be mailing out notices that reflect the difference owed for each month. These amounts will be deducted from the next POR payment.

We apologize for any inconvenience this may have caused.

If you have any responses, comments or questions, please forward them to RetailAccess@coned.com, unless otherwise noted.