



## Retail Access System Issues Report December 2025

As reported in the November 2025 monthly report, all outstanding system issues were targeted to be resolved by end of December 2025. This communication confirms that to be true.

Please note that all existing system issues have been resolved and there were no new system issues reported in December.

If any new issues arise, we will report them within the five days of awareness, as required, and will then resume issuing the monthly newsletter until the matter is resolved.