



Electric Marketer Meeting Presentation

We appreciate your participation in today's meeting. Please find attached the presentation from the **System Issues Meeting** and the **Electric Marketer Meeting** held on October 21, 2025.

We are compiling all questions and answers from today's meeting and will share them in an upcoming newsletter.

Thank you,

Retail Choice Team

Consolidated Edison Company of New York, Inc.

www.coned.com



conEdison

Retail Access System Issues Quarterly Meeting

October 21, 2025

Agenda



Current System Issues



Next Steps



Open Forum/Q&A

Open System Issues

ID	Issue	Progress toward resolution	Expected timing of resolution	To be removed next month
5	TCIS cannot handle a consecutive drop and enrollment from the same ESCO or processing seasonal turn offs. This is causing legitimate price changes to erroneously reject.	We identified some discrepancies with the credit amounts provided. We are working to correct the calculations and expect to apply them by quarter 4.	Q4 2025	
12	Approximately 11,000 accounts (both gas and electric) had price changes that were accepted, but those prices were incorrectly applied for billing leading to incorrect customer bills and 810s not matching 867s.	Accounts tied to a single ESCO during the billing periods have been resolved. Accounts that switched ESCOs during the billing periods are currently undergoing repairs. Approximately 100 accounts remain, and we anticipate completing these repairs by the end of this week. We are targeting full completion before the end of this month.	Q4 2025	

Next Steps



Next monthly list will be circulated by

October 31



Ongoing communications

Subsequent issues will be announced in an ESCO newsletter within 5 days of Con Edison's becoming aware of an issue. Newsletters can be found at: <https://www.coned.com/en/business-partners/become-a-supply-partner>

Monthly reports to be filed by end of each month

Quarterly meetings



If a party needs to provide confidential information to raise an issue, please send it to:

retailaccess@coned.com

Open Forum/Q&A



Annual Electric Marketer Meeting

October 21, 2025

Agenda



Enterprise Updates



Retail Access System Modernization Project (RAMP)



Retail Access Information System (RAIS)



Electronic Data Interchange (EDI)



NYISO Reporting



Reminders and Available Resources



Q&A

Meet the Team



Sal Flagiello
Department Manager



Nitza Cancel
Section Manager



Jill Asencio
Project Specialist



Eric Heaton
Senior Specialist



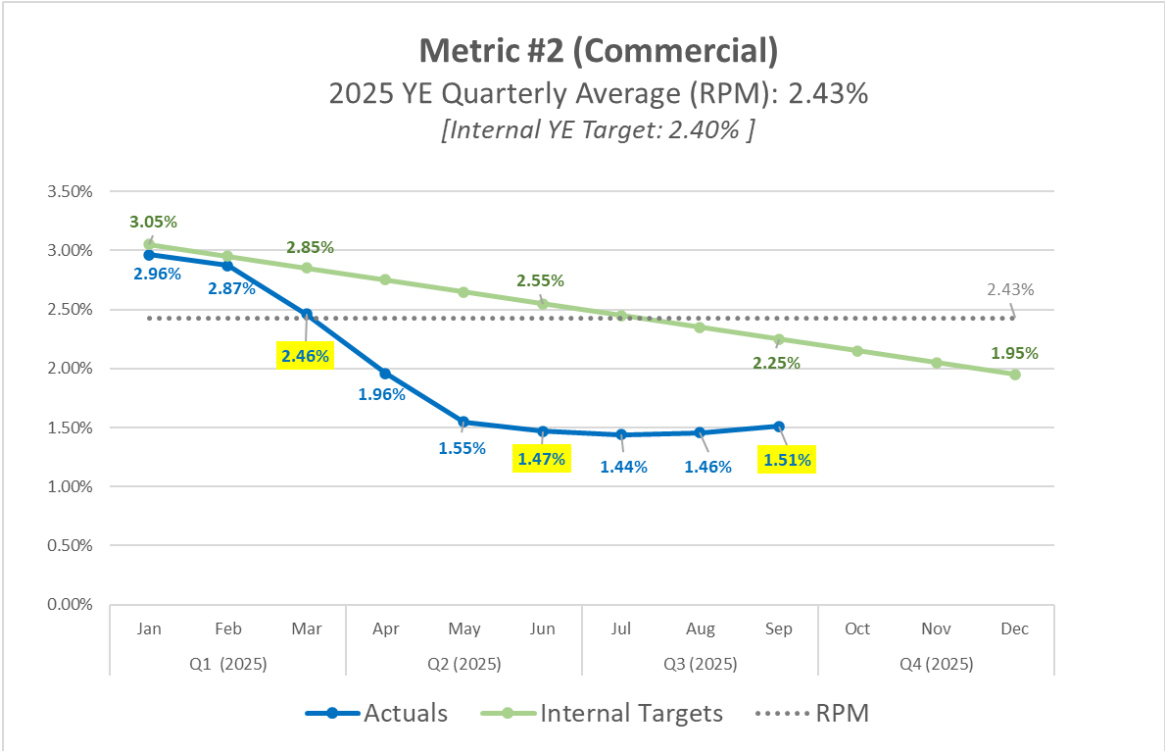
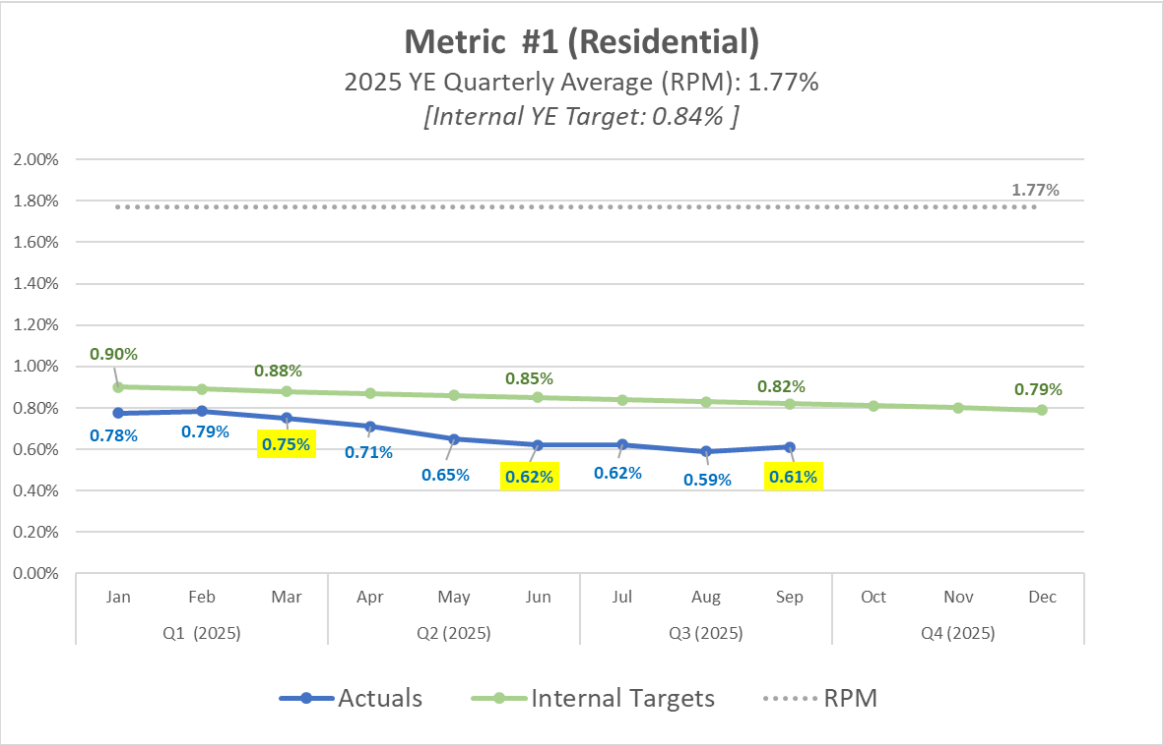
Jesus Colon
Supervisor



Celine Diaz
Supervisor

Enterprise Updates

Bill Metrics



	YE RPM Targets	Internal Monthly Targets	Monthly Actuals
Metric #1 (Residential)	1.77%	0.82%	0.61%
Metric #2 (Commercial)	2.43%	2.25%	1.51%

Year To Date Actuals by Category

Metric #1 (Residential)				
Category	Total Accounts	Estimated	Unbilled	% Total
Electric AMI	3,502,931	7,276	7,061	0.325%
Electric Legacy	4,418	2,664	225	0.065%
Gas AMI	883,544	5,014	2,825	0.178%
Gas Legacy	2,896	1,328	337	0.038%
TOTALS	4,393,789	16,282	10,448	0.61%

Metric #2 (Commercial)				
Category	Total Accounts	Estimated	Unbilled	% Total
Electric AMI	152,459	735	209	0.317%
Electric Legacy	513	360	19	0.127%
Gas AMI	143,450	1,991	436	0.816%
Gas Legacy	1,257	687	60	0.251%
Traction Meters	895	8	-	-
TOTALS	298,574	3,781	724	1.51%

ESCO Search Tool

ESCO Search Tool

- Review your company's information on [Find the Right Energy Service Company for You | Con Edison](#)
- If you notice any details that need updating, or if you would like us to add new information, please email retailaccess@coned.com

ESCO Newsletter

- Issue 29
- Published on August 29, 2025

The screenshot shows the Con Edison website's ESCO Search Tool results. The header includes the Con Edison logo and navigation links: Account & Billing, Services & Outages, Save Energy & Money, Clean Energy, Search, and Log In or Register. The main content area is titled 'Search Results' and provides instructions for business customers. It lists search results for 'Electricity And Gas' service in the 'Manhattan' area. The results are presented in a table with two columns: 'ESCO' and 'PHONE NUMBER'. The table lists several ESCOs, with 'All Choice Energy' highlighted with a green checkmark.

ESCO	PHONE NUMBER
Agera Energy	1-844-692-4372
Aggressive Energy	1-718-836-9222
Agway Energy Services	1-888-98-AGWAY 1-888-982-4929
✓ All Choice Energy	1-844-344-2672
Alpha Gas and Electric	1-845-810-0088
Ambit New York LLC	1-877-282-6248
AMERIGreen Energy	1-201-871-8760

Environmental Disclosure Labels



Will become available online on:
[Find the Right Energy Service Company for You | Con Edison](#)



If any information needs to be updated or if you have new details you'd like us to include, feel free to email us at retailaccess@coned.com

A grayscale background image showing several hands of different skin tones stacked on top of each other, symbolizing teamwork and collaboration. The hands are positioned in the center and right side of the frame, with some wearing white dress shirts.

Retail Access System Modernization Project

Annual Electric Marketer Meeting
October 21, 2025

Retail Access Modernization Project Recap

- Consolidated Edison Company of New York (CECONY), Orange & Rockland Utilities (ORU) and Rockland Electric (RECO) will conduct a **Retail Access System Modernization Project** that will enhance the Company's legacy Retail Access systems.
- This project's aim is to modernize our legacy Retail Access Information System (RAIS) and the retail access components of the Transportation Customer Information System (TCIS) to address technical and functional limitations and pain points within the current systems.
- This project completed pre-implementation planning in Q4 2024 and commenced the formal project in Q3 2025.



What is changing...

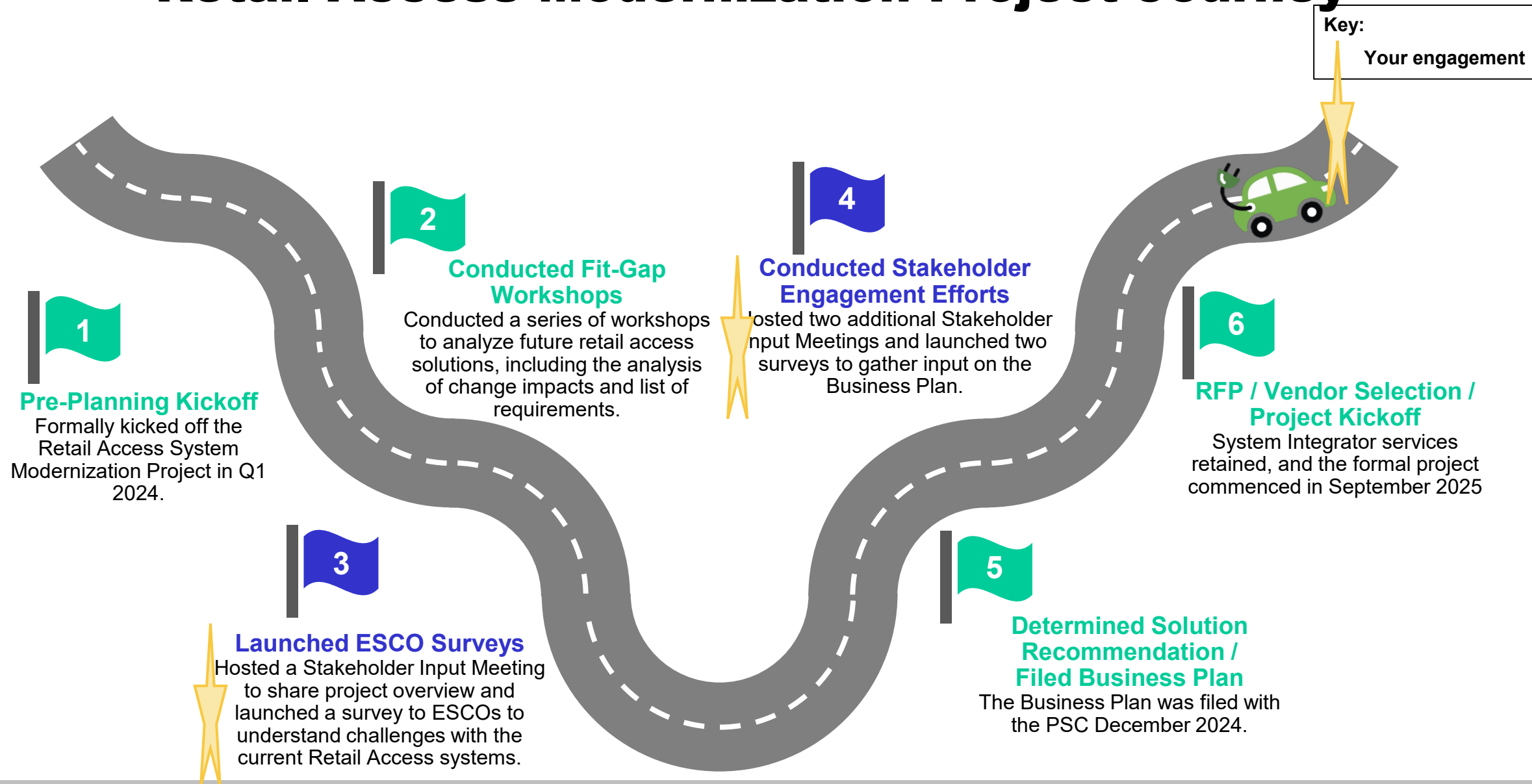
- The Company's internal Retail Access Systems (RAIS and parts of TCIS)
- Optimize business processes and facilitate EDI transactions
- Updates to the EDI Supplemental Guidelines



What's not changing...

- The Company's customer care and billing system
- EDI framework and protocols
- Processes for communicating with the Company on retail access business matters

Retail Access Modernization Project Journey



Key Focus Areas and Approach of the Retail Access Modernization Project



Phase I includes multiple releases of updated functionality throughout the project timeline, enabling the Company to deliver value sooner



Dedicated team for Stakeholder engagement throughout all project phases, providing support following each release

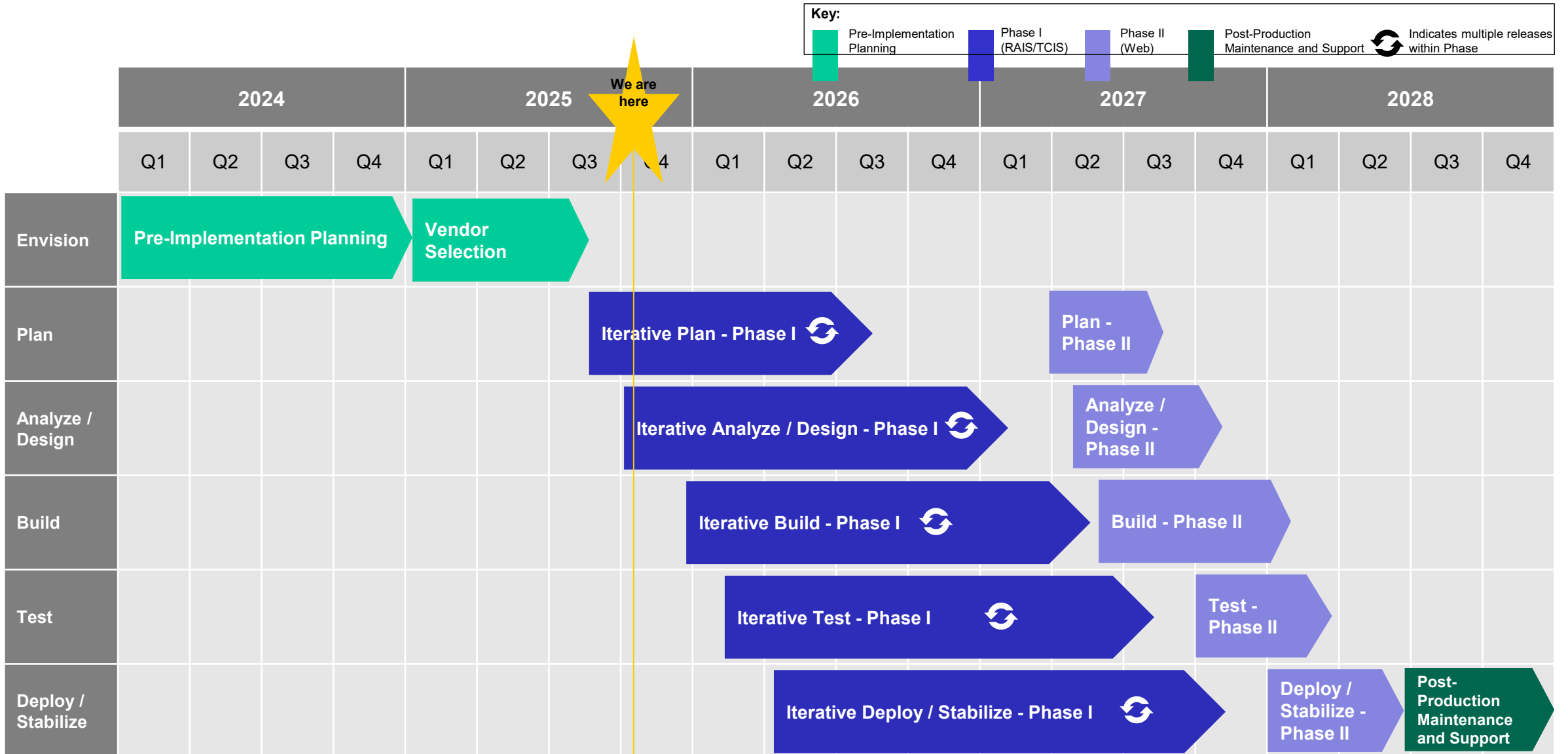


Modernizes current systems to address business and Stakeholder needs and aligns to other key Company technology for future system upgrades



Phase II focuses on enhancing web platforms, reporting, self-service to address Stakeholder requirements

Implementation Timeline



Next Steps



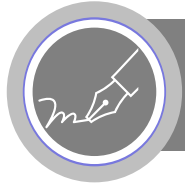
Q3 2025

Launch Retail Access Modernization Project



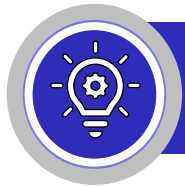
October 21st

Distribute EDI Supplemental Guidelines Survey



December 2025

Quarterly ESCO Stakeholder Update Meeting



January 2026

Distribute ESCO Engagement Survey

Questions & Answers



Retail Access Information System (RAIS)

RAIS - Cyber Security



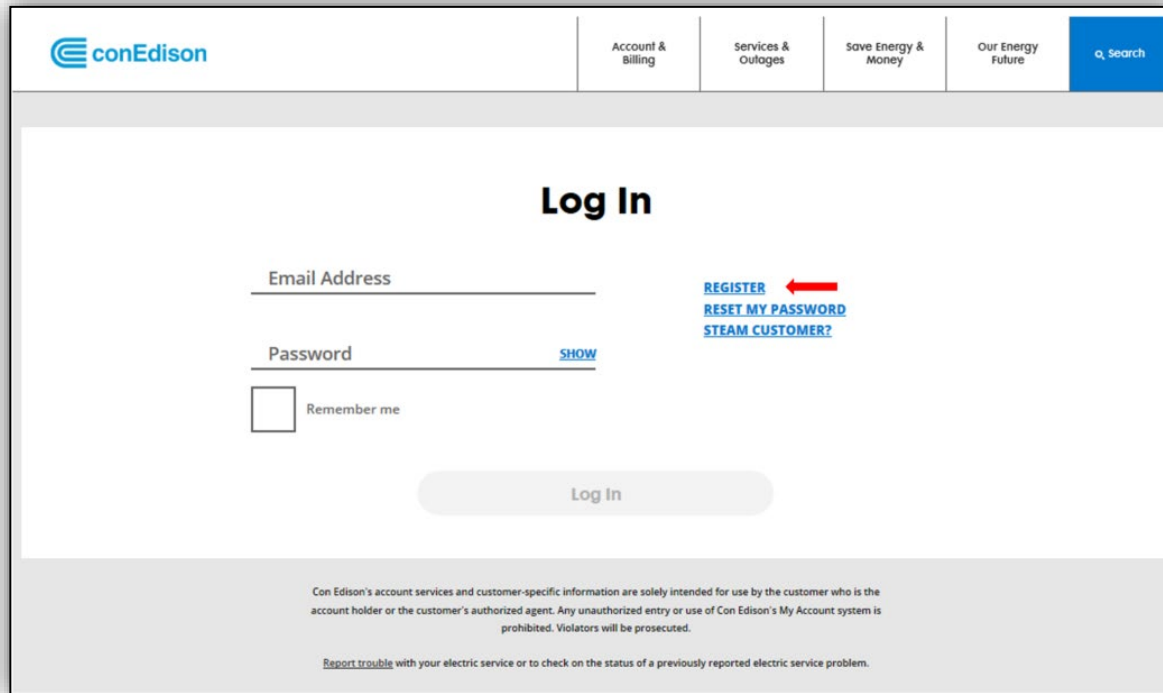
Once an ESCO has passed all the Data Security requirements, permissions to the new RAIS environment will be provided



Shared logins are not supported

Multifactor Authentication (MFA) is in place
Multiple users at the same time are not allowed without locking the profile

Registering for the RAIS website



The screenshot shows the Con Edison website's login interface. At the top, there is a navigation bar with the Con Edison logo and several menu items: 'Account & Billing', 'Services & Outages', 'Save Energy & Money', 'Our Energy Future', and a search bar. The main content area is titled 'Log In'. It features two input fields: 'Email Address' and 'Password'. To the right of the 'Password' field is a 'SHOW' link. Below the 'Email Address' field is a 'Remember me' checkbox. To the right of the input fields are three links: 'REGISTER', 'RESET MY PASSWORD', and 'STEAM CUSTOMER?'. A red arrow points to the 'REGISTER' link. At the bottom of the login section is a 'Log In' button. Below the login section is a footer with a disclaimer and a link to 'Report trouble'.



URL -
coned.com/RetailChoice

Instead of logging in, select REGISTER
on the right-hand side of the screen

This is not a direct registration to RAIS
but to the OKTA platform for the
Corporate website



Once registered, please
provide the below via email to
RetailAccess@coned.com


Names
Email address
Name of Entity

RAIS – Home Screen

The screenshot displays the RAIS Home Screen interface. At the top, a navigation bar includes the conEdison logo and tabs for Alerts, Downloads, Billing, Capacity & Energy, Admin, and a Log Out button. The main content area features two large cards. The left card, titled 'Retail Choice', shows a worker in a blue hard hat and headset, with the text 'View marketer account usage information'. The right card, titled 'Electric Usage', shows a laundry room with a washing machine and the text 'Power your home with solar energy today.' Below these cards is a blue bar with icons for Alerts, Downloads, File Layout, and Billing & Invoice History. To the right of this bar is another row of icons for Capacity & Energy, Interval Data, Transactions, and Admin.

conEdison				Alerts	Downloads	Billing	Capacity & Energy	Admin	Log Out
Retail Choice View marketer account usage information				Electric Usage Power your home with solar energy today.					
Alerts	Downloads	File Layout	Billing & Invoice History						
				Capacity & Energy	Interval Data	Transactions	Admin		

RAIS - Download

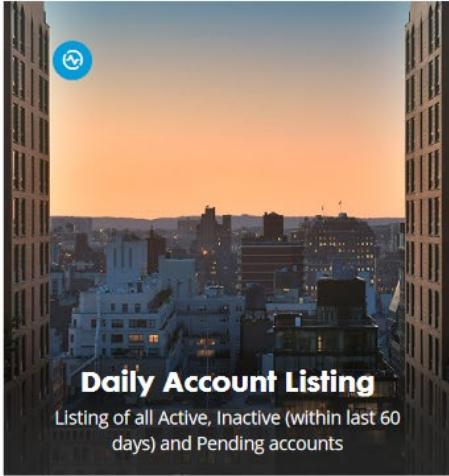



AlertsDownloadsAccounts & BillingCapacity & EnergyAdminLog Out



< Home / Download

Download

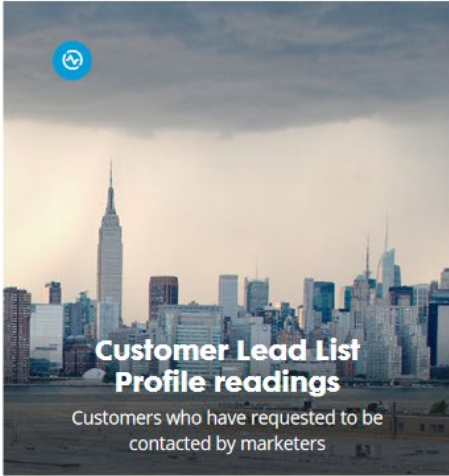

Select marketer from list: ▾



Daily Account Listing
Listing of all Active, Inactive (within last 60 days) and Pending accounts



Daily Profile Readings
Listing of daily profile readings for download




Customer Lead List
Profile readings
Customers who have requested to be contacted by marketers

Daily Account Listing file


These files contain the list of a marketer's Active, Inactive and Pending accounts (within the last 60 days):

Customer Account Number (11 positions)
Account Activity Code (1 position) A: Active, I: Inactive, P: Pending
Billing Option A: Agency Single ESCO N: Dual Billing R: Single Bill (ConEd)
Date Account became effective (mm/dd/yyyy)
Date Account became ineffective (mm/dd/yyyy) Will display OPEN if account has no expiration date
Reason for customer removal. This is only present if customer expiration date is not OPEN (as above)
Service Classification (3 positions)
Trip Number Customer is Read(2 positions)
Next Scheduled Read Date (mm/dd/yyyy)
Customer Service Address (25 Positions)

File Layout on RAIS



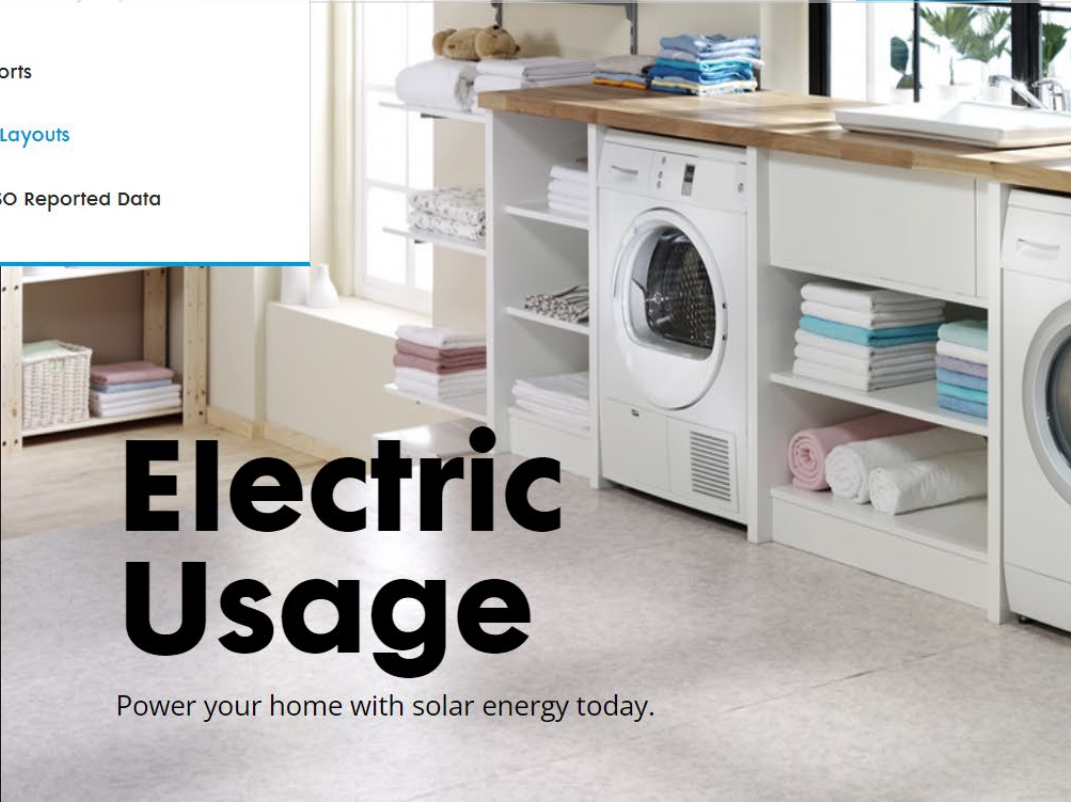
AlertsDownloadsBillingCapacity & EnergyAdminLog Out



Retail Choice

View marketer account usage information


ReportsFile LayoutsNYISO Reported Data



Electric Usage

Power your home with solar energy today.

Updates on Account Listing Layout



AlertsDownloadsAccounts & BillingCapacity & EnergyAdminLog Out

[Home / File Layout](#)

File Layout

Title	Description
Account Listing Layout	format for Account Listing file
Profile Usage Layout	format for Account Usage file

Click on the file you want to download. Some browsers may display the file in the browsers window when the file link is clicked; To save the file you must right click on the file link and choose the 'Save Target As' option.

AcctList_layout (10).DAT

```
1 Account Listing Data
2
3 This file will contain the list of a marketers Active, Inactive (within the last 60 days) and
4 Pending accounts. It is a comma delimited file and is zipped.
5
6 Each record will contain:
7
8 Customer Account Number (11 positions)
9 Account Activity Code (1 position) A: Active, I: Inactive, P: Pending
10 Billing Option A: Agency Single ESCO N: Dual Billing R: Single Bill (ConEd)
11 Date Account became effective (mm/dd/yyyy)
12 Date Account became ineffective (mm/dd/yyyy) Will display OPEN if account has no expiration date
13 Reason for customer removal. This is only present if customer expiration date is not OPEN (as above)
14 Service Classification (3 positions)
15 Trip Number Customer is Read(2 positions)
16 Next Scheduled Read Date (mm/dd/yyyy)
17 Phase Customer Enrolled (1 Position)
18 Zone Code (1 Position)
19 Customer Service Address (25 Positions)
20 Town (21 Positions)
21 ZIP (5 Positions)
22 Municipal Code (4 Positions)
23 Tax Status (1 Position) C, F, M, N, O, P, D, G
24 Percent Of Residential Use (3 Positions) 0 - 100
25 Tension Code (1 Position) H, L, M
26 Minimum Monthly Demand (4 Positions)
27 ICAP Tag(12 positions) 9999999.9999
28 Previous Account Number(15 Positions)
29 Disconnection Amount (10 Positions) 9999999.99
30 Seasonally Turn-off Y: seasonally turned off N: not seasonally tuned off
31 Power Move Post-introductory start date (mm/dd/yyyy)
32 Stratum Variable (10 Positions) 9999999999
33 Profile Indicator Y or N
34 Time Of Day Code (2 Positions) 99
35 Frequency Code (1 Position) N: NA, D: Daily, W: Weekly, M: Monthly
36 Customer Eligibility (1Position) N: Not Eligible, Y: Eligible
37 Last To Date - This is the last bill that is posted on the account
38 Last Made Date - This is the date the Last To Date posted to our billing system
39
```

New Fields on the Account Listing Files



Two new fields have been added to the Account Listing Files

Last To Date – This is the last bill that is posted on the account

Last Made Date – This is the date the Last To Date posted to our billing system



These additions aim to improve transparency around delayed billing for ESCOs.

The File Layout has been updated accordingly.

RAIS Sync List Update

Account Listing Data

This file will contain the list of a marketers Active, Inactive (within the last 60 days) and Pending accounts. It is a comma delimited file and is zipped.

Each record will contain:

Customer Account Number (11 positions)
Account Activity Code (1 position) A: Active, I: Inactive, P: Pending
Billing Option A: Agency Single ESCO N: Dual Billing R: Single Bill (ConEd)
Date Account became effective (mm/dd/yyyy)
Date Account became ineffective (mm/dd/yyyy) Will display OPEN if account has no expiration date
Reason for customer removal. This is only present if customer expiration date is not OPEN (as above)
Service Classification (3 positions)
Trip Number Customer is Read(2 positions)
Next Scheduled Read Date (mm/dd/yyyy)
Phase Customer Enrolled (1 Position)
Zone Code (1 Position)
Customer Service Address (25 Positions)
Town (21 Positions)
ZIP (5 Positions)
Municipal Code (4 Positions)
Tax Status (1 Position) C, F, M, N, O, P, D, G
Percent Of Residential Use (3 Positions) 0 - 100
Tension Code (1 Position) H, L, M
Minimum Monthly Demand (4 Positions)
ICAP Tag(12 positions) 9999999.9999
Previous Account Number(15 Positions)
Disconnection Amount (10 Positions) 9999999.99
Seasonally Turn-off Y: seasonally turned off N: not seasonally tuned off
Power Move Post-introductory start date (mm/dd/yyyy)
Stratum Variable (10 Positions) 9999999999
Profile Indicator Y or N
Time Of Day Code (2 Positions) 99
Frequency Code (1 Position) N: NA, D: Daily, W: Weekly, M: Monthly
Customer Eligibility (1Position) N: Not Eligible, Y: Eligible
Last To Date - This is the last bill that is posted on the account
Last Made Date - This is the date the Last To Date posted to our billing system

Daily Account Listing

Daily Account Listing layout

Customer Account Number (11 positions)	Account Activity Code (1 position) A: Active, I: Inactive, P: Pending	Billing Option A: Agency Single ESCO N: Dual Billing R: Single Bill (ConEd)	Date Account became effective (mm/dd/yyyy)	Date Account became ineffective (mm/dd/yyyy) Will display OPEN if account has no expiration date	Reason for customer removal. This is only present if customer expiration date is not OPEN (as above)	Service Classification (3 positions)	Trip Number Customer is Read(2 positions)	Next Scheduled Read Date (mm/dd/yyyy)	Phase Customer Enrolled (1 Position)	Zone Code (1 Position)	Customer Service Address (25 Positions)
XXXXXX XXXXXX	A	N	12/11/2015	OPEN		9	3	12/6/2022	6	J	28-XX XXXXXXXXXXXX ST 1XX

Example of Daily Account Listing File

1135411112022052331.DAT - Notepad

—

□

×

it Format View Help


XX-XXXX-XXXX-X,A,N,12/11/2015,OPEN,,9,3,12/6/2022,6,J,28-XX XXXXXXXXXXXX ST 1XX,XXXXXXX, NY 11103,0,

^

Billing History

The screenshot displays the conEdison web application interface. At the top, there is a navigation bar with the conEdison logo on the left and links for Home, Contact Us, Alerts, Downloads, Billing, Capacity & Energy, Admin, and a Log Out button on the right. The main content area is divided into two sections. The left section, titled "Retail Choice" in large white text, features a background image of a smiling utility worker wearing a blue hard hat and safety glasses. Below the title, it says "View marketer account usage information". The right section, titled "Electric Usage" in large black text, features a background image of a modern laundry room with a white washing machine and dryer. Below the title, it says "Power your home with solar energy today." A dropdown menu is open over the "Billing" link in the navigation bar, showing three options: "Accounts and Invoice Information", "Billing History" (which is highlighted with a red arrow), and "Print All Invoices". At the bottom of the interface, there is a blue bar with four icons and labels: Alerts (alarm clock), Downloads (download icon), File Layout (document icon), and Billing & Invoice History (bar chart icon). To the right of this bar, there are four more icons and labels: Capacity & Energy (star), Interval Data (database cylinder), Transactions (double arrow), and Admin (person icon).

Billing History

						Home	Contact Us
		Alerts	Downloads	Accounts & Billing	Capacity & Energy	Admin	Log Out

[Home](#) / [Billing History](#)

Billing History

XXXXXXXXXX

[View Customer Billing History](#)

☐ Acknowledge Customer Authorization

Enter your account number to get a detailed billing information like account name and address, meter details and billing history with bill period, reading, usage, demand and bill amount. This is show Con Edison charges only. This will also get information like ICAP, Startum Variable, Trip number, TOD Code and so on.

Billing History

conEdison Retail Choice		Alerts	Downloads	Billing	Capacity & Energy	Admin	Log Out
Home / Billing / Bill History							
Bill History							
Account Details		Meter Numbers	Meter Readings				
Name			From Date	To Date	Use	Reading	KVARs Demand Bill Amt
Account			9/30/2020	10/29/2020	110400	ACT	0 226.5 10493.99
Service Address			8/31/2020	9/30/2020	126400	ACT	0 273.1 14110.61
Town	NEW YORK NY		7/31/2020	8/31/2020	143200	ACT	0 283.6 15047.15
Zip Code	10017		7/1/2020	7/31/2020	144000	ACT	0 280.3 13612.9
Seasonal Turn-Off	N		6/2/2020	7/1/2020	124800	ACT	0 268.8 12366.73
Next Read Date	12/2/2020		5/1/2020	6/2/2020	118400	ACT	0 237.1 10198.88
Tension Code	L		4/2/2020	5/1/2020	112800	ACT	0 216.4 9005.13
Trip Number	22		3/4/2020	4/2/2020	131200	ACT	0 262 11606.39
Stratum Variable	267.5		2/3/2020	3/4/2020	140800	ACT	0 265.9 12601.64
ICAP	289.1342		1/2/2020	2/3/2020	149600	ACT	0 268.3 13455.87
Residential %	0		12/3/2019	1/2/2020	139200	ACT	0 275 12371.91
LBMP Zone	J		10/30/2019	12/3/2019	159200	ACT	0 301.9 15091.84
Recharge New York	N		10/1/2019	10/30/2019	127200	ACT	0 324.4 12156.34
Net Metering	N		8/30/2019	10/1/2019	151200	ACT	0 313.4 15423.59
Service Class	9		6/3/2019	8/30/2019	478400	ACT	0 331.2 44850.23
Previous Account No	00000000000000		5/2/2019	6/3/2019	160000	ACT	0 388 13816.42
Min Month Demand	388		4/3/2019	5/2/2019	167200	EST	0 388 13694.25
TOD Code	50		3/5/2019	4/3/2019	183200	EST	0 396 15236.06
Profile	Y		2/1/2019	3/5/2019	94400	EST	0 0 4481.65
Tax	Fully Taxable		1/2/2019	2/1/2019	92000	EST	0 412 11429.8
Muni	--		12/3/2018	1/2/2019	84800	EST	0 372 10447.27

The Billing History Contains:

Customer Name

Service Address

Next Meter Reading Date

Meter Number(s)

Trip Number

ICAP

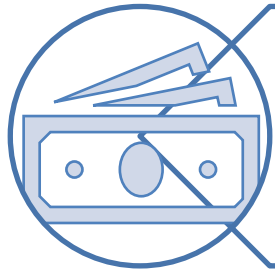
Service Class

Previous Account Number

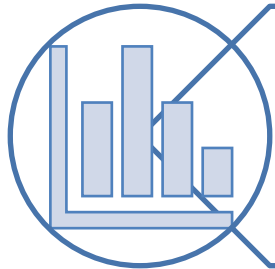
RAIS functionality



Daily Account Listing and Billing History

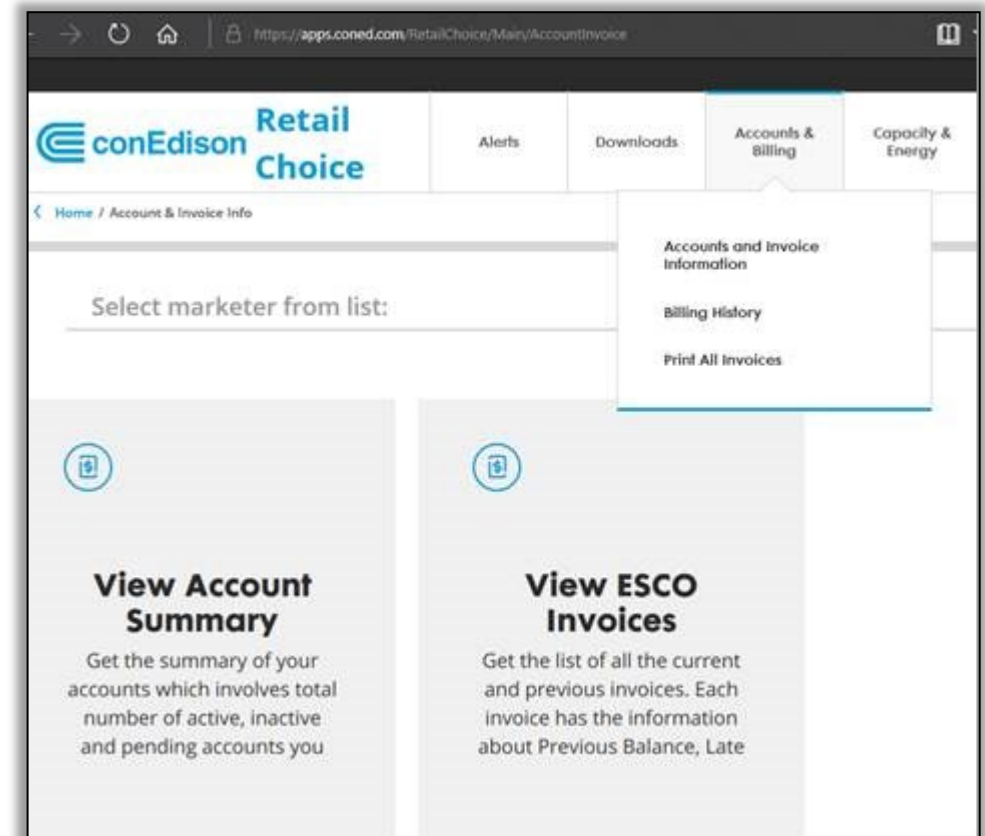


Electric marketer invoices



NYISO Reported Data

- Customer hourly meter data load
- Unaccounted for energy (UFE) reports
- Capacity true-up reports
- Loadshapes
- Customer details – ZCD report



Electronic Data Interchange (EDI)

Missing 997 Response Files

NY 997 Functional Acknowledgement

	Notes pertaining to the use of this document
Purpose	<ul style="list-style-type: none">• A 997 FA reports the results of syntactical analysis of transaction sets.• A 997 FA may report the acceptance or rejection of the entire functional group, or may report acceptance or rejection of particular transaction sets within the functional group. In New York the 997 FA is required as a response to every transaction received (other than a 997). However, the entire functional group may be rejected if there are structural problems such as:<ul style="list-style-type: none">• The functional group trailer record is missing• The number of included transaction sets does not match the actual count.• A 997 FA essentially informs the sender of an EDI transaction that “I have received your message”. The 997 also indicates that (1) the message that was received had no syntactical errors and was accepted, or (2) the message that was received had syntactical errors and was accepted with errors noted, or (3) the message that was received had syntactical errors and was rejected.

997 files are required to be sent as per the PSC guidelines. By not sending the file, marketers are not in compliance, and this causes there to be missing 997 response files on the utilities end.

The 997 guidelines can be found in [Electronic Data Interchange \(EDI\) | Department of Public Service](https://www.nysenate.gov/legislation/bills/2019/2019-00000) ([ny.gov](https://www.nysenate.gov/legislation/bills/2019/2019-00000))

Missing 814 Response

Did the 814 generate a 997 acceptance?

If you have not received a 997 response the same day the file is sent, your email will need to include the Session ID/Trans ID.

Did you send the 814 at least 2 business days prior (1 day for 814E)?

Files received after 4:30 PM EST are received next business day.

Did you check the Con Ed holiday schedule

Holidays do not count as business days

Did you spot check some accounts from the data pull you are going to provide to Con Ed?

Manually checking about 5-10 accounts for potential files may lead to the discovery of when the response files may have gone out

Missing 867 MU files

867 MU file may be missing due to:

- A system error
- Account has not been billed to date

Please reference our RAIS website to determine if the account has been billed up to date

Account Listing Data

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Date Account became ineffective (mm/dd/yyyy) Will display OPEN if account has no expiration date
Reason for customer removal. This is only present if customer expiration date is not OPEN (as above)
Service Classification (3 positions)
Trip Number Customer is Read(2 positions)
Next Scheduled Read Date (mm/dd/yyyy)
Phase Customer Enrolled (1 Position)
Zone Code (1 Position)
Customer Service Address (25 Positions)
Town (21 Positions)
ZIP (5 Positions)
Municipal Code (4 Positions)
Tax Status (1 Position) C, F, M, N, O, P, D, G
Percent Of Residential Use (3 Positions) 0 - 100
Tension Code (1 Position) H, L, M
Minimum Monthly Demand (4 Positions)
ICAP Tag(12 positions) 9999999.9999
Previous Account Number(15 Positions)
Disconnection Amount (10 Positions) 9999999.99
Seasonally Turn-off Y: seasonally turned off N: not seasonally tuned off
Power Move Post-introductory start date (mm/dd/yyyy)
Stratum Variable (10 Positions) 9999999999
Profile Indicator Y or N
Time Of Day Code (2 Positions) 99
Frequency Code (1 Position) N: NA, D: Daily, W: Weekly, M: Monthly
Customer Eligibility (1Position) N: Not Eligible, Y: Eligible
Last To Date - This is the last bill that is posted on the account
Last Made Date - This is the date the Last To Date posted to our billing system

Details The Email Should Have

If you have met all the requirements from the previous slides

Please feel free to email us at Retailaccess@coned.com

You will need to include the following:

- Account Number (11-digit account number)
- Type of EDI Transaction
- Service (Electric)
- Date the file was sent
- ISA#

EDI Supplemental Guidelines Survey

EDI Guidelines Survey Approach

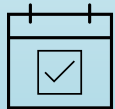
- Gather stakeholder feedback on updates to the EDI Supplemental Guidelines
- The survey will be shared via email with instructions and a response timeline, and will take approximately **one hour** to complete

EDI Guidelines Survey Timeframe



October 21 or after

ESCO Newsletter will be distributed with a link to the Survey (hosted via SurveyMonkey)



November 5 or after

Survey closes; all responses must be submitted by this date



November 5 - Q1 2026

The Company will analyze Stakeholder Input and incorporate relevant updates into the EDI Supplemental Guidelines



CECONY and ORU EDI Supplemental Guidelines Survey

Background

Consolidated Edison Company of New York (CECONY) and Orange & Rockland Utilities (ORU) are embarking on a program to modernize our current Retail Access Systems, Retail Access Information System (RAIS) and the retail access components of the Transportation Customer Information System (TCIS). As part of this initiative, we are undergoing the process to update Supplemental EDI Guidelines as needed.

As noted in the Annual Electric Marketer Meeting hosted on October 21, 2025, we request your response to this EDI Supplemental Guidelines survey, which should take no longer than 10 - 15 minutes to complete. Your responses will help us gather ESCO input for consideration as we work on updating the existing Company EDI Guidelines. The target audience for this survey are those active participants in the Company's Retail Access programs.

* 1. Provide your first name, last name and email address:

First Name	<input type="text"/>
Last Name	<input type="text"/>
Email Address	<input type="text"/>

* 2. Provide your job title:


* 3. Select the option that best describes your firm's relationship with CECONY/ORU:

- ☐ Energy Services Company (ESCO)
- ☐ EDI Provider
- ☐ Distributed Energy Resource Supplier (DERS)

NYISO Reporting

NYISO Reported Data

Customer hourly metered data load



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NYISO Reported Data Download

Customer Hourly Meter Data Load

---Select ESCO---

Account Numbers

Start Year

Start Month

Start Day

End Year

End Month

End Day

Submit

Customer Details - ZCD Report

---Select ESCO---

Account Number

Start Date

ICAP Yea

Submit

UFE Report

Year

Month

Submit

ICAP Trueup

Year

Month

Submit

Loadshape

Submit

NYISO Reported Data


Customer hourly metered data load

Account Id	Service Point	PTID	Usage Date	HR1	HR2	HR3	HR4	HR5	HR6	HR7	HR8
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/1/2022	0.549	0.549	0.576	0.5445	0.5445	0.576	0.54	4.16
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/2/2022	0.5985	0.603	0.639	0.5985	0.603	0.6435	0.6165	2.7
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/3/2022	0.5805	0.558	0.5805	0.5805	0.5265	0.5535	1.341	2.81
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/4/2022	0.5715	0.5895	0.603	0.5625	0.594	0.558	0.558	3.2
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/5/2022	0.567	0.5985	0.594	0.6075	0.5805	0.585	0.585	0.5
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/6/2022	1.314	1.3455	1.323	1.3545	1.3635	1.3275	1.3455	1.2
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/7/2022	1.3365	1.386	1.3455	1.35	1.368	1.3275	1.323	3.0
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/8/2022	0.558	0.576	0.585	0.5535	0.6075	0.6075	0.5445	2.97
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/9/2022	0.549	0.594	0.6075	0.5985	0.6075	0.576	1.5705	3.7
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/10/2022	0.6345	0.5985	0.594	0.63	0.6075	0.6165	0.6255	2.9
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/11/2022	0.5985	0.567	0.621	0.612	0.5715	0.594	1.5345	3.48
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/12/2022	0.6345	0.5625	0.5895	0.5715	0.5625	0.5895	0.5895	0.51
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/13/2022	0.5895	0.585	0.603	0.576	0.558	0.585	0.567	0.54
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/14/2022	0.5535	0.5895	0.5535	0.585	0.5895	0.5535	0.5445	2.72
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/15/2022	0.6165	0.6165	0.6705	0.621	0.6165	0.639	0.5985	3.7

- Hourly metered data is required to be submitted to the NYISO on a monthly basis.
- Hourly metered data is calculated based on a loadshaping methodology as well as interval meter readings obtained from AMI and legacy meters.

NYISO Reported Data

Zonal Coincident Demand (ZCD) report



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NYISO Reported Data Download

Customer Hourly Meter Data Load

---Select ESCO---

Account Numbers

Start Year

▼

Start Month

▼

Start Day

▼

End Year

▼

End Month

▼

End Day

▼

Submit

Customer Details - ZCD Report

---Select ESCO---

Account Number

Start Date

📅

ICAP Yea

▼

Submit

UFE Report

Year

▼

Month

▼

Submit

ICAP Trueup

Year

▼

Month

▼

Submit

Loadshape

Submit

NYISO Reported Data

ZCD Report

ZCD report will include an ESCO's

- Active accounts
- Values associated with each account

Account Id	Service Point	ZCD Value	ICAP Year	Premise	Srv Class	Stratum	TOD Code	Meter Type	PTID	ESCO Effective Date	ESCO End Date
XXXXXXXXXX	XXXXXXX	16.41768	2020	11123456	9	B	50	I	012345	1/4/2018	

These values measure an account's contribution to the NYCA peak and are inclusive of losses such as unaccounted for energy

NYISO Reported Data

Unaccounted For Energy (UFE)

conEdison Retail Choice

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NYISO Reported Data Download

Customer Hourly Meter Data Load
---Select ESCO---
Account Numbers
Start Year Start Month Start Day
End Year End Month End Day
Submit

Customer Details - ZCD Report
---Select ESCO---
Account Number
Start Date ICAP Yea
Submit

UFE Report
Year Month
Submit

ICAP Trueup
Year Month
Submit

Loadshape
Submit

NYISO Reported Data

UFE

April 2024		Con Edison Unaccounted for Energy (UFE)					
Subzone PTID	Subzone Name	Designation	Monthly Average				
80482	MILLWD	H	0.3%				
55532	DUNWOD	I	2.7%				
55523	N.Y.C.	J	6.5%				
Date	Subzone	1	2	3	4	5	6
04/01/2024	55523	8.0%	7.4%	7.7%	7.4%	7.6%	8.2%
04/02/2024	55523	7.2%	7.4%	7.4%	7.4%	7.3%	7.9%
04/03/2024	55523	7.7%	7.9%	8.1%	7.9%	8.1%	8.7%
04/04/2024	55523	8.4%	8.4%	8.5%	8.5%	8.6%	9.1%
04/05/2024	55523	8.0%	8.2%	8.1%	8.2%	8.2%	8.5%
04/06/2024	55523	8.0%	8.4%	8.1%	8.1%	8.2%	8.7%
04/07/2024	55523	7.8%	8.0%	7.9%	8.0%	8.1%	8.7%
04/08/2024	55523	7.8%	8.0%	8.0%	7.9%	8.1%	8.5%
04/09/2024	55523	8.0%	8.1%	8.3%	8.3%	8.3%	8.9%
04/10/2024	55523	7.8%	7.9%	8.0%	7.9%	7.1%	7.9%
04/11/2024	55523	7.9%	7.9%	7.9%	7.9%	7.9%	8.4%
04/12/2024	55523	7.4%	7.6%	7.8%	7.6%	7.6%	8.1%
04/13/2024	55523	7.1%	7.4%	7.4%	7.4%	7.4%	8.0%

The difference between the total sub-zonal load according to the NYISO and the total customer load according to TODRS (based on a loadshape and interval metered data).

NYISO Reported Data

ICAP True-up report

conEdison Retail Choice

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NYISO Reported Data Download

Customer Hourly Meter Data Load
---Select ESCO---
Account Numbers
Start Year Start Month Start Day
End Year End Month End Day
Submit

Customer Details - ZCD Report
---Select ESCO---
Account Number
Start Date ICAP Yea
Submit

UFE Report
Year Month
Submit

ICAP Trueup
Year Month
Submit

Loadshape
Submit


NYISO Reported Data

ICAP True-up report

The ICAP true-up report will indicate true-up factors based on the ICAP reports submitted to the NYISO (Estimated Load, Loadshift, True-up). These values are used to calculate an ESCO's ICAP responsibility in MW.

MARKET	ZONE	REPORT DATE	TRUEUP FACTOR	REPORT TYPE
TD (H-I-J)	H	05/01/2024	0.264637002	Forecast Trueup Factor (Estimated Load)
TD (H-I-J)	I	05/01/2024	0.150664951	Forecast Trueup Factor (Estimated Load)
TD (H-I-J)	J	05/01/2024	0.148157791	Forecast Trueup Factor (Estimated Load)
TD (H-I-J)	H	05/01/2024	0.264400112	Current Trueup Factor (Loadshift)
TD (H-I-J)	I	05/01/2024	0.151999313	Current Trueup Factor (Loadshift)
TD (H-I-J)	J	05/01/2024	0.148695378	Current Trueup Factor (Loadshift)
TD (H-I-J)	H	05/02/2024	0.264951018	Current Trueup Factor (Loadshift)
TD (H-I-J)	I	05/02/2024	0.152856912	Current Trueup Factor (Loadshift)
TD (H-I-J)	J	05/02/2024	0.148888334	Current Trueup Factor (Loadshift)
TD (H-I-J)	H	05/03/2024	0.264951018	Current Trueup Factor (Loadshift)
TD (H-I-J)	I	05/03/2024	0.152529963	Current Trueup Factor (Loadshift)
TD (H-I-J)	J	05/03/2024	0.149038003	Current Trueup Factor (Loadshift)
TD (H-I-J)	H	05/04/2024	0.265069555	Current Trueup Factor (Loadshift)
TD (H-I-J)	I	05/04/2024	0.151706477	Current Trueup Factor (Loadshift)
TD (H-I-J)	J	05/04/2024	0.148828477	Current Trueup Factor (Loadshift)
TD (H-I-J)	H	05/05/2024	0.26508141	Current Trueup Factor (Loadshift)
TD (H-I-J)	I	05/05/2024	0.151746041	Current Trueup Factor (Loadshift)
TD (H-I-J)	J	05/05/2024	0.148854334	Current Trueup Factor (Loadshift)
TD (H-I-J)	H	05/06/2024	0.265199972	Current Trueup Factor (Loadshift)

NYISO Reported Data Loadshape



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NYISO Reported Data Download

Customer Hourly Meter Data Load

---Select ESCO---

Account Numbers

Start YearStart MonthStart Day

End YearEnd MonthEnd Day

Submit

Customer Details - ZCD Report

---Select ESCO---

Account Number

Start DateICAP Yea

Submit

UFE Report

YearMonth

Submit

ICAP Trueup

YearMonth

Submit

Loadshape

Submit

NYISO Reported Data

Loadshape

Loadshape Id	Service Class	Stratum	Stratum Variable	Stratum From	Stratum To	Day Type	Temp From	Temp To	CONSUMPTION_HR1	CONSUMPTION_HR2	CC
1	1 U	ANN KWH	0 999999999	FRI	-50	28	0.4	0.35			
2	1 U	ANN KWH	0 999999999	FRI	28.01	54	0.4	0.35			
3	1 U	ANN KWH	0 999999999	FRI	54.01	62	0.4	0.33			
4	1 U	ANN KWH	0 999999999	FRI	62.01	67	0.49	0.38			
5	1 U	ANN KWH	0 999999999	FRI	67.01	72	0.61	0.53			
6	1 U	ANN KWH	0 999999999	FRI	72.01	75	0.78	0.72			
7	1 U	ANN KWH	0 999999999	FRI	75.01	150	0.96	0.87			
8	1 U	ANN KWH	0 999999999	HOL	-50	28	0.4	0.35			
9	1 U	ANN KWH	0 999999999	HOL	28.01	54	0.4	0.35			
10	1 U	ANN KWH	0 999999999	HOL	54.01	62	0.4	0.33			
11	1 U	ANN KWH	0 999999999	HOL	62.01	67	0.49	0.38			
12	1 U	ANN KWH	0 999999999	HOL	67.01	72	0.61	0.53			
13	1 U	ANN KWH	0 999999999	HOL	72.01	75	0.78	0.72			
14	1 U	ANN KWH	0 999999999	HOL	75.01	150	0.96	0.87			
15	1 U	ANN KWH	0 999999999	MON	-50	28	0.4	0.35			
16	1 U	ANN KWH	0 999999999	MON	28.01	54	0.4	0.35			
17	1 U	ANN KWH	0 999999999	MON	54.01	62	0.4	0.33			
18	1 U	ANN KWH	0 999999999	MON	62.01	67	0.49	0.38			
19	1 U	ANN KWH	0 999999999	MON	67.01	72	0.61	0.53			
20	1 U	ANN KWH	0 999999999	MON	72.01	75	0.78	0.72			

The loadshape file includes all load shapes assigned based on the service class, stratum, day type, and temperature variable.

These loadshapes can be used to calculate an accounts hourly meter data.

Understanding Annual ICAP Tag Calculation and Post-Effective Changes

Overview:

- ICAP (Installed Capacity) Tag represents each account's contribution to system peak demand.
- Tags are used to determine capacity obligations and associated supplier costs.
- Effective annually from May 1 – April 30 based on the prior summer's peak load.

ICAP Tag Calculation Process:

- Based on the NYISO system peak hour (typically one hour in summer).
- Derived from the customer's demand during that system peak hour adjusted for line losses.
- Submitted to NYISO as part of the capacity obligation reporting process.

Understanding Annual ICAP Tag Calculation and Post-Effective Changes (Cont'd)

Why ICAP Tags Can Change After 5/1:

- Billing corrections in the system peak month (e.g., revised meter data).
- Initial assignment errors — incorrect load data, customer class, or account mapping.
- Meter reconfiguration or replacement affecting historical load data.
- Customer aggregation or disaggregation adjustments (e.g., account splits or merges).
- Load transfers between utilities or service territories.
- Regulatory or NYISO data resettlements.
- If the initial ICAP assignment was based on a default tag, it may be updated later through the peer review or validation process once actual load data becomes available.

Reminders and Available Resources

Resources



RAIS Website

www.coned.com/RetailChoice



Meter Reading Schedule

<https://www.coned.com/en/business-partners/become-a-supply-partner/energy-service-company-news/retail-choice-enrollment-and-drop-deadlines>



Newsletters

Energy Service Company News |
Con Edison
(www.coned.com/en/business-partners/become-a-supply-partner/energy-service-company-news)



Contact Us

retailaccess@coned.com

2026 Meter Reading Schedule

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22
JAN	12/31/2025	1/2/2026	1/5/2026	1/6/2026	1/7/2026	1/8/2026	1/9/2026	1/12/2026	1/13/2026	1/14/2026	1/15/2026	1/16/2026	1/20/2026	1/21/2026	1/22/2026	1/23/2026	1/26/2026	1/27/2026	1/28/2026	1/29/2026	1/30/2026	1/31/2026
FEB	2/2/2026	2/3/2026	2/4/2026	2/5/2026	2/6/2026	2/9/2026	2/10/2026	2/11/2026	2/12/2026	2/13/2026	2/17/2026	2/18/2026	2/19/2026	2/20/2026	2/23/2026	2/24/2026	2/25/2026	2/26/2026	2/27/2026	3/2/2026	3/3/2026	2/28/2026
MAR	3/4/2026	3/5/2026	3/6/2026	3/9/2026	3/10/2026	3/11/2026	3/12/2026	3/13/2026	3/16/2026	3/17/2026	3/18/2026	3/19/2026	3/20/2026	3/23/2026	3/24/2026	3/25/2026	3/26/2026	3/27/2026	3/30/2026	3/31/2026	4/1/2026	3/31/2026
APR	4/2/2026	4/3/2026	4/6/2026	4/7/2026	4/8/2026	4/9/2026	4/10/2026	4/13/2026	4/14/2026	4/15/2026	4/16/2026	4/17/2026	4/20/2026	4/21/2026	4/22/2026	4/23/2026	4/24/2026	4/27/2026	4/28/2026	4/29/2026	4/30/2026	4/30/2026
MAY	5/1/2026	5/4/2026	5/5/2026	5/6/2026	5/7/2026	5/8/2026	5/11/2026	5/12/2026	5/13/2026	5/14/2026	5/15/2026	5/18/2026	5/19/2026	5/20/2026	5/21/2026	5/22/2026	5/26/2026	5/27/2026	5/28/2026	5/29/2026	6/1/2026	5/31/2026
JUN	6/2/2026	6/3/2026	6/4/2026	6/5/2026	6/8/2026	6/9/2026	6/10/2026	6/11/2026	6/12/2026	6/15/2026	6/16/2026	6/17/2026	6/18/2026	6/19/2026	6/22/2026	6/23/2026	6/24/2026	6/25/2026	6/26/2026	6/29/2026	6/30/2026	6/30/2026
JUL	7/1/2026	7/2/2026	7/6/2026	7/7/2026	7/8/2026	7/9/2026	7/10/2026	7/13/2026	7/14/2026	7/15/2026	7/16/2026	7/17/2026	7/20/2026	7/21/2026	7/22/2026	7/23/2026	7/24/2026	7/27/2026	7/28/2026	7/29/2026	7/30/2026	7/31/2026
AUG	7/31/2026	8/3/2026	8/4/2026	8/5/2026	8/6/2026	8/7/2026	8/10/2026	8/11/2026	8/12/2026	8/13/2026	8/14/2026	8/17/2026	8/18/2026	8/19/2026	8/20/2026	8/21/2026	8/24/2026	8/25/2026	8/26/2026	8/27/2026	8/28/2026	8/31/2026
SEP	8/31/2026	9/1/2026	9/2/2026	9/3/2026	9/4/2026	9/8/2026	9/9/2026	9/10/2026	9/11/2026	9/14/2026	9/15/2026	9/16/2026	9/17/2026	9/18/2026	9/21/2026	9/22/2026	9/23/2026	9/24/2026	9/25/2026	9/28/2026	9/29/2026	9/30/2026
OCT	9/30/2026	10/1/2026	10/2/2026	10/5/2026	10/6/2026	10/7/2026	10/8/2026	10/9/2026	10/13/2026	10/14/2026	10/15/2026	10/16/2026	10/19/2026	10/20/2026	10/21/2026	10/22/2026	10/23/2026	10/23/2026	10/26/2026	10/27/2026	10/28/2026	10/31/2026
NOV	10/29/2026	10/30/2026	11/2/2026	11/3/2026	11/4/2026	11/5/2026	11/6/2026	11/9/2026	11/10/2026	11/12/2026	11/13/2026	11/16/2026	11/17/2026	11/18/2026	11/19/2026	11/20/2026	11/23/2026	11/24/2026	11/25/2026	11/30/2026	12/1/2026	11/30/2026
DEC	12/2/2026	12/3/2026	12/4/2026	12/7/2026	12/8/2026	12/9/2026	12/10/2026	12/11/2026	12/14/2026	12/15/2026	12/16/2026	12/17/2026	12/18/2026	12/18/2026	12/21/2026	12/22/2026	12/23/2026	12/24/2026	12/28/2026	12/29/2026	12/30/2026	12/31/2026

Electric Enrollment/Drop Deadlines for 2026

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22
JAN	12/23	12/24	12/26	12/29	12/30	12/31	01/02	01/05	01/06	01/07	01/08	01/09	01/12	01/13	01/14	01/15	01/16	01/20	01/21	01/22	01/23	01/26
FEB	01/26	01/27	01/28	01/29	01/30	02/02	02/03	02/04	02/05	02/06	02/09	02/10	02/11	02/12	02/13	02/17	02/18	02/19	02/20	02/23	02/24	02/23
MAR	02/25	02/26	02/27	03/02	03/03	03/04	03/05	03/06	03/09	03/10	03/11	03/12	03/13	03/16	03/17	03/18	03/19	03/20	03/23	03/24	03/25	03/24
APR	03/26	03/27	03/30	03/31	04/01	04/02	04/03	04/06	04/07	04/08	04/09	04/10	04/13	04/14	04/15	04/16	04/17	04/20	04/21	04/22	04/23	04/23
MAY	04/24	04/27	04/28	04/29	04/30	05/01	05/04	05/05	05/06	05/07	05/08	05/11	05/12	05/13	05/14	05/15	05/18	05/19	05/20	05/21	05/22	05/22
JUN	05/26	05/27	05/28	05/29	06/01	06/02	06/03	06/04	06/05	06/08	06/09	06/10	06/11	06/12	06/12	06/15	06/16	06/17	06/18	06/22	06/23	06/23
JUL	06/24	06/25	06/26	06/29	06/30	07/01	07/02	07/06	07/07	07/08	07/09	07/10	07/13	07/14	07/15	07/16	07/17	07/20	07/21	07/22	07/23	07/24
AUG	07/24	07/27	07/28	07/29	07/30	07/31	08/03	08/04	08/05	08/06	08/07	08/10	08/11	08/12	08/13	08/14	08/17	08/18	08/19	08/20	08/21	08/24
SEP	08/24	08/25	08/26	08/27	08/28	08/31	09/01	09/02	09/03	09/04	09/08	09/09	09/10	09/11	09/14	09/15	09/16	09/17	09/18	09/21	09/22	09/23
OCT	09/23	09/24	09/25	09/28	09/29	09/30	10/01	10/02	10/05	10/06	10/07	10/08	10/09	10/13	10/14	10/15	10/16	10/16	10/19	10/20	10/21	10/26
NOV	10/22	10/23	10/26	10/27	10/28	10/29	10/30	11/02	11/03	11/04	11/05	11/06	11/09	11/10	11/12	11/13	11/16	11/17	11/18	11/19	11/20	11/19
DEC	11/23	11/24	11/25	11/30	12/01	12/02	12/03	12/04	12/07	12/08	12/09	12/10	12/11	12/11	12/14	12/15	12/16	12/17	12/18	12/21	12/22	12/23

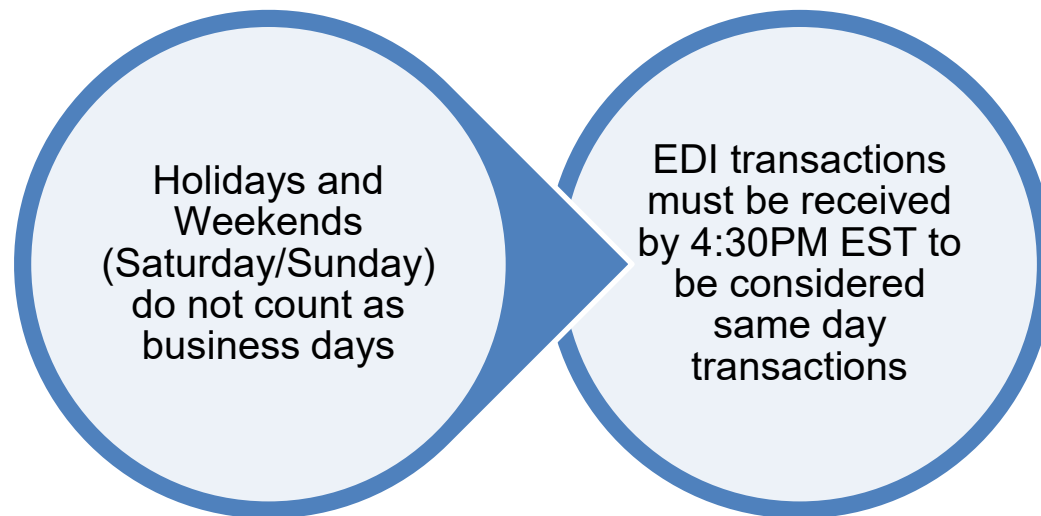
Reminder:

Electronic data interchange (EDI) transactions must be received by 4:30PM EST to meet the deadline dates.

2026 Holiday Schedule

2026 Holiday	Day Holiday Is Observed by the Company
Christmas Day (2025)	Thursday, December 25, 2025
New Year's Day	Thursday, January 1, 2026
Martin Luther King Jr.'s Birthday	Monday, January 19, 2026
President's Day	Monday, February 16, 2026
Memorial Day	Monday, May 25, 2026
Juneteenth National Independence Day	Friday, June 19, 2026
Independence Day	Friday, July 3, 2026
Labor Day	Monday, September 7, 2026
Columbus Day	Monday, October 12, 2026
Veterans Day	Wednesday, November 11, 2026
Thanksgiving Day	Thursday, November 26, 2026
Day after Thanksgiving	Friday, November 27, 2026
Christmas Day	Friday, December 25, 2026

Electronic Data Interchange (EDI)



Allow 1 Business Day Response Time

- 814 Enrollment
- 997

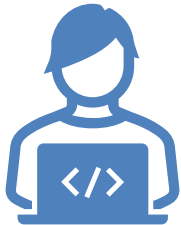
Allow 2 Business Days Response Time

- 814 Change
- 814 Drop
- 814 Gas Profile
- 814 Historical Usage

Process After Your Email Is Received



Spot check the provided account(s)



We look to see that some of the accounts are valid customer accounts

Is the Account number a valid CECONY account number?



Review EDI

Inbound file

- If inbound file is not found, we will advise to review/update the list

Outbound file

- If outbound file is found, we will advise to review/update the list



Once the above has been reviewed, we will then reach out to IT with the sample accounts which did not create responses

Open Forum/Q&A

