

Incorrect RAIS Daily Account Listing Files from June 29 – July 8

Please be advised that the Daily Account Listing files on RAIS generated between **June 29, 2025**, and **July 8, 2025**, may not reflect the complete population of customer accounts. During this period, customer accounts undergoing billing adjustments may have been excluded from the listings, despite continued energy flow.

As of **July 9, 2025**, this issue has been resolved. Any Daily Account Listing files generated from July 9, 2025, and later now accurately reflect the full population of accounts within your pool.

Impact Summary:

- Reports generated during this period may contain incomplete or inaccurate data.
- It is recommended to disregard reports generated between June 28, 2025, and July 8, 2025. These reports will not be retroactively corrected.
- If a report from this timeframe (e.g., June 30, 2025) is downloaded today, it will still reflect the incorrect data.

Contact Us

If you have any questions or comments, please [visit our ESCO website](#) or email RetailAccess@coned.com.