RAIS Website Running

The RAIS websites are now live for CECONY and ORU. You may resume using them for your day-to-day business.

Please clear your cache if you have any problems using these websites. Instructions for clearing your cache are included on the following pages
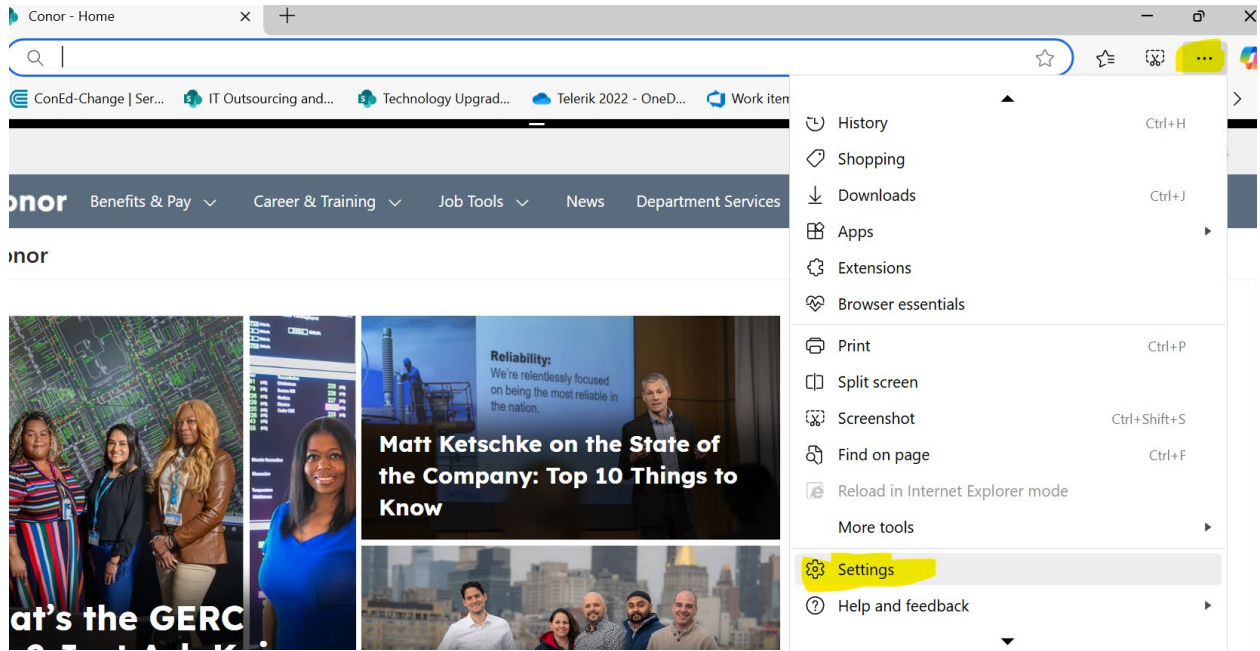
Contact Us

If you have any questions or comments, please visit our ESCO website or email RetailAccess@coned.com.
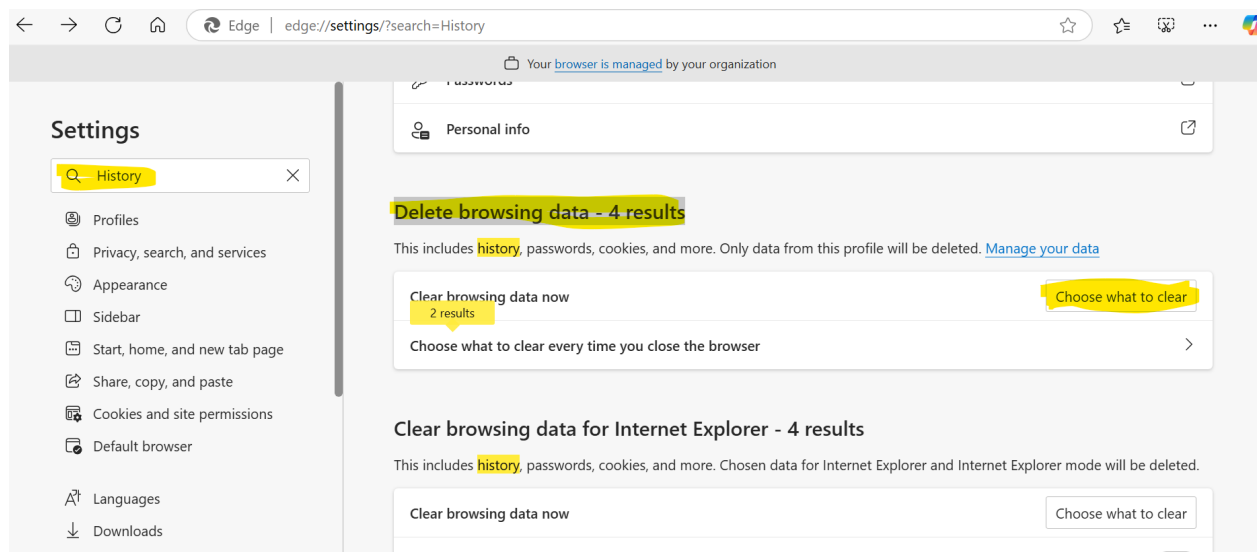
Clearing the caches in Browser

Step 1:

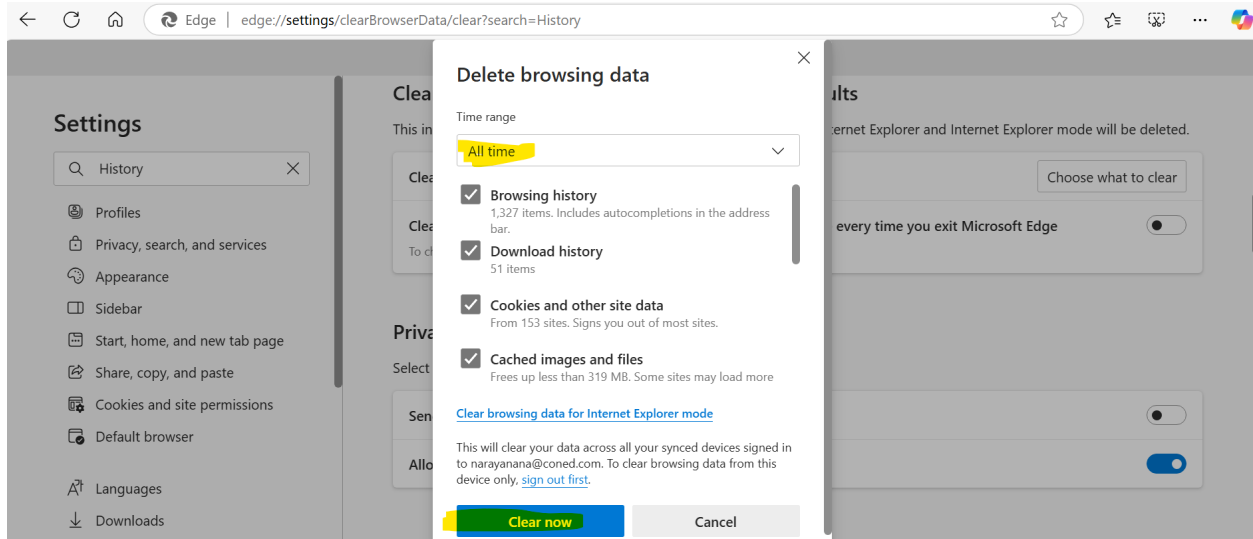Go to three dots of browser then choose settings.

Step2:

In search box type "**History**" then little scroll down and under **Delete browsing data - 4 results** click the **choose what to clear box.**
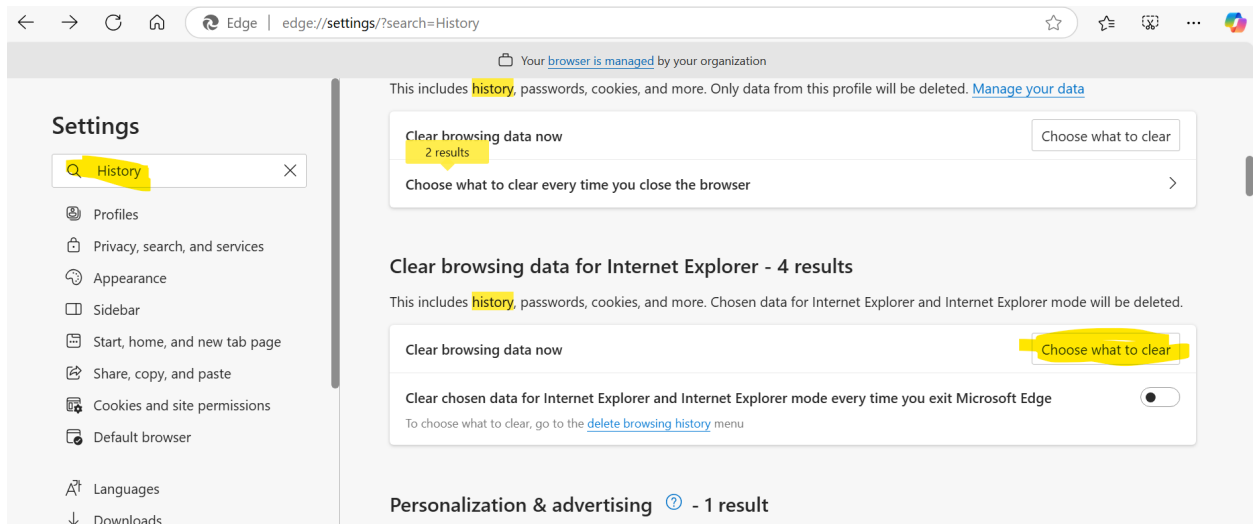
Step3:

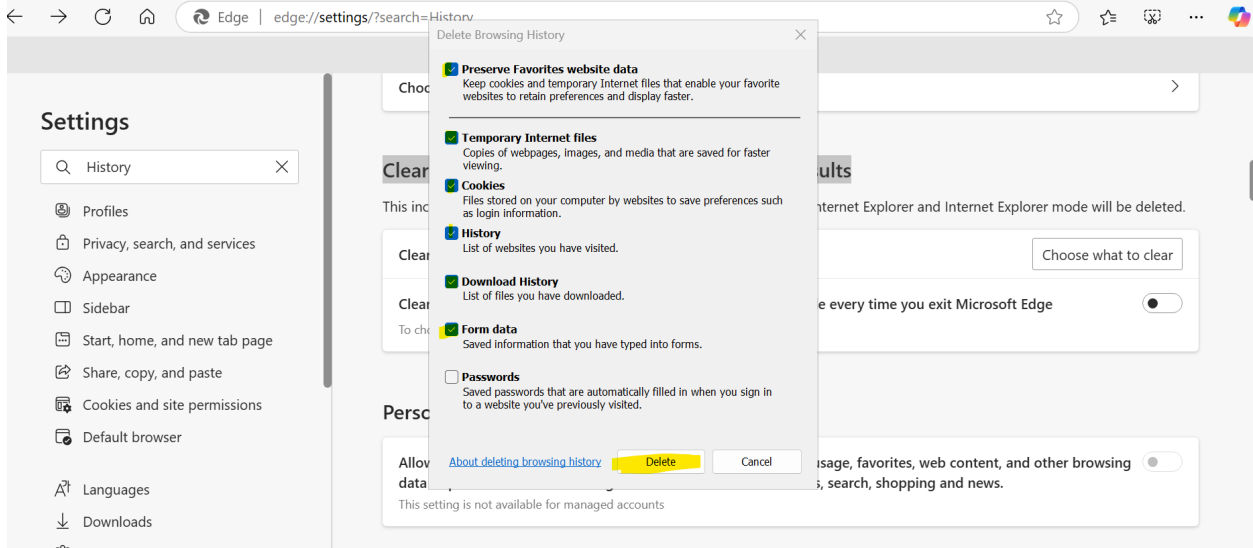Select all check boxes except **"Password"** choose "**Clear now"**.

Step4:

In search box type "**History"** then little scroll down and under **Clear browsing data for Internet Explorer - 4 results** click the **choose what to clear box.**

Step5:

Select all check box except **"Password"** and choose "**Delete"**.

Step6:

Close all browsers and open new browser.