

Retail Access System Replacement Project Update – Business Plan Filing Date Change to December 2, 2024

The Company is continuing to evaluate its options for replacing its legacy Retail Access systems, including potential alternatives, their relative costs and benefits, and integration with other Company systems.

To allow the Company sufficient time to complete its review and chart the best path forward for this project, the Company requested an extension until December 2, 2024, to file its business plan with the Commission. This requested was granted by the Commission. Further updates will be provided as the business plan is finalized.

You will continue to receive Retail Access System Replacement Project updates through ESCO Newsletters.

- To access the newsletters, visit www.coned.com/escos.
- All newsletters related to this project will be tagged as “RAS Replacement”.

Thank you,

Retail Access System Replacement Team
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Contact Us

If you have any questions or comments, please [visit our ESCO website](#) or email RetailAccess@coned.com.