



## EDI Responses

We are experiencing an issue with the Electronic Data Interchange: Responses

We are aware of the issue and we are working with IT and have identified the root cause. IT is in the process of determining the impact and required resolution steps. We will provide an update on Monday 11/9/2020.

We apologize for the inconvenience.

Thank you for your patience.

### Contact Us

If you have any questions or comments, please [visit our ESCO website](#) or email [RetailAccess@coned.com](mailto:RetailAccess@coned.com).