



## Inbound EDI outage

Please note that our servers were down from Sunday October 11, 2020 6:55 AM to Tuesday October 13, 2020 4:06 AM. Please resend any files that you may have submitted during this timeframe as soon as possible.

Please note that since the outage occurred on a Sunday and a company holiday, the timing of your files will not be affected as long as you resend them by 4:30 PM EST today, October 13, 2020.

### Contact Us

If you have any questions or comments, please visit our [ESCO website](#) or email [RetailAccess@coned.com](mailto:RetailAccess@coned.com).