



Legacy RAIS(Electric) Portal Update

Recently we communicated that the legacy Retail Access Information System (RAIS) was not available due to a technical issue. Since then we have been working with our IT organization to evaluate the issue and develop a strategy to provide you access to the data we know you need for your business.

After the evaluation, it has been determined that the legacy RAIS system will not be brought back online due to the issues that were discovered and it will be retired.

We have anticipated the retirement of this system for some time due to the technology it was built on, and have been successfully transitioning users to an alternative platform. This issue and forced retirement has accelerated that plan. We know this is an inconvenience to all of you and we will do what we can to make the transition onto a newer platform as easy as possible.

Please note that the new RAIS portal (www.conEd.com/RetailChoice) for active ESCOs, is still up and running.

If ESCO users do not currently have access to the new RAIS portal (www.coned.com/RetailChoice), please first register a new login here and follow the prompts to register in OKTA. This is NOT registering in RAIS, but OKTA first. You will need to register with your corporate/company email address. Once done, email RetailAccess@conEd.com with the name and email address that was registered.

We apologize for the inconvenience.

Note: Please be mindful of sharing login information with any outside parties to which the UBP does not apply or that may not satisfy New York State's minimum Cyber Security requirements found in the DSA.

Contact Us

If you have any questions or comments, please visit our [ESCO website](http://www.ESCOwebsite.com) or email RetailAccess@coned.com.