

## **Resolved - Technical Issues – Recent Missing EDI Transactions**

In reference to *Issue 2018-04 “Technical Issues – Recent Missing EDI Transactions”*, please be advised that the transactions that were affected were resent. If you are missing any responses for 814s and 867 from the time period of February 1, 2018 to February 9, 2018, please let us know by providing the account number, service type, transaction type, and request date. We apologize for the inconvenience.

**Friendly reminder newsletters can be found in our website:**

**<https://www.coned.com/en/business-partners/become-a-supply-partner/energy-service-company-news>**

Note: To ensure a timely response, please use the [retailaccess@coned.com](mailto:retailaccess@coned.com) as the main email address for inquiries. Also, please be sure to visit our dedicated website for ESCO as self-service, by clicking on the following link: <https://www.coned.com/en/business-partners/become-a-supply-partner>

**If you have any responses, comments or questions, please forward them to [RetailAccess@coned.com](mailto:RetailAccess@coned.com), unless otherwise noted.**