



## E-mail Technical Difficulties

We have been experiencing technical difficulties for emails sent to [retailaccess@coned.com](mailto:retailaccess@coned.com), since March 2, 2017.

As a temporary solution, you will be receiving email responses from email addresses other than [retailaccess@coned.com](mailto:retailaccess@coned.com).

Please continue to send your inquiries to [retailaccess@coned.com](mailto:retailaccess@coned.com), as we can extract emails through outlook.

We apologize for the inconvenience and we will keep you updated once this issue has been fixed.

If you have any responses, comments or questions, please forward them to [RetailAccess@coned.com](mailto:RetailAccess@coned.com), unless otherwise noted.