

## **Low Income Prohibition - Temporary Restraining Order (TRO)**

Please be advised that the Low Income Prohibition Temporary Restraining Order has been lifted. As per the Public Service Commission's (PSC) December 16, 2016 Order Adopting a Prohibition on Service to Low-Income Customers by Energy Service Companies, we have placed blocks on customers who are no longer eligible to be enrolled with ESCOs.

Please refer to your Retail Access Information System (RAIS) ([www.coned.com/RetailAccess](http://www.coned.com/RetailAccess)) or Transportation Customer Information System (TCIS) ([www.coned.com/TCIS](http://www.coned.com/TCIS)) sync lists to determine which accounts are no longer eligible to be served by you

**Friendly reminder newsletters can be found in our website:**

**<https://www.coned.com/en/business-partners/become-a-supply-partner/energy-service-company-news>**

Note: To ensure a timely response, please use the [retailaccess@coned.com](mailto:retailaccess@coned.com) as the main email address for inquiries. Also, please be sure to visit our dedicated website for ESCO as self-service, by clicking on the following link: <https://www.coned.com/en/business-partners/become-a-supply-partner>

**If you have any responses, comments or questions, please forward them to [RetailAccess@coned.com](mailto:RetailAccess@coned.com), unless otherwise noted.**