

## **Low Income Prohibition - Temporary Restraining Order (TRO)**

Please be advised that the blocks that were issued as required by the Public Service Commission's Low Income Prohibition Order have been lifted.

In addition, the Retail Access Information System (RAIS) ([www.coned.com/retailaccess](http://www.coned.com/retailaccess)) sync list has been updated and the Transportation Customers Information System (TCIS) ([www.coned.com/TCIS](http://www.coned.com/TCIS)) sync list will be updated tomorrow. Note that the sync lists will no longer reference the customers' eligibility.

**Friendly reminder newsletters can be found in our website:**

**<https://www.coned.com/en/business-partners/become-a-supply-partner/energy-service-company-news>**

Note: To ensure a timely response, please use the [retailaccess@coned.com](mailto:retailaccess@coned.com) as the main email address for inquiries. Also, please be sure to visit our dedicated website for ESCO as self-service, by clicking on the following link: <https://www.coned.com/en/business-partners/become-a-supply-partner>

**If you have any responses, comments or questions, please forward them to [RetailAccess@coned.com](mailto:RetailAccess@coned.com), unless otherwise noted.**