

## **Low Income Prohibition TRO)**

Be advised that we are in the process of lifting the blocks for customers that were previously not eligible to be served by an ESCO. An additional newsletter will be sent once the blocks have been lifted and the RAIS and TCIS sync lists have been updated.

Please note that any customers that were dropped or had enrollments blocked after the TRO was put in place will have to be re-enrolled.

**Friendly reminder newsletters can be found in our website:**

**<https://www.coned.com/en/business-partners/become-a-supply-partner/energy-service-company-news>**

Note: To ensure a timely response, please use the [retailaccess@coned.com](mailto:retailaccess@coned.com) as the main email address for inquiries. Also, please be sure to visit our dedicated website for ESCO as self-service, by clicking on the following link: <https://www.coned.com/en/business-partners/become-a-supply-partner>

**If you have any responses, comments or questions, please forward them to [RetailAccess@coned.com](mailto:RetailAccess@coned.com), unless otherwise noted.**