

Electric CUBS Backout Charge Issue

The Electric ESCO Backout Charges were not included in the September generated Invoices for the August billing Period. Action has been taken to better coordinate processes to help avoid this moving forward.

Electric invoices went out much later in the month of January compared to previous months. Because of this, the Electric September POR remittance payments did not reflect the invoice ESCO Backout charges.

The October POR remittance payments will reflect deductions for both the August and September Electric ESCO Backout charges.

We apologize for the inconvenience.

If you have any responses, comments or questions, please forward them to RetailAccess@coned.com, unless otherwise noted.