

 ***EXTRA! EXTRA! Read all about it!!!*** 

NEW for 2015 – Enhanced ESCO Service Portability

Beginning January 2015, enhanced ESCO service portability will be available for residential customers.

What this means

Residential customers enrolled with an ESCO and moving within Con Edison's service territory can continue to keep their ESCO at their new address without having to contact the ESCO.

ESCO notification

When a residential customer elects to keep their current ESCO at their new address, the ESCO will receive an EDI transaction 814 Enrollment, which will include an SP indicator for "service portability," and the Ref 45 line will contain the prior account number (see attached example for your reference).

- *Please note that gas enrollments will become effective as of the first of the month.*

Customer notification

Residential customers will receive a communication by mail confirming their request to continue to have their electric and/or gas commodity supplied by their current ESCO(s) at the new address.

Now Available – ESCO Bill Comparison Tool

Con Edison's online historic bill calculator, otherwise known as the ESCO Bill Comparison Tool, became available on December 17, 2014.

The Bill Comparison Tool:

- ✓ Allows residential and small non-residential retail access customers who received a consolidated utility bill from Con Edison to receive a historical 12 month comparison of their ESCO bill compared to what they would have paid for the same period as a full service Con Edison customer.
- ✓ Is accessible via "my account" on Con Edison's website (username and password required).
- ✓ Provides statements in English and Spanish.
- ✓ Allows customers to download data in a user friendly format.

Consolidated utility bills from Con Edison now include a brief message advertising the availability and location of the tool.

Please see the attached file for screen shots of what the customer will see when accessing "my account" and the data they will receive for the period in which they were enrolled with an ESCO.

In observance of Christmas Day and New Year's Day, our offices will be closed on Thursday, December 25th and

Thursday, January 1st.

(Our holiday schedule can be found at

www.coned.com/escos)

We wish you all a Happy & Safe Holiday!