

Dynamic Load Management (DLM) Program

Customer Guide

The Dynamic Load Management Program rewards customers with cash incentives when they reduce energy use during peak demand to maintain grid reliability.

Aggregators can now bid in a competitive auction on three-to-five-year contracts to provide load relief. The longer contracts can potentially allow customers to get higher incentives.

Commercial System Relief Program (CSRP) and Term-DLM programs provide load relief for four hours in fixed call windows on the hottest days of the summer.

Feature	CSRP (one-year contract)	Term-DLM (three-to-five-year contract)
Call Windows	4 hours	4 hours
Test Events	1 hour	1 hour
Event Period	Weekdays	Weekdays
Reason for Event	92% of system peak load or 84 TV or higher	88% of system peak load or higher
Event Notice	21 hours	21 hours
Reservation Payments	Set by Con Edison electric tariff	Varies depending on aggregator's contract terms
Penalties	No penalties for poor performance	Potential aggregator penalties for poor performance
Performance Payments	Set by Con Edison electric tariff	Set by Con Edison electric tariff

Distribution Load Relief Program (DLRP) and Auto-DLM are emergency programs that respond to local grid conditions and work well with home batteries.

Feature	DLRP (one-year contract)	Auto-DLM (three-to-five-year contract)
Event Length	4 or more hours	4 hours
Test Events	1 hour	1 hour
Event Period	7 days a week, 6 a.m.- midnight	7 days a week, 6 a.m.- midnight
Reason for Event	Grid emergency	Grid emergency
Will Term-DLM Be Called?	No	Yes
Event Notice	2 hours	10 minutes
Reservation Payments	Set by Con Edison electric tariff	Varies depending on aggregator's contract terms
Penalties	No penalties for poor performance	Potential aggregator penalties for poor performance
Performance Payments	Set by Con Edison electric tariff	Set by Con Edison electric tariff

Note: Customers can enroll in Term-DLM and DLRP with different aggregators if the Term-DLM aggregator has a contract starting with the 2021 or 2022 demand response seasons. Otherwise, they must enroll in both programs with the same aggregator.