

# Steam Service Information For Our Customers

Con Edison is now able to offer you steam repair service on your equipment. Our services include flange, piping, and trap repairs, as well as valve and gasket replacements.

## Steam Repair Services

Steam repair is offered for the special services discussed here. The charge for each service is inclusive of the cost of materials, handling, and labor. Con Edison has the right to refuse a job if conditions are found to be unsafe, hazardous, or beyond our capabilities.

At the customer's request, if Con Edison agrees to perform a service other than those described in the table at right, these charges will be billed as follows:

**Materials Charge:** Materials at fair market price, plus sales tax and 14.5% for handling, plus the applicable percentage increase in rates and charges.

**Labor Charge:** An hourly rate per employee of \$121 during the day from 7:30 a.m. to 3:00 p.m., and an hourly rate of \$140 at all other times. Sales taxes will be added where applicable and labor hours will be inclusive of travel time.

The charges listed here will be reflected on your next monthly bill following the repairs.

Con Edison Steam Distribution Services will guarantee our work for 90 days, except for the repair of valve packing leaks and leaks that have damaged the sealing surfaces of the components being repaired.

Service	Business Hour * Charges	After Hour ** Charges
Replace 300 # flange valve (1" to 4")	\$ 1,338	\$ 1,441
Repair/replace trap and associated equipment	\$ 532	\$ 570
Investigation of a leak, pressure condition, or other problem***	\$ 291	\$ 336
Turn-off/turn-on of steam service in excess of once for each in a 12-month period****	\$ 291	\$ 331

Services performed in conjunction with the above work:

Service	Business Hour * Charges	After Hour ** Charges
Remove asbestos gasket	\$ 146	\$ 150
Pick up material from a Con Edison storeroom	\$ 291	\$ 336

\* Business hours refers to the hours of 7:30 a.m. to 3:00 p.m., Monday through Friday, excluding holidays.

\*\* After hours refers to any time other than business hours.

\*\*\* Investigation: When Con Edison Steam Distribution Services visits a customer's premises at their request to determine that there is a problem with the customer's piping and/or equipment.

\*\*\*\* For turn-off or turn-on, call us at 1-212-683-8830, 1-800-914-9112, or 1-800-75-CONED (1-800-752-6633) to request this service.