

GLOSSARY OF TERMS

BILLING AGENCY

An arrangement between a customer and an ESCO in which the ESCO is authorized by a customer to: receive the customer's bills from the Company; consolidate those bills with the ESCO's charges in a single bill format; receive payments from the customer; and remit the appropriate payments to the Company. ESCOs offering Billing Agency services may perform those services itself or obtain a third party to perform the services, but in either case, the ESCO is considered to be the customer's Billing Agent.

BUNDLED SERVICE

Service under Con Edison's PSC No. 9 - Electricity, Schedule for Electricity Service, which provides for the combined sale of generation capacity, energy, and delivery service and may also include Metering Services.

CONSOLIDATED UTILITY BILLING SERVICE ("CUBS")

Utility billing of both the ESCO's commodity and the utility's delivery service on a single bill that separately identifies each supplier.

CRAMMING

The addition of unauthorized charges to a customer's bill.

CYCLE BILLING DATE

The scheduled reading date, as determined by Con Edison for each billing period.

DIRECT CUSTOMER

A Power Your Way Customer that acts on its own behalf to obtain energy supply and capacity from one or more Suppliers. A Direct Customer purchases and schedules delivery of electricity for its own consumption and not for resale. Customers that are served under classes that permit redistribution are not precluded from being served as Direct Customers. The term "ESCO" includes a Direct Customer, which, for the purposes of this plan, has the same rights and obligations as an ESCO. Direct Customers do not have to file an application with the Department of Public Service to become eligible as an ESCO, but must comply with operating requirements established by the Company and the Independent System Operator ("NYISO"). A Direct Customer may aggregate and schedule load for itself and other Direct Customers, each of which would continue to be responsible individually for meeting requirements placed on Direct Customers.

ENERGY SERVICE COMPANY ("ESCO")

An ESCO is an entity that is deemed eligible by the Department of Public Service to provide electricity and associated customer service functions to end use customers in New York State.

HOME ENERGY FAIR PRACTICES ACT ("HEFPA")

Home Energy Fair Practices Act is the title of Article 2 of the Public Service Law (sections 30 et seq.). HEFPA authorizes the Commission to adopt implementing regulations; these regulations are in 16 NYCRR Part 11 and are referred to as HEFPA regulations. The law and regulations cover initiation and termination of service, credit and collection policies, security

deposits and related rules for transactions between utilities and their customers. HEFPA includes amendments adopted by Chapter 686 of the Laws of 2002.

LOAD PROFILE

Actual hourly usage as recorded on a meter designed for this purpose.

LOAD SHAPES

Statistically developed usage patterns by service class and subclasses to calculate hour-by-hour estimates of energy usage in the absence of hourly metering.

LOCKBOX

A payment destination agreed upon by a utility and an ESCO.

MEGAWATT (MW)

A measure of electrical demand (capacity). 1,000 watts = 1 kilowatt (kW); 1,000 kW = 1 MW.

METER DATA SERVICE PROVIDER (“MDSP”)

Any entity complying with requirements set by the Commission and having responsibility for the collection and processing of meter usage data. MDSP functions include, but are not limited to reading, translation, validation, estimation and provision of metered usage data. Absent a competitive supplier of these services, Con Edison provides these services as a regulated utility service.

METERING SERVICES

A combination of Meter and Meter Data Services provided by one or more competitive entities.

METER SERVICE PROVIDER (“MSP”)

Any entity complying with requirements set by the Commission and providing physical metering services, such as meter installation, removal and maintenance. Absent a competitive supplier of these services, Con Edison provides these services as a regulated utility service.

MV90

Acronym for Multi-Vendor 90, a system that combines software and hardware to perform all functions required for call scheduling, communication, and data extraction from solid state electric metering equipment. MV-90 also provides data translation and database function for a large number of devices from a variety of manufacturers.

NEW DELIVERY CUSTOMER

A customer initiating delivery service.

NEW YORK INDEPENDENT SYSTEM OPERATOR (“NYISO”)

An independent entity established to govern the provision of transmission services and ancillary services on a non-discriminatory basis for all users of the system. The ISO oversees and schedules all transmission activities as well as operating energy, capacity, and ancillary services markets.

RETAIL ACCESS

A process whereby customers may purchase capacity and energy from ESCOs or generators other than the local utility company and have it delivered using the utility company's transmission and distribution system.

SLAMMING

The unauthorized transfer of a customer from one energy provider to another or from bundled service to retail access.

SPECIAL METER READING

A service provided to obtain an actual meter reading on a date that is different than the regularly scheduled meter read date.

SPECIAL NEEDS CUSTOMER

A customer, as defined by the Home Energy Fair Practices Act, who requires electrically operated life-sustaining equipment, has a medical emergency, or is elderly, blind or disabled.

SUPPLIER

An entity selling capacity or energy to a Direct Customer.

SUSPENSION

The utility's disconnection of delivery service, at the request of the customer's ESCO, to a residential customer or a two-family house receiving consolidated billing or a multiple dwelling.

TERMINATION

The ESCO's cessation of commodity supply to residential customers, two-family dwellings, and multiple dwellings under HEFPA or the utility's discontinuance of delivery service under HEFPA or the non-residential rules to the customer for non-payment of the utility's charges.

TRANSMISSION

Service over the transmission facilities of Transmission Service Providers.

TRANSMISSION SERVICE PROVIDER

An entity providing transmission service.