

GENERAL INFORMATION - Continued

IV. Special Services Performed by the Company for Customers at a Charge - Continued

4. Request for Company Records

All requests for Company records pertaining to Customer billing will be charged at the following rates:

- (a) There will be no charge for a statement of account covering the most recent two years from the date of the request. The statement will be provided within five business days of the request.
- (b) For statements of account going back from two to not more than six years from the date of the request, the charge is \$15.00 per account per year, or part thereof, except when there is a specific billing dispute, as prescribed in the Company's operating procedures. Information provided on statements of accounts will be limited to the Customer's billing dates, meter reading indices, energy usage, bill amounts and payments.

IV-A. Meter Upgrades and Purchases

1. Customers billed under all Service Classifications may request meter upgrades from the Company for a charge, upon the basis of cost to the Company as defined below. The cost to be charged for the meter upgrade consists of the following elements, where applicable:
 - (a) Labor of the Company organization unit involved at average payroll rate plus related expenses and indirect costs. Overtime and Sunday rates will be charged where applicable;
 - (b) Material (including but not limited to meter, input/output boards, demarcation box, adapters) at the average actual storeroom price plus handling costs at the Company's current rate;
 - (c) Corporate overhead at the Company's current rate;
 - (d) Reimbursement of net present value of federal tax expenses attributable to meter upgrade.

Charges hereunder will be increased by the applicable percentage as explained in General Information Section VIII-(A).

2. Customers billed under Rate II of Service Classification Nos. 4, 5, 8, 9, or 12 or under Service Classification No. 13 may own the meter(s) that measure their electric service, provided that all electric meters for the Customer's account are owned by the Customer. The cost to be charged for a meter consists of the elements described in paragraph 1, where applicable, plus:
 - (a) if the Customer purchases a meter already in place, the charge includes, for the type of meter, the higher of the replacement cost of the meter new less depreciation or the undepreciated book cost of the Company meter; or
 - (b) if the Customer purchases a new meter, the charge includes the Company's undepreciated book cost of the Company meter that is removed or the cost of refurbishment if the removed meter is reused.

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Issued by Joan S. Freilich, Executive Vice President and
Chief Financial Officer
4 Irving Place, New York, N.Y. 10003

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