

GENERAL INFORMATION - Continued

IV. Special Services Performed by the Company for Customers at a Charge

1. Special Services at Stipulated Rates: Upon the Customer's request the Company will perform the following special services for a Customer and will charge the Customer at the stipulated rates:

(A) Make high potential proof tests on new high tension equipment of the Customer, or on existing high tension equipment of the Customer after completion of certain maintenance and alteration work. Where these tests are made at a Company Station and are not coincident to Company purpose tests, or are made on the Customer's premises, the following rates will apply:

High potential proof test, per visit to the premises:

Up to four hours.....\$1,003.00
For each additional hour or portion thereof if the cause is beyond the Company's control.....\$251.00

If a high potential proof test fails and the Company is required to revisit the premises and retest, separate charges will apply to each visit.

(B) Perform a 2500-volt direct-current Megger Test at the Customer's premises.....\$251.00

(C) Take and test samples of dielectric fluid from Customer's high tension apparatus, where the apparatus is equipped with proper valves or fittings; or test samples of dielectric fluid supplied by the Customer in an approved container furnished by the Company at the following rates:

First sample taken by the Company\$662.00
Each additional sample taken by the Company at the same time\$466.00

Tests of samples supplied by the Customer in an approved container furnished by the Company and delivered to an authorized Company representative:

Each sample taken by the Customer.....\$295.00

(D) Except for meters served by Meter Data Service Providers, provide at a Customer's request separate reports, for four separate monthly billing periods to be designated by the Customer within the first 12 months of commencing billing under Rate II of Service Classification No. 8, 9, or 12, or under Service Classification No. 13, showing the Customer's total demand based on fifteen minute intervals for each day of the billing period and the date, time, and the amount of the Customer's monthly maximum demand based on the two highest contiguous fifteen minute intervals during each such monthly billing period. Any similar report requested by such Customers other than the four reports specified above, or by other Customers with metering equipment capable of generating this information, shall be provided, if available, (1) in a paper report at a charge of \$15.00 per month of interval information, or (2) by computer disk at a charge of \$19.00 or by email at a charge of \$17.00 for 12 consecutive months or less of interval information; provided, however, that there will be no charge for interval information that the Customer can access via the Internet.

(General Information - Continued on Leaf No. 81-A)

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GENERAL INFORMATION - Continued

IV. Special Services Performed by the Company for Customers at a Charge - Continued

1. Special Services at Stipulated Rates - Continued

- (D) Disconnecting or reconnecting service at the meter for a seasonal Customer served under SC 1, 2, or 7 \$26.00
- (E) Obtaining a reading from one or more Company- or Customer-owned meters on request, limited to one charge per account per visit \$19.00

(General Information - Continued on Leaf No. 82)

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Chief Financial Officer
4 Irving Place, New York, N.Y. 10003

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GENERAL INFORMATION - Continued

IV. Special Services Performed by the Company for Customers at a Charge - Continued

2. **Special Services at Cost:** Upon the request of a Customer or agent of the Customer (A through K, and M through P) or upon the Department of Transportation's (DOT) request (L), the Company will perform the following special services and charge the Customer, the Customer's agent, or DOT upon the basis of cost to the Company as defined in paragraph 3 "Definition of Cost":
- (A) Install temporary services as set forth in General Rule III-1 (F);
 - (B) Change the point of service termination or location of the service lateral as set forth in General Rule III- 3 (B) (2);
 - (C) Relocate a Company-owned or jointly-owned pole, provided that the City, Town or Village will issue an order at the Customer's request to relocate any existing street lighting equipment;
 - (D) Make temporary changes to Company facilities to permit the moving of a building or equipment from one location to another;
 - (E) Temporarily relocate underground service to City-owned or Company-owned lamppost, traffic standard, or similar facilities;
 - (F) Relocate Company street facilities to accommodate Customers;
 - (G) Remove and relocate Company facilities when a street is to become private property;
 - (H) Install underground service from Company's overhead lines on the street;
 - (I) Provide kilowatt demand pulses for single and/or coincident demand meters;
 - (J) Inspect, maintain, repair, and replace transformers and related service facilities for Customers receiving high tension service which is metered on the low tension side of the transformer, as provided in General Rule III-8;
 - (K) For a Customer served under Rider N, prepare an emergency supply plan and a storage facility; provide if requested, store, maintain, and test the mobile generating equipment associated with the Rider N service; transport the generating equipment to the Customer's service address; and supply personnel and fuel to operate the generating equipment;
 - (L) Service discontinuance to outdoor signs deemed to be a public nuisance at the request of the New York State Department of Transportation;
 - (M) Perform incidental environmental remediation work on Customer premises associated with the Company's performance of its transmission and distribution service obligations;
 - (N) Interrupt or restore service to a Customer's premises to accommodate internal maintenance and/or repair activities, provided that the charge is not applicable when such service interruption or restoration is performed between 7 AM and 3 PM, Monday through Friday, excluding holidays;

(General Information - Continued on Leaf No. 83)

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Issued by Joan S. Freilich, Executive Vice President and
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GENERAL INFORMATION - Continued

IV. Special Services Performed by the Company for Customers at a Charge - Continued

2. Special Services at Cost - Continued

- (O) Perform engineering work when the Company must design non-standard specifications for structures to house the Company's transformers and associated equipment on the Customer's premises to address site-specific conditions; and
- (P) Expose the Customer's property line splice box to determine the fault location of cable, when the fault is not located within a Company facility; provided, however, that there will be no charge for exposing the property line splice box to a 1, 2 or 3 family house.

3. Definition of Cost: The cost to be charged for the furnishing of the special services listed in paragraph 2 "Special Services at Cost," consists of the following elements of cost where applicable. Where applicable, charges shall be increased to reflect the Percentage Increase in Rates and Charges, as explained in General Information Section VIII and shown on the related Statement.

Labor of the Company organization unit involved at average payroll rate plus related expenses and indirect costs. Overtime and Sunday rates will be charged where applicable;

Material at the average actual storeroom price plus 14.5% for handling cost (sales taxes to be added where applicable);

Use of transportation vehicles at rates covering operation, maintenance, carrying charges, and taxes;

Contract work and sundry vendors' bills at invoice cost, including any taxes contained therein;

Use of large tools and equipment at rates covering operation, maintenance, and carrying charges;

Corporate overhead for engineering, drafting, administration, and inspection at 20% of the foregoing items, provided, however, that when the labor cost for engineering or drafting is separately stated, corporate overhead for administration and inspection at 4%;

Salvage credit at storeroom price of materials reduced by salvaging cost, or at junk value;

Governmental permits or licenses necessary to perform the service;

Mobile generating equipment for service under Rider N at invoice cost, including any taxes contained therein, if purchased or at reproduction cost new less accrued depreciation if from on-hand equipment, plus costs incurred in purchasing, including acceptance inspection and testing (sales taxes to be added where applicable);

Fuel for mobile generating equipment operation at invoice cost, including any taxes contained therein; and

Use of real property at a rate covering operation, maintenance, carrying charges, and taxes.

(General Information - Continued on Leaf No. 84)

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**Issued by Joan S. Freilich, Executive Vice President and
Chief Financial Officer
4 Irving Place, New York, N.Y. 10003**

GENERAL INFORMATION - Continued

IV. Special Services Performed by the Company for Customers at a Charge - Continued

4. Request for Individual Company Records

All requests for Company records by a Customer or its authorized agent pertaining to Customer billing will be charged at the following rates:

- (a) There will be no charge for a statement of account covering the most recent two years from the date of the request. The statement will be provided within five business days of the request.
- (b) For statements of account going back from two to not more than six years from the date of the request, the charge is \$15.00 per account per year, or part thereof, except when there is a specific billing dispute, as prescribed in the Company's operating procedures. Information provided on statements of accounts will be limited to the Customer's billing dates, meter reading indices, energy usage, bill amounts and payments.

5. Request for Aggregated Company Records

A building owner or its authorized agent may request that the Company provide aggregated information concerning a building's electricity usage (i.e., for all units plus common areas) in kilowatt-hours ("kWh") and, where demand is metered, in both kWh and demand in kilowatts ("kW") covering up to the most recent two years from the date of the request.

All requests for Company records will be subject to the following terms and charges:

- (a) Building-Level Data, provided solely in aggregate form, without revealing particularized or identifiable Customer information

The charges are as follows: (i) \$102.50 per request per building for information covering the lesser of 24 months or the months of data in the Company's database of current Customers, and (ii) \$102.50 per hour of Company labor (calculated in half-hour increments and rounded up to the nearest half-hour) for archived information.

- (b) Tenant-level Data, provided for all directly-metered accounts in the building for which the Company has received written consent from the Customer authorizing the release of information to the building owner or its agent

The charge is \$102.50 per hour of Company labor (calculated in half-hour increments and rounded up to the nearest half-hour).

- (c) All requests for building-level or tenant-level data must be made in writing and must state the relationship of the requestor to the building and the reason the information is being requested. The Company will comply with requests within 15 business days or within a reasonable period thereafter if the Company receives multiple requests during such timeframe.
- (d) If building-level or tenant-level data is requested for both electricity and gas in a building receiving the Company's electricity and gas service, half of the applicable charge will be allocated to the electric service and half to the gas service.

(General Information - Continued on Leaf No. 84-A)

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