

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service**

1. How to Obtain Service

(A) Applications:

(1) An application for electric service by the owner or occupant of a building or premises may be made at any business office of the Company or to a duly authorized representative of the Company. An application for electric service may be made by telephone, by mail, or by calling in person at any business office of the Company, except that a written application from a non-residential applicant may be required at any time at the request of the Company. The Company may require an applicant to provide reasonable proof of the applicant's identity as a condition of service. The Company may require an applicant for residential service to complete a written application and provide documentation in accordance with Public Service Commission regulations under the following conditions:

- (a) there are arrears at the premises to be served and service was terminated for non-payment or is subject to a final notice of termination; or
- (b) there is evidence of meter tampering or theft of service; or
- (c) the meter has advanced and there is no Customer of record; or
- (d) the application is made by a third party on behalf of the person(s) who would receive service.

Written applications shall be made upon the appropriate form set forth in this Rate Schedule. All applications, including oral applications for service, and the furnishing of service thereunder, and applications for extensions of overhead electric lines or connections thereto, are subject in all respects to the lawful orders of the Public Service Commission, and to the provisions of the Rate Schedule of the Company on file with the Public Service Commission and any subsequently effective revisions thereof.

(General Information - Continued on Leaf No. 12)

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GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

1. How to Obtain Service - Continued

(A) Applications - Continued

Upon the acceptance by the Company of a Customer's application for service and in each case upon the Customer's compliance with all applicable rules, regulations, terms, and conditions as required for the availability and beginning of service under the Service Classification applied for, the Company will duly supply service as may be required for the building or premises for which service is requested. Unless the applicant specifies a later time, the Company shall provide service within five business days of receipt of a completed application from a residential applicant or within ten calendar days after receipt of a completed application from a non-residential applicant, except as provided in the Public Service Commission's rules. An application or agreement for service or for extension of overhead electric lines or connection thereto shall not be modified or affected by any promise, agreement or representation, orally or in writing, by any agent or employee of the Company, except as expressly provided in this Rate Schedule.

(2) Denial of Application

- (a) The Company shall not deny an application for service except in a written notice either delivered personally to the applicant or sent to the applicant's current business address or any alternative mailing address provided in the application.
- (b) The written notice of denial shall:
 - (i) state the reason(s) for the denial;
 - (ii) specify what the applicant must do to qualify for service; and
 - (iii) advise the applicant of the right to an investigation and review of the denial by the Public Service Commission or its authorized designee if the applicant considers the denial to be without justification, and identify the appropriate address and telephone number of the Public Service Commission.
- (c) The Company shall advise any applicant who submits an incomplete application, in writing within three business days after receipt of the application, of the information and/or documents that must be submitted in order for the application to be considered complete. Such notice shall not itself be considered a denial of the application.

(General Information - Continued on Leaf No. 13)

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GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

1. How to Obtain Service - Continued

(B) Residential Security Deposits:

(1) Definition:

The term "delinquent" for purposes of assessment of a deposit from a residential Customer shall mean a Customer who:

- (a) accumulates two consecutive months of arrears and fails to pay one-half of the total arrears within at least 20 days of the date payment is due, or fails to pay one-half of the arrears due on a bi-monthly bill within 50 days after the date payment is due; provided that the Company requests such deposit within two months of such failure to pay; or
 - (b) had service terminated for non-payment during the preceding six months.
- (2) The Company may require a security deposit from seasonal, short-term and delinquent Customers and applicants and from new residential Customers and applicants who do not provide proof of their identity upon application for service. The Company may withhold or discontinue service for failure to pay a required deposit.
- (3) The deposit required from electric space heating applicants or Customers may be two times the estimated average monthly bill for the heating season. The deposits required from others may be two times the estimated average monthly bill for a calendar year.
- (4) If the Company intends to require a deposit from a delinquent Customer with two consecutive months of arrears, it shall provide the Customer written notice, at least 20 days before it may assess a deposit, that the failure to make timely payment will permit the Company to require a deposit from the Customer. The Company shall permit a delinquent Customer to pay the deposit in installments over a period not to exceed twelve months.
- (5) The Company shall not demand or hold a deposit from:
- (a) any residential Customer who is 62 years of age or older unless the Customer has had service terminated by the Company for non-payment of bills within the preceding six months; or
 - (b) any Customer who is known by the Company to be a recipient of public assistance, supplemental security income, or additional state payments.

(General Information - Continued on Leaf No. 14)

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Issued by Joan S. Freilich, Executive Vice President and
Chief Financial Officer
4 Irving Place, New York, N.Y. 10003

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of order of the Public
Service Commission dated
October 2, 1998 in Case No. 98-M-0256.

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

1. How to Obtain Service - Continued

(B) Residential Security Deposits - Continued

- (6) The Company will annually review residential accounts which are secured by deposits and refund or credit the deposit to the account of a residential Customer who has not been delinquent in the payment of bills during the past year. Deposits will be credited with simple interest at a rate prescribed from time to time by the Public Service Commission. A deposit plus accrued interest may be credited to the Customer's account only to the extent of current charges and the charges of the next succeeding monthly bill, and any balance will then be paid to the depositor. Simple interest shall be paid to the Customer upon the return of the deposit, or where the deposit has been held for a period of one year, simple interest shall be credited to the Customer on the first bill rendered for service after one year. Deposits that are not refunded after one year will be reviewed for refund annually thereafter in accordance with the foregoing criteria.

(C) Non-Residential Security Deposits:

- (1) Customers Subject to Deposit Requests: The Company may require the payment of a security deposit from an applicant or a new Customer. The Company may require the payment of a security deposit from an existing Customer:
- (a) who is delinquent;
 - (b) as to whom the Company has reliable evidence that the Customer's financial condition is such that it is likely that the Customer may default in the future;
 - (c) who has filed for reorganization or bankruptcy; or
 - (d) who has been rendered a backbill within the last twelve months for previously unbilled charges for service through tampered equipment.

Customers required to pay deposits under clauses (a) or (b) of this paragraph shall have the opportunity to pay in three installments, 50 percent down and two equal monthly payments of the balance.

(General Information - Continued on Leaf No. 15)

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GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

1. How to Obtain Service - Continued

(C) Non-Residential Security Deposits - Continued

- (2) Deposit Calculation: The amount of a deposit shall not exceed twice the Customer's average monthly usage, except in case of a Customer whose usage varies widely, where the deposit shall not exceed the cost of twice the average monthly usage for the peak season.
- (3) Deposit Review: The Company shall, not later than the first anniversary of the receipt of the deposit and at least biennially thereafter, review the billing history of every Customer from whom it holds a deposit to assure that the deposit conforms to the limitations contained in the previous paragraph. If a deposit review shows that the deposit held is at least 25 percent more or less than the amount that may be required, the Company may, if the deposit is less, require the payment of a corresponding additional deposit from the Customer, and shall, if the deposit is more, refund the excess deposit to the Customer. Upon a Customer's request for a downward revision of the deposit, substantiated by the Customer's billing history and a permanent documented change in load and consumption, the Company shall refund any portion of the deposit found to be excessive.
- (4) Deposit Alternatives: The Company shall accept deposit alternatives which provide a level of security equivalent to cash.
- (5) Interest: Cash deposits shall accrue interest at a rate prescribed by the Public Service Commission. Interest shall be paid upon the return of the deposit or, where the deposit has been held for a year or more, credited to the Customer no later than the first bill after the next first day of October and annually thereafter. Interest shall be applied until the day a deposit is applied as a credit or refunded.

(General Information - Continued on Leaf No. 16)

Date of Issue: October 7, 1993

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GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

1. How to Obtain Service - Continued

(C) Non-Residential Security Deposits - Continued

- (6) Deposit Return: The Company shall return a deposit or portion thereof plus applicable interest, within 30 calendar days after the account is closed; the issuance date of the first cycle bill after a three year period during which all bills were timely paid, if there is no other basis for requesting a deposit under paragraph (C)(1) of this section; a deposit review shows that a deposit reduction is warranted.

A deposit or portion thereof plus the applicable interest that is subject to return under paragraph (1) of this subdivision:

- (a) shall be credited to the account it secured in the amount of any outstanding charges;
- (b) may be credited to the account it secured in the amount of the next projected cycle bill, if applicable; and
- (c) may be credited to any other account of the Customer not secured by a deposit, in the amount of the arrears on the account.

A refund check shall be issued to the Customer for any remaining balance.

- (7) Further Information Relating to Non-Residential Customer Deposits: A request for a deposit or a deposit increase shall be in writing. The Company shall issue a receipt to every Customer from whom a deposit is obtained. The rights and responsibilities of the Company and its Customers regarding deposits are subject to the rules of the Public Service Commission.

- (D) Permits:** The Company will make, or cause to be made, application for any necessary street permits for installing its service facilities and shall not be required to furnish electric service until a reasonable time after such permits are granted. The Customer shall obtain, or cause to be obtained by its contractor or representative, and present to the Company for registration, all permits (excepting street permits), consents, and certificates necessary to give the Company or its representatives access to the installation and equipment and to enable its service lateral to be connected therewith, or for other purposes in connection with the supply of electric service. No application will be deemed to be complete until all permits (excepting street permits), consents, and certificates have been obtained by the Customer and presented to the Company for registration.

(General Information - Continued on Leaf No. 17)

Date of Issue: October 7, 1993

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GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

1. How to Obtain Service - Continued

- (E) Easements or Rights-of-Way When Required for Line Extensions:** When required by the Company, the Customer (or Customers) shall execute and deliver to the Company, free from cost, permanent easements or rights-of-way for the placing and maintaining of an extended line in so far as the line extension or subsequent additions thereto affect the property owned by the Customer (or Customers).

The Company shall not be obliged to commence construction of an extension of its electric system until the Customer (or Customers) to be served by such extension have obtained and delivered to the Company satisfactory permanent easements or rights-of-way agreements or have agreed to pay a lump sum or a surcharge in accordance with General Rule III-3 " Installation and Maintenance of Overhead and Underground Facilities" for such costs as may be incurred by the Company if at the Customer's request it obtains such easements or rights-of-way.

A successor to a Customer who has agreed to pay such a surcharge shall, as a condition of receiving service, agree to assume the surcharge obligations of the predecessor.

These provisions are applicable irrespective of the length of the extension.

- (F) Temporary Service:** Where the use of service will be temporary, the Customer will be required to pay in advance to the Company the estimated non-recoverable cost of the Company's service installation and removal (including any street reinforcement and extension required), as determined by the Company and endorsed on the agreement for service. The Customer shall not be relieved of the obligation to fulfill the term and minimum charge provisions of the agreement for service. Where the applicable Service Classification has a term of 1 year or more the Customer may contract for temporary service for a lesser period but not less than 30 days.

Temporary service for the purposes hereof shall include, but shall not be limited to, use of service to non-permanent structures; or to construction sites, fairs, celebrations, and other temporary activities; or under circumstances where the Company has reason to believe that the facilities installed by the Company to provide service may not be used for permanent supply.

(General Information - Continued on Leaf No. 18)

Date of Issue: November 22, 1993

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GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

1. How to Obtain Service - Continued

(F) Temporary Service - Continued

The Customer's payment hereunder shall be refundable if circumstances change after the Customer commences to take service, and the Company has reasonable assurance that the use of the service will not be temporary and that the Company's facilities will be used for permanent supply.

In instances where service will be used for less than 60 days for any purpose or the service installation presents difficulties as to metering, the Company may estimate the amount of the charges for such service according to the Service Classification applied for and specify, by endorsement upon the agreement for service, such amount as the charges for the service.

(G) Emergency Limitation Upon Service: The Company's offers or supply of electric service, including extensions of lines and of service laterals, are each subject to and modified by the provisions, conditions, and limitations from time to time imposed by governmental emergency statutes or by orders, rules, regulations or ordinances promulgated thereunder and are contingent upon the Company's ability to obtain and use the necessary equipment, materials, facilities, and labor.

2. Characteristics of Service

(A) General: All of the characteristics of service which may be designated in any part of the territory served by the Company are listed and described below, together with statements of the conditions under which they will be designated. Frequencies and voltages shown are approximate. In addition to the limitations given below, service of particular characteristics is available only when such service is specified under "Character of Service" in the Service Classifications under which service is requested, and is subject also to any additional limitations there set forth.

(General Information - Continued on Leaf No. 19)

Date of Issue: October 7, 1993

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GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

2. Characteristics of Service - Continued

(A) General - Continued

The Company has adopted as its standard (hereinafter referred to as the "standard system") the three phase, four wire, alternating current system of distribution, at approximately 60 cycles and 120 and 208 volts, in the interest of a standardized, unified and economical system for its Customers as a whole. As a consequence, the Company is extending the standard system and is gradually converting its non-standard distribution systems to the standard system.

In every case the Customer should consult the Company as to the characteristics of service to be supplied to the Customer, before purchasing electrical equipment for any new installation or for additions to or replacements of existing installations or before moving electrical equipment to a new address. A written statement regarding the characteristics of the service to be supplied will be given by the Company to the Customer upon request.

The Company reserves the right to change its system and its method of operation from time to time, pursuant to law and the provisions of its Rate Schedule as, in its judgment, is necessary or advisable for economical and proper service to the public. Except as otherwise specifically stated herein, changes in or additions to the wiring or equipment within the building shall be made by the Customer at the Customer's expense. In all respects, the general rules, regulations, terms, and conditions shall apply to such changes or additions.

(B) Standard Service: Standard service is a service derived directly from the standard system of distribution and comprises:

Three phase, four wire, 120/208 volt service; or
Single phase, two wire, 120 volt service; or
Three wire, 120/208 volt service, comprising two conductors and the neutral of the three phase, four wire system.

(General Information - Continued on Leaf No. 20)

Date of Issue: October 7, 1993

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GENERAL INFORMATION - Continued

III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied, Applicable to and Made a Part of All Agreements for Electric Service - Continued

2. Characteristics of Service - Continued

(B) Standard Service - Continued

Standard service will be designated for additional supply to, or for Customers moving into a building which is supplied exclusively with standard service except as otherwise provided under paragraph (C) below.

Standard service will be designated for service to new buildings located in an area in which the standard system has been established except as otherwise provided under paragraph (C) below.

Either standard service, or a non-standard single or three phase alternating current service as set forth hereinafter, may be designated for service to new buildings located in an area in which the standard system has not been established.

Standard service will be designated for service in all cases for which no specific provision for the designation of non-standard service is hereinafter set forth.

(C) Three Phase 265/460 Volts: Three phase, four wire, 265/460 volt service may be designated by the Company for supply when warranted by the magnitude or location of the load, or other physical conditions, or when it would result in the least cost to the Company.

(D) [RESERVED FOR FUTURE USE]

(General Information - Continued on Leaf No. 21)

Date of Issue: August 20, 2009

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See Supplements 79, 81, and 82

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be
Supplied, Applicable to and Made a Part of All Agreements for Electric Service - Continued**

2. Characteristics of Service - Continued

[RESERVED FOR FUTURE USE]

(General Information - Continued on Leaf No. 22)

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GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

2. Characteristics of Service - Continued

(E) Two Phase, 230 or 240 Volt Service: In a building already being supplied with two phase service, supply for additional equipment will be designated as:

- (1) Standard service, if the Customer so requests; or
- (2) Two phase service, but only to the extent of the capacity of the Company's existing two phase service facilities (service conductors, secondary mains or distribution transformers), except that, if the existing two phase service has been designated solely for existing elevators or other existing equipment, no additional equipment shall be connected thereto, regardless of the capacity of the Company's existing two phase service facilities. All requirements for supply for additional equipment in excess of the capacity of the Company's existing two phase service facilities will be supplied with standard service.

Where the Company, in order to insure a safe supply to existing equipment installed and connected to existing services with the Company's authorization, would otherwise reinforce the Company's two phase service facilities, the Company may elect to alter, at the Company's expense, for operation on its standard system, part or all of the Customer's equipment so installed and connected at that location if, in the Company's judgment, such alteration is economically justified.

In lieu of maintaining two phase service for the present requirements at any location and establishing standard service for the additional requirements, the Company may elect to convert its system and to alter, at the Company's expense, the Customer's existing equipment installed and connected at that location for operation on its standard system if, in the Company's judgment, such conversion and alteration are economically justified.

In lieu of the Company's standard three phase, four wire, 120 and 208 volt, 60 cycle service specified above, the Company may elect to supply three phase, three wire, 240 volt service if the standard system has not been established in a location.

(General Information - Continued on Leaf No. 23)

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GENERAL INFORMATION - Continued

III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied, Applicable to and Made a Part of All Agreements for Electric Service - Continued

2. Characteristics of Service - Continued

(F) Three Phase, 240 Volt Service and Single Phase, 120/240 Volt Service: In a building already being supplied with three phase, 240 volt service or with single phase, 120/240 volt service, or both, these services may be designated for additional load or standard service may be designated for the additional load or for the entire load. If standard service is designated for the entire load, the Company will alter, at the Company's expense, the Customer's existing equipment installed and connected at that location for operation on its standard system.

These services may be designated for new installations located in areas in which the standard system has not been established.

In lieu of reinforcing or maintaining these non-standard alternating current systems at any location, the Company may elect to convert its system and to alter, at the Company's expense, the Customer's existing equipment installed and connected at that location for operation on its standard system if, in the Company's judgment, such conversion and alteration are economically justified.

(G) High Tension Service: Service of the following characteristics will be supplied only when warranted by the magnitude or location of the load or other physical conditions:

- Three phase, 60 cycle service at 2,400/4,150 volts
- Three phase, 60 cycle service at 13,200 volts
- Three phase, 60 cycle service at 26,400 volts
- Three phase, 60 cycle service at 33,000 volts
- Three phase, 60 cycle service at 69,000 volts
- Three phase, 60 cycle service at 138,000 volts

(General Information - Continued on Leaf No. 24)

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

2. Characteristics of Service - Continued

(G) High Tension Service - Continued

Service of the following characteristics is available only at premises now being supplied with such service and only to the extent of the capacity of the Company's existing service facilities (service conductors, feeders, and substation equipment):

- Three phase, 60 cycle service at 3,000 or 7,800 volts
- Three phase, 60 cycle service at 6,900 volts
- Two phase, 60 cycle service at 1,950 volts
- Single phase or three phase, 60 cycle service at 2,400 volts

High tension service may be designated by the Company for supply when warranted by the magnitude or location of the load, or other physical conditions, or when it would result in the least cost to the Company.

High tension service may also be designated in place of existing low tension service where the low tension service is supplied from transformers at the premises subject to the requirements of General Rule III-8(B). High tension service will not be supplied to Customers for whom the Company designates secondary service from the Company's secondary mains.

(General Information - Continued on Leaf No. 25)

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See Supplements 79, 81, and 82

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GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

3. Installation and Maintenance of Overhead and Underground Facilities

(A) Definitions: The terms defined below apply to this General Rule III - 3 only.

- (1) The term "applicant" means a developer, builder, person, partnership, association, corporation or governmental agency requesting the provision of electric service either:
 - (a) at a premises to be used as the applicant's residence (residing applicant);
 - (b) in a residence to be used by others (non-residing applicant), provided, however, that a governmental agency applying for service on behalf of a client, who would otherwise be a residing applicant, shall be treated as a residing applicant; or
 - (c) at a non-residential premises.
- (2) The term "appurtenant facilities" means the necessary and ancillary accessories to an electric line that enable the transportation and distribution of electric energy.
- (3) the term "distribution line" means an electric line used to distribute electric energy, which will or may reasonably be expected to provide service to more than one Customer.
- (4) The term "multiple occupancy building" means a structure (including row houses) enclosed within exterior walls or fire walls, which is built, erected, and framed of component structural parts and is designed to contain four or more individual dwelling units for permanent residential occupancy.
- (5) The term "new construction" means the installation of new electric distribution lines, service lines, and appurtenant facilities on any R/W where no such electric distribution line exists, and may also include (in connection with such installation) the addition of appurtenant facilities (other than replacement facilities) to existing distribution lines. The installation of a new facility parallel to and on the same R/W as an existing underground facility also constitutes the new construction of such facility.
- (6) The term "public right-of-way" means the area within the territorial limits of any street, avenue, road or way that is for any highway purpose under the jurisdiction of the State of New York or of the legislative body of any county, city, town or village that is open to public use and that may be used for the placement of Company facilities.
- (7) The term "premises" means a parcel of land; or more than one building and/or parcel of land proximate to each other if there is common use, whether or not such buildings or parcels are individually owned or leased or separated by public or private roads.

(General Information - Continued on Leaf No. 26)

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See Supplements 79, 81, and 82

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

3. Installation and Maintenance of Overhead and Underground Facilities - Continued

(A) Definitions - Continued

- (8) The term "residential building" means a structure enclosed within exterior walls or fire walls, which is built, erected, and framed of component structural parts and is designed for permanent residential occupancy.
- (9) The term "residential subdivision" means a tract of land divided into five or more lots for the construction of five or more new residential buildings, or the land on which new multiple occupancy buildings are to be constructed, the development of either of which, if required, has been approved by a governmental authority having jurisdiction.
- (10) The term "right-of-way" (R/W) means a right to pass over, occupy or use another's land for placing and maintaining Company facilities.
- (11) The term "service line" means an electric line used to connect a distribution line to an individual customer's meter or the point of attachment to a building or the premises; a service line, at the Company's discretion, may be connected to two or more meters at a single premises.
- (12) The term "supply line" means a part of a distribution line that is installed between an existing electric distribution system and an underground distribution line within a residential subdivision.

(General Information - Continued on Leaf No. 27)

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See Supplements 79, 81, and 82

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

3. Installation and Maintenance of Overhead and Underground Facilities - Continued

**(B) Common Provisions Applicable to the Installation and Maintenance of Overhead and Underground
Facilities**

- (1) General: To avoid misunderstanding, the Customer shall consult the Company before starting work as to the exact location of the point of service termination and as to whether the facilities are to be installed overhead or underground.

Electric service will be supplied to a building or premises through a single service line, except where, for reasons of least cost to the Company, conditions on the Company's distribution system, improvement of service conditions, or magnitude of the Customer's load, the Company elects to install more than one service line.

The Company reserves the right to determine the location and the point of service termination of its service line.

- (2) Change in Location of Service Line and Appurtenant Facilities: Any change requested in the point of service termination or location of the service line and appurtenant facilities, provided such change is approved by the Company, will be made at the expense of the applicant, who shall pay in advance the Company's estimated cost of such change.

- (3) Maintenance of Overhead and Underground Facilities: Any distribution, supply, or service line which the Company is required to install and has installed, or the Customer has installed on the Company's behalf, in whole or in part, shall be maintained, repaired, and if necessary replaced by the Company at its expense, up to the service termination point, as required by 16 NYCRR Sections 98.4 and 98.5.

The Company will maintain underground service lines to 1, 2, and 3 family houses whether or not such service line has been installed by the Company.

(General Information - Continued on Leaf No. 28)

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See Supplements 79, 81, and 82

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

3. Installation and Maintenance of Overhead and Underground Facilities - Continued

**(B) Common Provisions Applicable to the Installation and Maintenance of Overhead and
Underground Facilities - Continued**

- (4) Excess Distribution Facilities (Applicable only to Customers supplied under Service Classification Nos. 1, 2, 4, 5, 7, 8, 9, and 12 and to Customers supplied under Service Classification No. 14-RA of the Retail Access Rate Schedule who would otherwise be served under one of these Service Classifications): Upon written application of a Customer on the application form prescribed in this Schedule (see Leaf Nos. 189 - 191), and subject to the terms and conditions thereof and the provisions hereinafter set forth, the Company will provide at the Customer's expense distribution facilities in excess of or in place of those normally provided or otherwise designated by the Company under the other provisions of this Rate Schedule, including facilities for the purpose of supplying equipment the operation of which involves inrush currents above the values otherwise allowed by the Company. Excess distribution facilities hereunder are unavailable to Customers eligible for service under Rider Y.

Such excess facilities will be provided only if, in the Company's judgment:

- (a) the furnishing of such facilities will not adversely affect the Company's standard system of distribution; and
- (b) such facilities will conform with the Company's practices as to construction and installation of distribution facilities; and
- (c) the utilization of service by the Customer through such facilities will not constitute a present or potential cause of interference with the supply of service to other Customers.

The provision of excess facilities hereunder shall be subject in all respects to the limitations upon characteristics of service elsewhere set forth in this Rate Schedule, and shall be subject to the other provisions of this Rate Schedule, except as may be expressly provided above.

(General Information - Continued on Leaf No. 29)

Date of Issue: August 20, 2009

Date Effective: ~~November 19, 2009~~ March 1, 2010

See Supplements 79, 81, and 82

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

3. Installation and Maintenance of Overhead and Underground Facilities - Continued

(C) Company and Customer Obligations With Respect to the Initiation of Service

- (1) Company Obligations: When a written request for service is made to the Company by an applicant whose property abuts on, or has access to, any public R/W (other than a controlled access highway) in which the governmental authority having jurisdiction will permit the Company to install and maintain its facilities, the Company shall:
- (a) render the service requested in accordance with the provisions of this General Rule III -3. The Company shall install any necessary distribution line, service line or appurtenant facilities, with sufficient capacity and using suitable material which, in its judgment, will assure that an applicant receives safe and adequate service. Such installation shall be undertaken as soon as is reasonably possible after compliance with the procedures contained in this section and shall be made at a time appropriate to render service. Construction shall not be delayed by the Company except where such delay is caused by strikes, fire, flood, inclement weather, unavailability of materials, civil disorders or other conditions beyond the control of the Company;
 - (b) furnish, place, construct, and operate all electric facilities within public R/W and other R/W when the Company elects to use such R/W in lieu of constructing facilities within public R/W and service lines in accordance with this General Rule III - 3; and
 - (c) bear the material and installation costs of construction of the distribution lines, service lines, and appurtenant facilities, and the amounts paid to governmental authorities for permits to do the work required and any additional amounts paid for the right(s) to make use of other elective R/W including the material and installation costs of meters and transformers as provided under the "Company's Cost Responsibility" sections of this General Rule III - 3. The applicant shall bear the remaining cost of construction required for the initiation of the service requested as provided under the "Customer's Cost Responsibility" sections of this General Rule III - 3.

(General Information - Continued on Leaf No. 30)

Date of Issue: December 12, 1995

Date Effective: January 12, 1996

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

3. Installation and Maintenance of Overhead and Underground Facilities - Continued

(C) Company and Customer Obligations With Respect to the Initiation of Service - Continued

- (2) Obligations of All Applicants: All applicants shall, prior to receiving service:
- (a) deliver to the Company, free from cost, any necessary R/W easement(s); or pay in advance or agree in writing to pay the Company any charge relating to the Company's acquisition of the necessary R/W easement(s), so long as the applicant indicates to the Company in writing that the applicant has been unable to obtain such easement(s). In such case, the Company shall impose a lump sum charge on non-residing residential applicants and on applicants requesting non-residential service to cover the actual reasonable costs of acquiring such easement(s). The Company shall impose on a residing residential applicant either a lump sum charge or a surcharge, at the applicant's option, to cover the actual reasonable costs of acquiring such easement(s);
 - (b) pay or agree in writing to pay the Company the material and installation costs relating to any portion of the distribution line, service line, and appurtenant facilities that exceeds the portion which the Company is required to provide to the applicant under the "Company's Cost Responsibility" sections of this General Rule III - 3;
 - (c) furnish reasonable security as may be required by the Company with respect to the performance of the applicant's agreement under this General Rule III - 3;
- (3) Additional Obligations of Non-Residing Applicants: Before service is supplied to a non-residing applicant, such applicant shall:
- (a) clear any R/W conveyed to the Company of tree stumps, brush, and other obstructions and grade such R/W to within six inches of final grade at no charge to the Company, where electric distribution lines, service lines, or appurtenant facilities are required to be installed underground or will be placed underground at the request of the applicant;
 - (b) provide a survey map certified by a licensed professional engineer or land surveyor and certified to as final by the applicant, showing the location of each dwelling (if known), lot, sidewalk, and roadway, if requested to do so by the Company;
 - (c) place and agree to continue to maintain survey stakes indicating grade and property lines;
 - (d) furnish to the Company or agree to furnish a map showing the location of all existing and proposed underground facilities, as soon as the location of such facilities is known; and
 - (e) agree to maintain the required clearance and grading during construction by the Company.

(General Information - Continued on Leaf No. 31)

Date of Issue: December 12, 1995

Date Effective: January 12, 1996

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

3. Installation and Maintenance of Overhead and Underground Facilities - Continued

(C) Company and Customer Obligations With Respect to the Initiation of Service - Continued

(3) Additional Obligations of Residing Residential Applicants: Before service is rendered to a residing residential applicant, such applicant shall:

- (a) assure the Company that the applicant will be a reasonably permanent Customer; and
- (b) agree in writing to pay the Company the applicable rates and charges.

(4) Customer Responsibility for Incremental Costs

If the Company estimates the total construction cost directly attributable to supply new service to an applicant or expanded service to a Customer to exceed \$2 million, the Company, upon advance written notice to the applicant or Customer, will require such party to make a non-refundable payment for the Company's incremental cost. The required incremental cost payment will be equal to the Company's estimated total construction cost less the Customer's cost responsibility under General Rule III-3(D)(3) or III-3(E)(3) and less the product of five times the estimated annual Pure Base Revenue that would be obtained from the Customer under the rates of the appropriate Service Classification, if such difference is greater than zero. The "total construction cost" is calculated from the area station breaker to the point of service termination determined by the Company and includes the cost of any required distribution feeder extensions; feeder, secondary distribution, and service reinforcements; structure placements; and local voltage transformation. It does not include substation or transmission facility costs or Excess Distribution Facility costs specified under General Rule III-3(B)(4).

(D) Overhead Facilities

(1) General: The Company shall furnish, place, construct, and operate all overhead electric lines and overhead connections and other facilities within the territorial limits of any street, avenue, road or way that is for any highway purpose under the jurisdiction of the legislative body of any city, town, village, county or the State of New York, or on a private right of way where the Company elects to use such a route in lieu of construction within such limits.

The Company will install a service line from its street system to the first point of attachment on or near the front face of the building or to the first intermediate supporting structure for the building or premises which, in such case, shall be the point of service termination. The Customer shall furnish, install and maintain, in accordance with the Company's specifications, all supporting structures and all service line and equipment beyond the first supporting structure, including the standpipe, weather head, and standpipe conductors on the building.

(2) Company's Cost Responsibility

(a) Residential Applicants: Where permitted to provide overhead service to a residential applicant, the Company shall bear, for each residential building or premises, the material and installation costs for up to 500 feet of overhead distribution line and up to 100 feet of service line or up to 300 feet of overhead distribution line and up to 100 feet of service line for single-phase and three-phase supply, respectively, measured from the Company's existing electric system.

(General Information - Continued on Leaf No. 32)

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

3. Installation and Maintenance of Overhead and Underground Facilities - Continued

(D) Overhead Facilities - Continued

(2) Company's Cost Responsibility - Continued

- (b) Non-Residential Applicants: Where permitted to provide overhead service to a non-residential applicant, the Company shall bear the material and installation costs for up to 500 or 300 feet of overhead distribution line, for single-phase and three-phase supply, respectively.

(General Information - Continued on Leaf No. 33)

Date of Issue: December 1, 1997

Date Effective: January 1, 1998

Issued by Joan S. Freilich, Senior Vice President and
Chief Financial Officer
4 Irving Place, New York, N.Y. 10003

Issued under authority of order
of the Public Service Commission
dated December 8, 1995 in Case
No. 95-E-0512 and September 23,
1997 in Case No. 96-E-0897.

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

3. Installation and Maintenance of Overhead and Underground Facilities - Continued

(D) Overhead Facilities - Continued

(3) Customer's Cost Responsibility: If to provide the service requested the Company must install or provide for the installation of facilities in addition to those facilities provided to the applicant under General Rule III - 3 (D) (2) "Company's Cost Responsibility", the Company shall impose:

- (a) on residing residential applicant(s), a lump sum charge or a surcharge, at the applicant's option, to cover the cost of such additional facilities; and
- (b) on all other applicant(s), a lump sum charge to cover the cost of such additional facilities.

The cost of additional overhead facilities shall be determined in accordance with the Company's standard estimating procedures. After the facilities have been installed, the Company shall compare the actual costs of construction with the original cost estimate provided to the Customer and make the necessary reconciliations. The lump sum charge shall be equal to the material and installation costs of distribution lines, service lines, and appurtenant facilities and R/W acquisition costs that exceed the portion the Company is required to provide to the applicant under General Rule III - 3 (D) (2) "Company's Cost Responsibility". A residing residential applicant who pays a lump sum charge or a surcharge customer shall receive an appropriate refund or adjustment, without interest, if other applicants subsequently take service from such facilities within ten (10) years.

The annual or rateable surcharge is the applicant's share of costs for the excess facilities times the Company's weighted capital recovery factor which is based on the pre-tax return approved by the Public Service Commission in the Company's most recent rate case. The capital recovery factor is computed as follows:

$$\left[\frac{i (1 + i/m)^{nm}}{m} \right] / \left[(1 + i/m)^n - 1 \right] \text{ where}$$

- i = pre-tax return approved by the PSC in the Company's most recent rate case,
- m = number of payments in a given year, and
- n = 10, the number of years in the surcharge period.

(General Information - Continued on Leaf No. 34)

Date of Issue: December 12, 1995

Date Effective: January 12, 1996

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

3. Installation and Maintenance of Overhead and Underground Facilities - Continued

(D) Overhead Facilities - Continued

(3) Customer's Cost Responsibility - Continued

The surcharge shall be subject to the following provisions:

- (a) If more than one Customer is to be served from new overhead distribution lines and the length of the lines requested exceeds such Customers' aggregate entitlement (that is, the number of Customers multiplied by 500 feet or 300 feet for single-phase and three-phase supply, respectively), the excess length shall be prorated among the Customers for purposes of calculating the surcharge.

Each applicant's pro rata share of costs for distribution line beyond the aggregate free allowances shall be calculated based upon the costs and expenses for each section of distribution line divided by the number of customers that are supplied by that portion of the line. No applicant shall be responsible for any of the cost of distribution line footage which extends beyond the point on the distribution line from which the applicant receives service.

- (b) After commencement of service from a new overhead distribution line whenever the aggregate entitlement of the Customers then served from the line (that is, the number of Customers multiplied by 500 feet or 300 feet for single-phase and three-phase supply, respectively) equals or exceeds the length of the distribution line initially constructed, the surcharge shall terminate to all Customers served from the distribution line.
- (c) Whenever the total Pure Base Revenue in each of any two consecutive calendar years from all Customers served from a new overhead distribution line exceeds 1.5 times the reasonable actual capital cost of the total distribution line, all surcharges to Customers served from the distribution line shall cease. If the revenue test is met within a period of ten years after the new overhead distribution line is ready to render service, customers who paid lump sums will be entitled to prorated, interest-free refunds inversely proportionate to the number of years in the ten year period which elapsed before the revenue test was met (i.e. if the revenue test was met seven years after the extension was ready to render service, customers who paid lump sums would receive refunds of 3/10 of the lump sums).
- (d) No surcharges shall be imposed if the total estimated Pure Base Revenue in each of any two consecutive calendar years from all Customers served from a new distribution line exceeds 1.5 times the reasonable actual capital costs of the total distribution line.

(General Information - Continued on Leaf No. 35)

Date of Issue: March 31, 2008

Date Effective: April 1, 2008

Issued under authority of PSC order in Case 07-E-0523 made March 25, 2008.

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

3. Installation and Maintenance of Overhead and Underground Facilities - Continued

(D) Overhead Facilities - Continued

(3) Customer's Cost Responsibility - Continued

(e) If a residing residential applicant who is subject to a surcharge changes the ownership of the residence after the imposition of such surcharge, the Company may collect the remainder of the surcharge from the successor owner(s) provided the surcharge agreement states in bold face type: **APPLICANT HEREBY AGREES TO INFORM PROSPECTIVE PURCHASERS OF THIS PROPERTY THAT A COMPANY SURCHARGE IS IN EFFECT.**

(f) A residing residential applicant electing to pay a surcharge may, at any time, pay the outstanding balance in a lump sum payment.

(4) Surcharge Form for Extension of Overhead Facilities: For surcharge form for extension of overhead facilities in excess of 500 feet for single phase supply and 300 feet for three phase supply, or for connection thereto of an additional Customer or a successor Customer, see Leaf No. 187.

(General Information - Continued on Leaf No. 35-A)

Date of Issue: December 12, 1995

Date Effective: January 12, 1996

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

3. Installation and Maintenance of Overhead and Underground Facilities - Continued

(E) Underground Facilities

- (1) Facilities to be Installed Underground: The Company shall install underground any distribution line, service line, and appurtenant facilities which are necessary to furnish permanent electric service as follows:
- (a) To a residential subdivision in which it is planned to build five or more new residential buildings, if the residential subdivision will require no more than 200 trench feet of facilities per dwelling unit planned within the residential subdivision, subject to the exceptions listed in General Rule III - 3 (E) (4) (f);
 - (b) To one or more multiple occupancy buildings if the project will require no more than 200 trench feet of facilities per dwelling unit planned within the project, subject to the exceptions listed in General Rule III - 3 (E) (4) (f);
 - (c) To any building or residential subdivision which a local governmental authority having jurisdiction to do so requires the underground installation of facilities provided that the Company shall not install service lines beyond the property line for non-residential buildings in such instances; and
 - (d) In response to a request for underground facilities by an applicant for service.

In all other circumstances not including the foregoing, the Company will install its facilities overhead.

For the purposes of subdivisions and multiple occupancy buildings under paragraphs (a) and (b), the number of dwelling units is the criterion to be used to determine whether installation is required to be underground. Each lot shown on the approved subdivision map shall, in the case of a single family dwelling, be considered to contain one dwelling unit unless there is sufficient contrary evidence to render it unlikely that each lot will contain a separate dwelling unit (e.g., a foundation is constructed occupying two lots). The measurement of trench footage shall be the shortest distance required to serve the homes within the residential subdivision, consistent with the Company's obligation to provide safe and adequate service.

(General Information - Continued on Leaf No. 35-B)

Date of Issue: January 29, 1999

Date Effective: April 1, 1999

Issued by Joan S. Freilich, Executive Vice President and
Chief Financial Officer
4 Irving Place, New York, N.Y. 10003

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

3. Installation and Maintenance of Overhead and Underground Facilities - Continued

(E) Underground Facilities - Continued

(1) Facilities to be Installed Underground - Continued

The Company will install a service line from its street system to the point of service termination. The point of service termination shall be (i) a property line of the building or premises or (ii) if the Company is obligated to provide a service line at its expense, the exterior of the building wall (provided that the service termination point shall be a point immediately inside the wall of the building if the Company can extend, without materially increasing its cost, its service line through a sleeve in the wall provided by the property owner). The Customer shall furnish, install, and maintain, in accordance with the Company's specifications, all service line and equipment beyond the point of service termination.

(2) Company's Cost Responsibility: Where the Company installs underground facilities in accordance with General Rule III - 3 (E) (1), the Company shall bear the material and installation costs of construction of its facilities as follows:

- (a) Residential Applicants-Mandatory Undergrounding: Where the Company is required, for any of the reasons listed in 3(E)(1) (a) or (c) or (d) (with respect to subdivision projects) above, to provide underground facilities for a residential applicant, the cost and expense which the Company must bear, except as otherwise provided in this section, shall include the material and installation costs for up to a total of 100 feet of underground distribution line (including supply line) and underground service line per dwelling unit served, measured from the Company's existing electric system (from the bottom of the riser pole for overhead to underground connections) to each applicant's meter or point of attachment with respect to each residential building.
- (b) Residential Applicants-Non-Mandatory Undergrounding: Where a residential applicant requests underground facilities in situations where the Company is not otherwise required to underground its facilities, the Company will bear, with respect to each residential building, the material and installation costs equivalent to those relating to the length of overhead facilities to which the applicant would otherwise be entitled, measured from the Company's existing electric system.

(General Information - Continued on Leaf No. 35-C)

Date of Issue: August 20, 2009

Date Effective: ~~November 19, 2009~~ March 1, 2010

See Supplements 79, 81, and 82

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

3. Installation and Maintenance of Overhead and Underground Facilities - Continued

(E) Underground Facilities - Continued

(2) Company's Cost Responsibility - Continued

- (c) Elective Underground Installation: Where the Company elects to provide underground facilities, the Company must bear the material and installation costs relating to the necessary Company facilities that exceed the amount which the applicant would be required to pay if such facilities were installed overhead.
- (d) Non-Residential Applicants-Mandatory and Non-Mandatory Undergrounding: Where requested to provide underground facilities by a non-residential applicant, or where a local governmental authority having jurisdiction to do so requires undergrounding for non-residential service, the Company must bear the material and installation costs equivalent to the cost that the Company would be required to bear if the facilities were installed overhead.
- (e) Required Undergrounding by a Governmental Authority: If the Company receives an application for residential service outside of a subdivision which will require the installation of underground facilities solely because a governmental authority having jurisdiction to do so has required that the facilities be installed underground, and the per foot cost of installing the necessary facilities will be greater than two times the Company's experienced average cost per foot of installed underground facilities filed with the Public Service Commission, the Company may petition the Public Service Commission pursuant to 16 NYCRR Section 98.2 (e), to allow a greater contribution to the cost of installation of the facilities than this section would otherwise require, or to set up a special surcharge district.

(General Information - Continued on Leaf No. 35-D)

Date of Issue: December 1, 1997

Date Effective: January 1, 1998

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

3. Installation and Maintenance of Overhead and Underground Facilities - Continued

(E) Underground Facilities - Continued

(2) Company's Cost Responsibility - Continued

(f) Multiple Occupancy Buildings: Where the Company is required to place facilities underground to serve a residential multiple occupancy building, for any of the reasons listed in General Rule III-3 (E)(1)(b),(c), or (d), the Company shall bear the material and installation cost for up to a total of 100 feet of underground distribution, supply, and service line times the average number of dwelling units per floor. The total number of floors in the multiple occupancy building shall be used to determine the average number of dwelling units per floor.

(3) Customer's Cost Responsibility: If to provide the service requested the Company must install or provide for the installation of facilities in addition to those whose cost the Company must bear under General Rule III-3 (E) (2) "Company's Cost Responsibility", the Company shall impose on the applicant a lump sum charge equal to the material and installation costs of such additional facilities. A residing applicant may, in lieu of a lump sum payment, opt for a surcharge option as outlined in General Rule III - 3 (D) (3). The Company will allow non-residing applicants to perform trenching or other work required to install distribution lines, service lines, or appurtenant facilities within the subdivision in lieu of a surcharge or lump-sum payment provided that the Company and applicant are in agreement on the cost and scope of such work.

(a) With respect to such additional underground facilities that the Company installs to serve a residential subdivision in accordance with General Rule III - 3 (E) (1) (a) or (d), or a residential building or subdivision in response to a local governmental requirement in accordance with General Rule III - 3 (E) (1) (c), such lump sum charge shall equal the difference between the material and installation costs for underground facilities installed less the cost which the Company bears in accordance with General Rule III - 3 (E) (2) (a).

(General Information - Continued on Leaf No. 35-E)

Date of Issue: January 29, 1999

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Issued by Joan S. Freilich, Executive Vice President and
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4 Irving Place, New York, N.Y. 10003

GENERAL INFORMATION - Continued

III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied, Applicable to and Made a Part of All Agreements for Electric Service - Continued

3. Installation and Maintenance of Overhead and Underground Facilities - Continued

(E) Underground Facilities - Continued

(3) Customer's Cost Responsibility - Continued

Should additional dwelling units be later constructed within the same subdivision within a five year period, and take service from the same underground facilities, the Company will recalculate the charges paid by the non-residing applicant as if the additional dwelling unit(s) had been constructed at the time of the original construction, and refund without interest any monies due to the Customer.

- (b) With respect to such additional underground facilities that the Company installs at the request of a residential applicant in accordance with General Rule III - 3 (E) (1) (d), such lump sum charge shall equal the difference between the material and installation costs for all of the underground facilities requested less the cost which the Company bears in accordance with General Rule III - 3 (E) (2) (b).
- (c) With respect to such additional underground facilities that the Company installs at its own election in accordance with General Rule III - 3 (E) (2) (c), such lump sum charge shall equal the amount that the applicant would be required to pay if the distribution and service lines were installed overhead.
- (d) With respect to such additional underground facilities that the Company installs for a non-residential applicant in response to the applicant's request or a local governmental requirement in accordance with General Rules III - 3 (E) (1) (c) and (d), such lump sum charge shall equal the difference between the material and installation costs for all underground facilities requested or required less the cost which the Company bears in accordance with General Rule III - 3 (E) (2) (d).
- (e) With respect to such additional underground facilities that the Company installs for a multiple occupancy building project pursuant to General Rule III - 3 (E) (1) (b), (c), and (d), such lump sum charge shall equal the difference between the material and installation costs for all underground facilities installed less the cost which the Company bears in accordance with General Rule III - 3 (E) (2) (f).

(General Information - Continued on Leaf No. 35-F)

Date of Issue: October 26, 2004

Date Effective: January 24, 2005

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GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service – Continued**

3. Installation and Maintenance of Overhead and Underground Facilities - Continued

(E) Underground Facilities - Continued

(3) Customer's Cost Responsibility - Continued

- (g) Surcharge Form for Extension of Underground Facilities: For surcharge form for extension of underground facilities in excess of 100 feet, or for connection thereto of an additional Customer or a successor Customer, see Leaf No. 187.

For subdivisions and multiple occupancy buildings, the material and installation costs of underground distribution and service lines shall be determined by multiplying the trench footage by the Company's experienced applicable average cost per foot of installed underground facilities as set forth on the "Statement of Average Cost Per Trench Foot of Installed Underground Facilities" (Statement) filed with the Public Service Commission apart from this Rate Schedule. The Company's average cost per trench foot of supply, distribution, and service line shall be determined for each of the Company's customer service areas and will be filed with the Public Service Commission on or before April 15 to become effective on June 1 of each year based on the experienced average cost of all underground line extensions installed for the 12 months ended December 31 of the previous year.

For installations outside of subdivisions and multiple occupancy buildings, the material and installation costs of underground supply, distribution and service lines shall be determined in accordance with the Company's standard estimating procedures. After the facilities have been installed, the Company shall compare the actual costs of construction with the original cost estimate provided to the Customer and make the necessary reconciliations.

(4) Residential Subdivisions and Multiple Occupancy Buildings

- (a) Sale of Lots Without Dwelling Units: Where the applicant will sell vacant lots and is not primarily engaged in the construction of dwelling units in a residential subdivision, the applicant will be required to pay the total cost of the underground distribution facilities. The cost will be determined by multiplying the total distribution trench footage by the Company's experienced applicable average cost per trench foot of installed underground facilities. This charge will be refunded to the applicant with interest at the rate specified by the Public Service Commission for Customer deposits at the rate of 100 feet per dwelling unit or the actual footage required per dwelling unit, whichever is lower, as meters are set for each dwelling unit. Any unrefunded portion of the deposit, five years after the date the Company has informed the applicant in writing that it is ready to provide service, may be retained by the Company.

(General Information - Continued on Leaf No. 35-G)

Date of Issue: January 29, 1999

Date Effective: April 1, 1999

Issued by Joan S. Freilich, Executive Vice President and
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4 Irving Place, New York, N.Y. 10003

GENERAL INFORMATION - Continued

III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied, Applicable to and Made a Part of All Agreements for Electric Service - Continued

3. Installation and Maintenance of Overhead and Underground Facilities - Continued

(E) Underground Facilities - Continued

(4) Residential Subdivisions and Multiple Occupancy Buildings - Continued

- (b) Connection From Existing Electric Facilities to Residential Subdivisions: In the event the Company either intends, at its own discretion, or is required to place underground connecting supply lines between an existing electric system and the underground distribution lines installed within an applicant's residential subdivision, it shall inform the telephone company and cable television company serving the area in which the residential subdivision is located. If a new common access route from the existing electric system to the residential subdivision will be used, the connecting supply lines of the Company and the telephone company and cable television company shall be placed underground. Where any part of the supply line is to be placed overhead, an applicant must submit written application to the Company at least 75 days prior to the commencement of construction, and the Company will report such projected construction to the Public Service Commission no later than 45 days before such construction is commenced. The Commission reserves the right to require the underground installation of particular lines, on the basis of the relevant economic, engineering, or environmental factors.

Where a one-pole extension, including, but not limited to road crossing pole extensions, would enable an existing overhead distribution line to be connected to a proposed distribution line in a residential subdivision, such extension may be installed overhead, rather than underground.

- (c) Deposits by Applicants: In order to guarantee performance, the Company may require a reasonable deposit from a non-residing applicant before construction is commenced, but in no event shall such deposit exceed the estimated total cost of construction. This deposit is in addition to the applicant's payment of its share of costs for installation and such deposit shall be returned to the applicant with interest, at the rate specified by the Public Service Commission for interest on Customer deposits, on a pro rata basis as each new Customer is connected with service.

Any portion of the deposit remaining unrefunded five years after the date the Company is first ready to render service from the underground electric distribution lines shall be retained by the Company.

(General Information - Continued on Leaf No. 35-H)

Date of Issue: January 29, 1999

Date Effective: April 1, 1999

Issued by Joan S. Freilich, Executive Vice President and
Chief Financial Officer
4 Irving Place, New York, N.Y. 10003

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

3. Installation and Maintenance of Overhead and Underground Facilities - Continued

(E) Underground Facilities - Continued

(4) Residential Subdivisions and Multiple Occupancy Buildings - Continued

(c) Deposits by Applicants: -Continued

Upon the mutual agreement of both the Company and an applicant, a bond may be posted in lieu of any deposit.

- (d) Cooperation by Applicants: Each applicant shall cooperate with the Company in an effort to keep the cost of the construction and installation of underground electric distribution lines, service lines, and appurtenant facilities as low as possible, consistent with requirements for safe and adequate service.

The Company may require that all sewers, water facilities, drainage facilities, and curbs be installed before it commences construction within a residential subdivision.

- (e) Street Lighting Facilities: Street Lighting standards shall be supplied, installed, and maintained by the builder or municipality. For proper coordination of required construction, a street lighting plan approved by the Company shall be established before street lighting work is performed by the Company.

- (f) Installation of Overhead Facilities In a Residential Subdivision: In unusual circumstances when the application of this section appears impracticable or unjust to either party, or discriminatory to other Customers, or if the Company or the applicant believes that the new construction of underground distribution lines, service lines or appurtenant facilities within a residential subdivision would be less environmentally desirable than the new construction of overhead facilities, the Company or the applicant may petition the Public Service Commission for a special ruling or for the approval of special conditions which may be mutually agreed upon before construction is commenced, or for granting of an exception, pursuant to 16 NYCRR Part 100.5 (b) and (c).

The Company may install overhead distribution lines in a residential subdivision or section thereof otherwise required to have underground distribution lines:

- (i) when the developer of the residential subdivision is not primarily engaged in the construction of dwelling units within the residential subdivision; and
- (ii) no governmental authority having jurisdiction to do so has required underground service;
and

(General Information - Continued on Leaf No. 35-I)

Date of Issue: December 12, 1995

Date Effective: January 12, 1996

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

3. Installation and Maintenance of Overhead and Underground Facilities - Continued

(E) Underground Facilities - Continued

(4) Residential Subdivisions and Multiple Occupancy Buildings - Continued

(f) Installation of Overhead Facilities in a Residential Subdivision - Continued

- (iii) either five years have elapsed from the sale of the first lot within the residential subdivision to the first application for installation and the Company has no indication that there will be other new applicants in the residential subdivision within six months, or five years have elapsed from the time of final approval of the residential subdivision or section thereof and less than 25 percent of the lots have been sold in the residential subdivision or any section thereof except where ten percent or more of the lots in the residential subdivision or any section thereof have been sold within the last two years. If the residential subdivision contains sections, percentage requirements must be met by every section of the subdivision and not just the section in which the distribution facilities are to be installed.

In cases where overhead installation would be permissible in accordance with General Rule III - 3 (E) (4) (f) (iii), except that less than five years have elapsed and the Company has reason to believe that the residential subdivision will not be developed sufficiently soon to permit the orderly utilization of underground lines installed to serve the initial applicant(s), the Company may petition the Public Service Commission to allow overhead installation.

Service to a residential subdivision may be supplied overhead if no governmental authority having jurisdiction to do so has required undergrounding, and the Company can provide service to the entire subdivision by extending its facilities no more than 600 feet in a cul-de-sac where a portion of the street within the subdivision is served by overhead facilities within or at the entrance of the cul-de-sac; or by connecting an area between existing overhead facilities for a distance of 1,200 feet or less. In order to determine whether 1,200 feet or more of facilities must be constructed to connect existing overhead facilities, the measurement should be along the route of construction. This will usually be the street within the residential subdivision. The Company will report such overhead construction to the Public Service Commission on a quarterly basis for the reasons set forth in this paragraph, except for installing service lines to new applicants from existing overhead lines.

Service to a residential subdivision may be supplied overhead if no governmental authority having jurisdiction to do so has required undergrounding, by installing service lines to specific houses within the subdivision from existing overhead lines, even though the rest of the subdivision will be served underground.

(General Information - Continued on Leaf No. 35-J)

Date of Issue: February 21, 1996

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GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

3. Installation and Maintenance of Overhead and Underground Facilities - Continued

(E) Underground Facilities - Continued

(4) Residential Subdivisions and Multiple Occupancy Buildings - Continued

(f) Installation of Overhead Facilities in a Residential Subdivision - Continued

If the Company receives an application for service within a residential subdivision and the estimated per foot cost of installing the necessary distribution lines, service lines and appurtenant facilities will be greater than two times the Company's experienced applicable average cost per foot of installed underground facilities filed with the Public Service Commission, the Company or the applicant may petition the Public Service Commission to allow overhead installation.

(General Information - Continued on Leaf No. 35-K)

Date of Issue: January 29, 1999

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**Issued by Joan S. Freilich, Executive Vice President and
Chief Financial Officer
4 Irving Place, New York, N.Y. 10003**

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

3. Installation and Maintenance of Overhead and Underground Facilities - Continued

(E) Underground Facilities - Continued

RESERVED FOR FUTURE USE

(General Information - Continued on Leaf No. 35-L)

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GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

4. Reserved for Future Use
5. Reserved for Future Use

(General Information - Continued on Leaf No. 36)

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GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

6. Space for Transforming Apparatus

Where the Company considers transformers and associated equipment reasonably necessary for the adequate supply of service to a Customer or a Customer's premises the Customer shall provide suitable space and reasonable access thereto, without rental charge. To facilitate access and ventilation, such space shall, wherever practicable, be adjacent to the property line and should be outside the building and immediately below street grade.

Where space for transformers and associated equipment is at or immediately below street grade and adjacent to the property line, the Company, at its expense, will construct the transformer enclosures abutting the property line and will assume any compensation payable by the Company to the municipal authorities for any necessary sub-sidewalk transformer vaults and splicing chambers, and the Company will furnish, install and maintain the transformers and associated equipment therein.

7. Interior Distribution Installation

At the request of the Customer, the Company's transformers and associated equipment may be installed by the Customer at one or more points in the building or premises on the same or different levels, provided that the entire service installation within the premises, including the installation of, and connections to the Company's transformers and associated equipment, or replacements thereof, is made at the Customer's expense in accordance with the Company's specifications.

(General Information - Continued on Leaf No.36-A)

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GENERAL INFORMATION - Continued

III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied, Applicable to and Made a Part of All Agreements for Electric Service - Continued

8. Service Equipment

(A) **Meter Installation:** All electric service to a Customer at a single location will be rendered through a single meter except as hereinafter provided. Except in the circumstances described below, the Company will furnish, install, connect, and maintain such meter or meters as are necessary for metering electric energy and demand for Company billing purposes.

- (1) **Meters Owned by Customers:** Customers billed under Rate II of Service Classification Nos. 4, 5, 8, 9, or 12 or under Service Classification No. 13 may own the meter(s) that measure their electric service, provided that all electric meters for the Customer's account are owned by the Customer. The meter(s) may be purchased from the Company or from a third party. The Company has the same rights and responsibilities to read, install, test, maintain, remove, and have access to meters that are Customer-owned as meters that are Company-owned. Only Commission-approved meters compatible with the Company's metering infrastructure may be installed. The infrastructure requirements include compatibility with the Company's meter reading systems, meter communication systems, billing, testing procedures, maintenance requirements, installation specifications and procedures, and security and safety requirements. A Customer owning the meter measuring service for billing purposes will not be billed a Meter Ownership Charge that is applicable to Customers for whom the Company furnishes the meter(s).

The Company will remove a Customer-owned meter if the condition of the meter or meter-related equipment or facilities presents a hazard, the meter is damaged or inoperable, the Company discovers a theft-of-service condition, or if required periodic or customer-requested meter testing cannot be conducted on site with the meter in place. Unless the meter removal is based on immediate safety concerns, the Company will attempt to substitute a meter of equal functionality while the Customer's meter is removed or until another meter of the same type and functionality can be provided by the Customer. If the Company removes the Customer's meter and unless the meter is held as evidence in a theft of service investigation, the meter will be reinstalled if practicable or turned over to the Customer for further disposition. The Customer will be liable for all costs associated with a meter replacement upon the basis of cost to the Company as defined in General Information Section IV-A, "Meter Upgrades and Purchases."

- (2) **Competitive Metering Services:** A Customer may obtain Competitive Metering Services if its registered demand was 50 kW or greater for two consecutive months during the most recent twelve months. Competitive Metering Services are described in New York Practices and Procedures for the Provision of Electric Metering in a Competitive Environment (the "Meter Manual") as adopted by the Public Service Commission in Case Nos. 00-E-0165 and 94-E-0952 and as may be amended from time to time by the Commission. The Meter Manual is set out in Addendum-MET to this Rate Schedule. A Customer for whom a Meter Service Provider provides the meter(s) will not be billed a Meter Ownership Charge that is applicable to Customers for whom the Company furnishes the meter(s). A Customer who obtains meter services from a Meter Service Provider will not be billed a Meter Service Provider Charge that is applicable to all other Customers. A Customer who obtains meter data services from a Meter Data Service Provider will not be billed a Meter Data Service Provider Charge that is applicable to all other Customers.

(General Information - Continued on Leaf No. 37)

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GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

8. Service Equipment - Continued

(A) Meter Installation - Continued

- (3) Installation of More than One Meter: Upon the request of the Customer, as many meters as the Customer shall desire will be installed, provided the circuit or circuits connected to each meter are kept separate from all other circuits. In such case and in cases where a separate meter is installed in connection with the provision of excess distribution facilities, the service rendered through each meter will be computed separately and billed in accordance with General Rule III-11 (L) "Plural Meters-Billing of Charges."

When more than one meter is installed to measure the service of a single Customer at a single location, under any of the following conditions or circumstances as determined solely by the Company, the registrations of the meters will be combined and the Customer will be billed for such total use, computed as if all service had been rendered through a single meter, in accordance with General Rule III-11 (L) "Plural Meters - Billing of Charges":

- (1) When the use of more than one meter is necessary to provide safe service;
- (2) Where the use of more than one meter is required by a municipal ordinance;
- (3) When a single meter cannot correctly measure the total service rendered;
- (4) When the characteristics of service of the Customer were such that at the time the service connections were installed there was no single meter commercially available to correctly measure such service and multiple meters have been continued in use;
- (5) When service is measured through two or more meters and the occupancy by the present Customer is temporary;
- (6) When two or more service connections are necessary to provide service at the least expense to the Company;
- (7) When in order to render proper and reliable service without undue interruptions more than one service connection is necessary and a meter or meters are connected with each service connection;
- (8) When service of different characteristics is supplied and there is no meter commercially available to correctly measure such combined service.

The Company will furnish and maintain current and potential transformers necessary for metering purposes.

All transformers, meters, cables, and associated apparatus furnished by the Company shall remain its property and may be removed by it at any time.

(General Information - Continued on Leaf No. 38)

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GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

8. Service Equipment - Continued

(B) Customer's Installation: Wherever it is provided that the Customer shall perform any work or furnish or maintain any equipment or facilities, the Customer shall do the same or cause the same to be done at the Customer's expense.

The Company will determine the location, and specify the type and manner of installation and connection, of the service terminating equipment and of the metering equipment and will furnish this information to the Customer upon request. The Customer shall obtain this information as one of the first steps in planning the electrical installation.

All construction by the Customer from the point of service termination to and inclusive of the meter equipment shall be subject to approval by the Company.

The Customer shall furnish, install, and maintain all wiring and equipment, including standpipes, conduits, fittings, wires, cables, fuses, end boxes, service switch, meter equipment (except meters and metering transformers), and meter wiring, beginning with the point of service termination. The Customer shall furnish, install and maintain the facilities necessary to accept outdoor meter(s) wherever feasible when service is provided to a new one-, two-, or three-family home or when the service conduit to an existing one-, two- or three-family home must be replaced in response to a Customer's request for an upgraded service.

If the Customer takes service from a Meter Service Provider, the Meter Service Provider will furnish, install, and maintain the meters for the Customer's service. The Customer shall install and connect metering transformers on initial installation and upon subsequent alteration to the main cable or bus circuit. The Customer shall furnish and install meter wiring between metering transformers or meter equipment and the meters, but the Company or the Customer's Meter Service Provider will make the final connection of such wiring to the meters. Where demand metering devices are required in addition to wathour meters, the Customer or the Customer's Meter Service Provider shall furnish, install, maintain, and remove, as necessary, meter equipment for such devices.

The Customer shall provide, or arrange to be provided with, properly identified, suitable wiring and equipment to assure that all service supplied to the Customer, and only service supplied to the Customer, shall register on the meter(s) or other measuring device(s) used for the measurement and billing of the Customer's service. Where the Customer's service equals or exceeds 1000 amperes, and the service is measured by one or more current transformer meters installed and maintained by the Company, the Company shall not be liable to refund payments for service rendered more than 24 months before the Company became aware that such payments were based on incorrect billing resulting from the Customer's failure to provide, or arrange to be provided with, properly identified, suitable wiring and equipment, provided, however, that the Company shall be responsible for proving the connection between the current transformer and the meter pan(s) identified to the Customer's service.

If an interval meter was installed or would have been installed by the Company, and the Customer takes Competitive Metering Services from a Meter Service Provider, the Meter Service Provider must install an equivalent meter; if the Customer takes Competitive Metering Services from a Meter Data Service Provider, the Meter Data Service Provider must provide interval data to the Company.

(General Information - Continued on Leaf No. 39)

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4 Irving Place, New York, N.Y. 10003**

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

8. Service Equipment- Continued

(B) Customer's Installation - Continued

To be billed for coincident maximum demand under the provisions of General Rule III - 11 (D) "Maximum Demand", the Customer shall furnish and install all necessary conduit and wiring between the watt-hour meters and associated metering devices, or provide remote communications capability at each meter, for connection by the Company. The Company at its discretion may accept alternate methods for developing coincident maximum demand.

The Company will not supply service until the Customer's installation shall have fulfilled the Company's requirements and shall have been approved by the authorities having jurisdiction over the same. The final connection for making the service alive shall be made only by the Company.

High tension service may be supplied in place of existing low tension service and to new buildings which do not have high tension protective switch equipment meeting Company specifications between the Company's incoming high-tension feeders and the Customer's transformer facilities, provided the Customer was supplied with such high tension service prior to January 1, 1998 or meets the conditions specified directly following subparagraph (B)(5) of this General Rule III-8 and all of the following conditions are satisfied:

- (1) The Customer's distribution transformers, network protectors, and related low tension service facilities:
 - (a) are covered by an agreement with the Company providing for the maintenance and repair of the Customer's distribution transformers and related facilities;
 - (b) are owned by the same person or entity who, or which, has entered into an agreement with the Company providing for the maintenance and repair of the distribution transformers and related facilities, or who, or which, has notified the Company in writing that they have assumed the obligations of a predecessor in interest, and provides suitable evidence thereof;
 - (c) are located within or contiguous to the property line of the building or buildings to be supplied or are in the sidewalk in an enclosure which is adjacent to the property line;
 - (d) are in Customer owned or leased enclosures or supports which, except for the high tension connection, are physically isolated from the Company's distribution facilities;
 - (e) are electrically isolated from the Company's low tension distribution system;

(General Information - Continued on Leaf No. 40)

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GENERAL INFORMATION - Continued

III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied, Applicable to and Made a Part of All Agreements for Electric Service – Continued

8. Service Equipment- Continued

(B) Customer's Installation – Continued

- (2) The entire service installation beyond the point of service termination of the Company's high tension feeders and the cost of conversion to high tension service, including the cost to the Company of changes to its facilities resulting from such conversion, will be made at the Customer's expense and in accordance with Company specifications;
- (3) All the electricity supplied by the Company to any building shall be billed to a single Customer and shall be exclusively supplied from high tension service facilities, except that if two or more low tension characteristics of service are being supplied to a building, the Customer may retain one low tension characteristic, if, in the judgment of the Company, it will not affect the safety or reliability of the Company's service. When a high tension characteristic replaces a low tension characteristic, all of that low tension characteristic supplying a building must be replaced;
- (4) Low-tension metering shall be adjusted for transformer losses;
- (5) No service of other characteristics shall thereafter be introduced to the building or buildings, unless designated by the Company.

In addition, provided all of the above conditions are satisfied, high tension service shall be supplied to a Customer who:

- (a) entered into a purchase and/or maintenance agreement with the Company for the facilities no later than June 30, 1998, or
- (b) filed a dispute with the Commission about a high tension service application by June 30, 1998, and the Customer subsequently enters into a purchase and/or maintenance agreement with the Company for the facilities as of a date no later than that specified by the Commission or its designee in a final unappealable decision or order resolving the Customer complaint or, where resolved by the parties themselves, as of the date to which the parties agreed.

- (C) Seals:** All meters (regardless of ownership), meter equipment and other enclosures on the service side of the meter must be sealed and/or locked. No person, except a duly authorized employee of the Company or the Customer's Meter Service Provider, shall be permitted to break or replace a seal or to alter or change a meter or its connections or location; except that, when wiring changes are being made by the Customer following receipt of Company specifications as to service supply, a qualified electrician may break the meter seal and remove and remount a meter when authorized to do so by the Company or the Customer's Meter Service Provider.

(General Information - Continued on Leaf No. 40-A)

Date of Issue: May 6, 2009

Date Effective: ~~August 26, 2009~~ October 20, 2009
See Supplement No. 76

GENERAL INFORMATION - Continued

III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied, Applicable to and Made a Part of All Agreements for Electric Service – Continued

8. Service Equipment- Continued

(D) Meters with Communications Capabilities:

- (1) Except if meter data services are provided by a Meter Data Service Provider, the Company will provide and maintain the communications service for the following: (a) Customers served under Rider M on a mandatory basis; (b) Customers served under the Retail Access Schedule who would be served under Rider M on a mandatory basis if they purchased supply from the Company or who are served under Rider M on a mandatory basis pursuant to Special Provision C of Service Classification (“SC”) 14-RA; (c) Customers served under Rate II of SC 4, 5, 8, 9, or 12, or SC 13, or the equivalent SCs of the Retail Access Rate Schedule; and (d) SC 14-RA Customers who were billed under Rate I or Rate II of SC 3 or 10 or the equivalent SC under the Retail Access Rate Schedule on and before February 1, 2004.
- (2) The Customer, at its expense, will provide and maintain the communications service unless the Company is required to do so as specified in paragraph (1) above.. If communications is by telephone line, the Customer shall provide a dedicated telephone line. If a Customer’s telephone line is not operational for any reason when the Company attempts to read the meter, the Customer will be assessed \$50.00 on each monthly cycle date until the condition is corrected, and the Customer will be charged \$19.00 for an on-site meter reading on each scheduled reading date.

(General Information - Continued on Leaf No. 41)

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See Supplement No. 76

GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

9. Customer's Wiring and Equipment

- (A) **Adequacy and Safety of Installation:** The Company shall not be required to supply electric service until the Customer's installation shall have been approved by the authorities having jurisdiction over the same; and the Company further reserves the right to withhold its service, or discontinue its service, whenever such installation or part thereof is deemed by the Company to be unsafe, inadequate or unsuitable for receiving the Company's service or to interfere with or impair the continuity or quality of the Company's service to the Customer or to others.
- (B) **Customer's Repairs:** All repairs to the Customer's installation and equipment shall be made by the Customer, and the Customer shall maintain the installation and equipment in the condition required by the authorities having jurisdiction and by the Company.
- (C) **Carrier Current Equipment:** If a Customer uses the building wiring for a carrier current system for communication or signaling purposes, the Customer shall install suitable filter equipment or make other provisions approved by the Company to keep the Company's distribution facilities free from carrier currents produced by the equipment.
- (D) **Motors and Miscellaneous Apparatus:** Before installing motors or miscellaneous apparatus, the Customer shall consult the Company regarding the characteristics of the service to be supplied and the manner in which the equipment may be connected. It is important that the characteristics of motors, motor starting equipment, and miscellaneous apparatus, such as welders and X-rays particularly in the matter of inrush currents, shall be such as not to impair the quality of service rendered by the Company to any of its Customers.

Considerable latitude in the amount of inrush current is permissible under certain conditions and the Company will give a written expression of opinion to any Customer as to the acceptability of the Customer's proposed installation in this respect. The Company, however, shall not be understood at any time as giving any assurance or warranty, expressed or implied, that particular conditions may not later require change, unless inrush currents are within limits specified by the Company as acceptable in any case.

(General Information - Continued on Leaf No. 42)

Date of Issue: October 7, 1993

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GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

9. Customer's Wiring and Equipment - Continued

(D) Motors and Miscellaneous Apparatus - Continued

For welders, X-rays and other inherently single phase apparatus requiring inrush current in excess of the values allowed by the Company, the Customer shall provide rotating equipment for converting from three phase to single phase, or other equipment such as capacitors, to reduce inrush current to a value acceptable to the Company.

If miscellaneous appliances, such as furnaces, heaters and ranges, having 120 volt elements are supplied from 3 or 4 wire services, the elements should be so connected between the line wires and neutral that the operating current unbalance will be a minimum.

(General Information - Continued on Leaf No. 42-A)

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GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

9. Customer's Wiring and Equipment - Continued

(E) Metering for Coincident Demand

If the Customer has a multi-metered account with meters maintained by the Company, where demand is billed on a coincident basis, in accordance with General Rule III-11 (D), the Customer will maintain the impulse wiring connecting the meters and/or the remote communications equipment which permits the determination of coincident demand. If a Customer with Competitive Metering Services has a multi-metered account where demand is billed on a coincident basis, the Customer's Meter Data Service Provider must provide the Company with billing determinants to bill the demand on a coincident basis. Where such coincident demand determinants cannot be provided for a billing cycle, the Customer's Meter Data Service Provider must provide billing determinants so that the maximum demands can be billed on an additive basis.

When a defective impulse wiring condition is detected or remote communications capability is inoperative for a meter maintained by the Company, the Company will notify the Customer in writing. Following such notification, the Customer may: (a) repair the condition or (b) request that the meters be separated into two or more accounts to isolate the meter(s) affected by the condition, and may additionally request that the affected meter(s) be upgraded to interval meters as described in General Information Section IV-A, "Special Metering Services." If a Customer does not elect to separate the meters into multiple accounts or repair the condition within 60 days of notification from the Company, the Company will replace the affected watt-hour meters measuring the Customer's service with watt-hour/demand meters, charge the Customer for the cost of such replacement based on the cost elements described in General Information Section IV-A, and bill the demand on an additive basis.

(General Information - Continued on Leaf No. 42-B)

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GENERAL INFORMATION - Continued

**III. General Rules, Regulations, Terms and Conditions under Which Electric Service Will Be Supplied,
Applicable to and Made a Part of All Agreements for Electric Service - Continued**

10. Changes in Customer's Requirements

The capacity of the Company's facilities supplying service to an individual Customer is designed to provide adequate service to the installation existing at the time service was connected so that any material increase in load may result in poor quality of service, interruption of service or damage to the Company's facilities. The Customer shall give the Company reasonable advance notice of intention materially to increase the Customer's load so that adequate facilities may be provided.

When there is a change in the Customer's requirements for electric service or a change by the Customer from one Service Classification to another, or when the Customer includes in the requirements any service theretofore supplied to the Customer or to others under another agreement or agreements for service, the Customer shall make such changes and alterations in the wiring, meter equipment, and appurtenances and other parts of the Customer's installation as may be necessary to enable the Company to furnish safe and adequate service and to measure the electric service thereafter to be supplied through the meter or meters installed in accordance with General Rule III-8(A), "Meter Installation". Such changes and alterations shall be governed by the requirements applying to new installations. When a Customer takes Competitive Metering Services from a Meter Service Provider, the Meter Service Provider must furnish and install appropriate metering to reflect the change in the Customer's requirements.

(General Information - Continued on Leaf No. 43)

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