Tampering with Con Edison equipment is illegal

It also creates hazards that could hurt you. If you think someone has tampered with our equipment, call 1-888-314-5385. You do not have to give us your name.

Working Together

Con Edison continuously monitors and inspects its electric system to keep you safe. You can help us keep our system safe by calling the police if you see suspicious individuals or activities around our facilities and equipment.

Want to Know More?

If you want additional electric safety information, visit conEd.com/customercentral.

The following organizations also offer safety ideas:

- Electric Safety Foundation, esfi.org
- Consumer Products Safety Commission, cpsc.gov
Electric Safety

Whether it’s your kitchen, den, or bathroom, your stove, computer, or hairdryer, the risk of an electrical shock or fire exists. Knowing what hazards to look for will help keep you and your family safe.

Essential electric-safety rules include:

- Check outlets for loose connections and corrosion. Call an electrician if there is a problem.
- Use safety covers on outlets to safeguard children.
- Replace electric cords with worn spots or frayed wires. Homemade repairs can cause fires.
- Try not to conceal outlets behind furniture or window coverings.
- Do not retrieve electrical products that fall in water. If you are dry and the plug is not wet, pull the plug, not the cord, from the outlet. Or, use the circuit breaker to shut off the power.
- Don’t use appliances during an electric storm. Unless it is an emergency, do not use phones with cords.
- Don’t place electric cords under carpets or furniture.
- Never staple or nail cords to walls or baseboards.
- Use extension cords for short periods only. Don’t overload or connect them to other extension cords.
- Never remove the third prong from a plug to make it fit a two-prong outlet.
- Don’t overload outlets or power strips.
- Unplug unused appliances.
- Replace missing or broken wall plates.
- If an outlet or wall plate feels hot, immediately shut off the circuit and have a professional check it.
- A tear-drop shaped darkening by an outlet or wall plate may indicate heat build-up.

- Use surge protectors to safeguard appliances and electronics.
- Use small appliances and tools that are certified by a recognized independent testing lab.
- Know where your main electrical panel is so you can turn off the electricity in an emergency.

When You’re Outside

- Never go near or touch a fallen power line or other damaged electrical equipment. Call 1-800-75-CONED to report the condition.
- Do not drive over downed lines. If you do, don’t get out. Call 911 and keep nonemergency people away.
- Keep pets away from lampposts, grates, and manhole covers, especially when it is cold and wet.
- Use electrical products outdoors only if they are marked for outdoor use.
- Keep outdoor outlets covered and dry between uses.
- Never use outdoor portable electrical appliances or tools while you are wet or near water.
- Safety information for contractors can be found at conEd.com/contractor_safety.

Report Damaged Streetlights

Stay away from open or damaged streetlight bases. Call 311 to report this condition. In Westchester County, contact the local municipality.